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Set	Items	Description
S1	8385	(CUSTOMER? OR USER? ? OR CLIENT? ? OR SHOPPER? ?) (5N) (PREF- ERENCE? OR PREFERR? OR PROFIL?)
S2	47	S1(5N) (STORING OR STORED OR SAVED)
S3	162	S1(5N) (DB OR DATABASE? OR DATA() (BASE? OR FILE? ? OR BANK? ?))
S4	4438	(MULTIPLE? OR COMBIN? OR MIXE? ? OR MIXING?) (1W) (ITEM OR I- TEMS OR MERCHANDISE OR PRODUCT OR PRODUCTS OR GOOD? ?)
S5	62	S4(5N) (COORDINAT? OR RECOMMEND? OR SELECT?)
S6	41707	(ITEM OR ITEMS OR MERCHANDISE OR PRODUCT OR PRODUCTS OR GO- OD? ?) (5N) (MATCH? OR COMPAR? OR SELECT? OR CHOOS?)
S7	2647	MATSUSHITA()ELECTRIC()INDUSTRIAL?
S8	4184	AU=(KINDO, T? OR KINDO T? OR SHIDA, T? OR SHIDA T? OR YOSH- IDA, H? OR YOSHIDA H?)
S9	204	S2 OR S3
S10	0	S9 AND S5
S11	8	S9 AND S6
S12	13	S1 AND S4
S13	13	S12 NOT S11
S14	5	S13 NOT PY>2000
S15	0	S7 AND S9
S16	0	S8 AND S9

11/5/1 (Item 1 from file: 256)  
DIALOG(R)File 256:TecInfoSource  
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00128911 DOCUMENT TYPE: Review

PRODUCT NAMES: Kana Advisor 6 (038156)

TITLE: Anticipating Customer Needs: Kana Advisor applies business rules...  
AUTHOR: Wallace, David J  
SOURCE: Knowledge Management, v4 n3 p72(1) Mar 2001  
HOMEPAGE: <http://www.kmmag.com>

RECORD TYPE: Review  
REVIEW TYPE: Product Analysis  
GRADE: Product Analysis, No Rating

Kana Communications' Kana Advisor 6, a customer relationship management (CRM) application, is a 'guided selling' toolset that allows merchants to ask consumers what they want and to predict future buying. The software asks World Wide Web site visitors questions, then compares answers to a **database of customer profiles**. Advisor then can make product suggestions based on the ostensible needs of the customer. Advisor also assists with internal sales when suppliers order special parts, ask for best prices, or make other consultation-based pre-transaction requests. According to an analyst, customer service is still absent from most online transactions, but without it, companies that want to upsell or cross-sell at purchasing time have to depend on earlier transactions to determine what other, similar customers have purchased. Online merchants need to be able to apply business logic to customer behavior and connect purchase transactions to other potential sales. This is possible with Advisor, which **compares items** from one or more manufacturers, says Stefania Nappi, VP of Kana and creator of Advisor. Advisor provides a historical database that permits site owners, to construct a profile, which in turn can be used to forecast sales. Advisor uses preset questions, compiles answers, and compares them to a **stored database of profiles** to glean details about **customers**.

COMPANY NAME: KANA Inc (587742)  
DESCRIPTORS: CRM; E-Commerce; Electronic Customer Service; Knowledge Management; Retailers  
REVISION DATE: 20011130

11/5/2 (Item 1 from file: 2)  
DIALOG(R)File 2:INSPEC  
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7540524 INSPEC Abstract Number: C2003-04-7250N-002

**Title: Discovery of user preference through genetic algorithm and Bayesian categorization for recommendation**

Author(s): SuJeong Ko; JungHyun Lee  
Author Affiliation: Dept. of Comput. Sci. & Eng., Inha Univ., Incheon, South Korea

Conference Title: Conceptual Modeling for New Information Systems Technologies. ER 2001 Workshops: HUMACS, DASWIS, ECOMO, and DAMA. Revised Papers (Lecture Notes in Computer Science Vol.2465) p.471-84

Editor(s): Arisawa, H.; Kambayashi, Y.; Kumar, V.; Mayr, H.C.; Hunt, I.  
Publisher: Springer-Verlag, Berlin, Germany  
Publication Date: 2002 Country of Publication: Germany xvii+500 pp.

ISBN: 3 540 44122 0      Material Identity Number: XX-2002-00658  
Conference Title: Proceedings of ER'01: 20th International Conference on  
Conceptual Modeling  
Conference Date: 27-30 Nov. 2001      Conference Location: Yokohama, Japan  
Language: English      Document Type: Conference Paper (PA)  
Treatment: Practical (P); Theoretical (T)  
Abstract: Recent recommender system uses two complementary techniques:  
collaborative filtering uses a **database** about **user preferences** to  
predict additional topics; and content based systems provide  
recommendations by matching user interests with topic attributes. In this  
paper, we describe a method for the discovery of user preference by using  
hybrid techniques for recommendation that allow the application of machine  
learning algorithm. The method generates recommendations based on user  
clustering and categorized **items** with feature **selection** through  
association word mining by a priori algorithm. We use genetic algorithm to  
group users based on items categorized by the naive Bayes classifier. Then,  
we recommend web documents to user based on the grouped user preference and  
information of categorized items. We evaluate our method on a large  
database of user ratings for web document and it significantly outperforms  
previous proposed methods. (23 Refs)  
Subfile: C  
Descriptors: Bayes methods; category theory; genetic algorithms;  
groupware; learning (artificial intelligence); search engines; user  
modelling  
Identifiers: Web personalization; Bayesian categorization; machine  
learning; user clustering; genetic algorithm; grouped user preference; user  
ratings; collaborative filtering; content based systems  
Class Codes: C7250N (Search engines); C7210N (Information networks);  
C6170K (Knowledge engineering techniques); C6130G (Groupware); C1180 (Optimisation techniques); C1140Z (Other topics in statistics)  
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DIALOG(R)File    2:INSPEC  
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7121089    INSPEC Abstract Number: C2002-01-6130-015  
**Title: A maximum entropy approach for collaborative filtering**  
Author(s): Browning, J.; Miller, D.J.  
Author Affiliation: Dept. of Electr. Eng., Pennsylvania State Univ.,  
University Park, PA, USA  
Conference Title: Neural Networks for Signal Processing XI: Proceedings  
of the 2001 IEEE Signal Processing Society Workshop (IEEE Cat. No.01TH8584)  
p.3-12  
Publisher: IEEE, Piscataway, NJ, USA  
Publication Date: 2001    Country of Publication: USA    x+582 pp.  
ISBN: 0 7803 7196 8      Material Identity Number: XX-2001-02035  
U.S. Copyright Clearance Center Code: 0-7803-7196-8/01/\$10.00  
Conference Title: Neural Networks for Signal Processing XI: Proceedings  
of the 2001 IEEE Signal Processing Society Workshop  
Conference Date: 10-12 Sept. 2001      Conference Location: North Falmouth,  
MA, USA  
Language: English      Document Type: Conference Paper (PA)  
Treatment: Practical (P)  
Abstract: Collaborative filtering (CF) involves predicting the  
preferences of a user for a set of items given partial knowledge of the  
user's preferences for other items, while leveraging a **database** of  
**profiles** for other **users**. CF has applications e.g. in predicting Web  
sites a person will visit and in automated searching of document databases.  
Fundamentally, CF is a pattern recognition task, but a formidable one,

often involving a huge feature space, a large data set, and many missing features. Even more daunting is the fact that a CF inference engine must be capable of predicting any (user- selected ) items , given any available set of partial knowledge on the user's other preferences. In other words, the model must be designed to solve any of a huge (combinatoric) set of possible inference tasks. CF techniques include memory-based, classification-based, and statistical modelling approaches. Among these, modelling approaches scale best with large data sets and are the most adept at handling missing features. The disadvantage of these methods lies in the statistical assumptions (e.g. feature independence), which may be unjustified. To address this shortcoming, we propose a new model-based CF method, based on the maximum entropy principle. For the MS Web application, the new method is demonstrated to outperform a number of CF approaches, including naive Bayes and latent variable (cluster) models, support vector machines (SVMs), and the (Pearson) correlation method. (12 Refs)

Subfile: C

Descriptors: data mining; filtering theory; inference mechanisms; information resources; maximum entropy methods; query processing; statistical analysis

Identifiers: maximum entropy approach; collaborative filtering; user preferences; partial knowledge; database of profiles; Web site visit prediction; automated searching; document databases; pattern recognition task; feature space; large data set; missing features; CF inference engine; possible inference tasks; CF techniques; statistical modelling; large data sets; statistical assumptions; feature independence; model-based CF method; maximum entropy principle; MS Web application; naive Bayes; latent variable models; support vector machines; SVMs; Pearson correlation method

Class Codes: C6130 (Data handling techniques); C1140Z (Other topics in statistics); C1260S (Signal processing theory); C4250 (Database theory); C6160 (Database management systems (DBMS)); C6170K (Knowledge engineering techniques); C7210N (Information networks)

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11/5/4 (Item 3 from file: 2)

DIALOG(R)File 2:INSPEC

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7069091 INSPEC Abstract Number: C2001-11-7170-011

**Title: Fuzzy target selection using RFM variables**

Author(s): Kaymak, U.

Author Affiliation: Fac. of Econ., Erasmus Univ., Rotterdam, Netherlands

Conference Title: Proceedings Joint 9th IFSA World Congress and 20th NAFIPS International Conference (Cat. No. 01TH8569) Part vol.2 p. 1038-43 vol.2

Editor(s): Smith, M.H.; Gruver, W.A.; Hall, L.O.

Publisher: IEEE, Piscataway, NJ, USA

Publication Date: 2001 Country of Publication: USA 5 vol.(xxxviii+xxii+3100) pp.

ISBN: 0 7803 7078 3 Material Identity Number: XX-2001-01762

U.S. Copyright Clearance Center Code: 0-7803-7078-3/01/\$10.00

Conference Title: Proceedings Joint 9th IFSA World Congress and 20th NAFIPS International Conference

Conference Sponsor: Int. Fuzzy Syst. Assoc.; North American Fuzzy Inf. Process. Soc.; IEEE Syst. Man and Cybern. Soc.; IEEE Neural Networks Council

Conference Date: 25-28 July 2001 Conference Location: Vancouver, BC, Canada

Medium: Also available on CD-ROM in PDF format

Language: English Document Type: Conference Paper (PA)

Treatment: Practical (P)



Abstract: An important data mining problem from the world of direct marketing is target selection. The main task in target selection is the determination of potential customers for a **product** from a client **database**. Target **selection** algorithms identify the **profiles** of **customer** groups for a particular product, given data about the clients and a test sample of customers known to possess or have interest in the product. In addition to the numerical performance of the target selection models, model transparency is also important for evaluation by experts, for obtaining confidence in the model derived, and for selecting an appropriate marketing channel. Fuzzy models for target selection are interesting in this respect, since they can be used to obtain numerically accurate models, while providing a linguistic description as well. Fuzzy clustering is a suitable method for obtaining fuzzy target selection models. The paper describes how fuzzy target selection models can be developed when using customer features based on recency, frequency and monetary value. Both a segmentation approach and a scoring approach are considered. The two approaches are illustrated on a case by using data from the target selection campaigns of a large charity organization. (8 Refs)

Subfile: C

Descriptors: data mining; fuzzy set theory; marketing data processing; pattern clustering; very large databases

Identifiers: fuzzy target selection; RFM variables; data mining problem; direct marketing; client database; target selection algorithms; customer groups; numerical performance; model transparency; marketing channel; fuzzy models; linguistic description; fuzzy clustering; fuzzy target selection models; customer features; monetary value; segmentation approach; scoring approach; large charity organization

Class Codes: C7170 (Marketing computing); C1160 (Combinatorial mathematics); C6130 (Data handling techniques); C6160Z (Other DBMS); C6170K (Knowledge engineering techniques)

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11/5/5 (Item 4 from file: 2)

DIALOG(R)File 2:INSPEC

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6622919 INSPEC Abstract Number: C2000-07-7250N-026

**Title: Building adaptive user profiles by a genetic fuzzy classifier with feature selection**

Author(s): Martin-Bautista, M.J.; Vila, M.-A.; Larsen, H.L.

Author Affiliation: Dept. de Ciencias de la Comput. e Inteligencia Artificial, Granada Univ., Spain

Conference Title: Ninth IEEE International Conference on Fuzzy Systems. FUZZ- IEEE 2000 (Cat. No.00CH37063) Part vol.1 p.308-12 vol.1

Publisher: IEEE, Piscataway, NJ, USA

Publication Date: 2000 Country of Publication: USA 2 vol. xx+1080 pp.

ISBN: 0 7803 5877 5 Material Identity Number: XX-2000-00908

U.S. Copyright Clearance Center Code: 0 7803 5877 5/2000/\$10.00

Conference Title: Ninth IEEE International Conference on Fuzzy Systems. FUZZ-IEEE 2000. Soft Computing in the Information Age

Conference Sponsor: IEEE Neural Networks Council; Texas A&M Univ.; Int. Fuzzy Syst. Assoc.(IFSA); Japan Soc. Fuzzy Theory & Syst.(SOFT)

Conference Date: 7-10 May 2000 Conference Location: San Antonio, TX, USA

Language: English Document Type: Conference Paper (PA)

Treatment: Theoretical (T)

Abstract: A genetic algorithm is used to build user profiles from a collection of documents previously retrieved by the user. A fuzzy classification and a genetic term selection process provide a better utilization of valuable knowledge for genetic algorithms in order to get an

improvement of the quality of the current and near future information needs in the areas of interest to the user. A gene in the chromosome of the genetic algorithm is defined by a term and a fuzzy number of occurrences of the term in documents belonging to the class of documents that satisfy the user's information need. In this way, the terms that allow the system to discern between **good** and bad documents are **selected** and **stored** as a part of the **user's profile** to be used in future queries to the system. The fuzzy classifier implements an inductive derivation of the current, experience based, interest profile in terms of an importance weighted conjunction of genes. (24 Refs)

Subfile: C

Descriptors: adaptive systems; classification; fuzzy set theory; genetic algorithms; information retrieval systems; search engines

Identifiers: adaptive user profile building; genetic fuzzy classifier; feature selection; genetic algorithm; document retrieval; genetic term selection process; inductive derivation; importance weighted conjunction

Class Codes: C7250N (Search engines); C1160 (Combinatorial mathematics); C7240 (Information analysis and indexing); C1180 (Optimisation techniques)

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11/5/6 (Item 5 from file: 2)

DIALOG(R)File 2:INSPEC

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6435264 INSPEC Abstract Number: C2000-01-7170-006

**Title: One-to-one e-commerce**

Author(s): Hinssen, P.

Journal: Informatie vol.41, spec. issue. p.27-33

Publisher: Kluwer Bedrijfswetenschappen,

Publication Date: Sept. 1999 Country of Publication: Netherlands

CODEN: INFTRC ISSN: 0019-9907

SICI: 0019-9907(199909)41L:27:C;1-A

Material Identity Number: I229-1999-008

Language: Dutch Document Type: Journal Paper (JP)

Treatment: Practical (P)

Abstract: The architecture, design and implementation of a one-to-one e-commerce site are described. The front-end is the site itself, which provides a personalised environment for the end **user**. The **user profile database** is **matched** with a **product** database and a content database. Content management and customer relationship management are important functions, and data flow modelling is a necessary stage in the design of the site. The back-end environment includes the software for order and payment translations, the order database and the client database. Implementation considerations include the choice between self-design or purchase, the construction of a 'roadmap' to describe site architecture, and the costs involved. Likely future e-commerce trends are outlined. (2 Refs)

Subfile: C

Descriptors: electronic commerce; information resources; marketing data processing; user interfaces

Identifiers: one-to-one e-commerce; personalised environment; end user; **user profile database**; product database; content database; content management; customer relationship management; data flow modelling; back-end environment; payment translations; order translations; order database; client database; electronic commerce

Class Codes: C7170 (Marketing computing); C7210N (Information networks); C6180 (User interfaces)

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11/5/7 (Item 6 from file: 2)  
DIALOG(R)File 2:INSPEC  
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04125760 INSPEC Abstract Number: C9205-7250C-008

**Title:** Comparing CD-ROM products for academic library patrons: UMI and InfoTrac

**Author(s):** Burks, P.; Harris, S.C.  
**Author Affiliation:** Ruben Salazar Libr., Sonoma State Univ., Rohnert Park, CA, USA

**Journal:** CD-ROM Professional vol.5, no.2 p.33-6

**Publication Date:** March 1992 **Country of Publication:** USA

**CODEN:** CRPFEX **ISSN:** 1049-0833

**Language:** English **Document Type:** Journal Paper (JP)

**Treatment:** Applications (A); Practical (P); Product Review (R)

**Abstract:** The librarians at Sonoma State University (SSU) wanted to test two available general periodicals indexes under real library conditions, to determine **user preferences**. The staff arranged a **user** study of two sets of **databases**. They selected the periodical Abstracts Ondisc, ABI/Inform and Newspaper Abstracts Ondisc from University Microfilms Inc. (UMI) and General Periodicals Index (Academic edition), which includes Business Index and National Newspaper Index from Information Access Company (InfoTrac). Four workstations were provided for each set of products. The workstations were in close proximity to each other and were differentiated by signs indicating that the workstation was either UMI or InfoTrac. The authors discuss the design and the results of the survey. (0 Refs)

**Subfile:** C

**Descriptors:** bibliographic systems; library automation; software selection

**Identifiers:** bibliographic systems; UMI; InfoTrac; general periodicals indexes; library; user study; databases; periodical Abstracts Ondisc; ABI/Inform; Newspaper Abstracts Ondisc; University Microfilms Inc; General Periodicals Index; Business Index; National Newspaper Index; Information Access Company; workstations

**Class Codes:** C7250C (Bibliographic systems); C7210L (Library automation)

11/5/8 (Item 1 from file: 583)  
DIALOG(R)File 583:Gale Group Globalbase(TM)  
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09681848

Le second souffle de la CRM

**France:** Insurance companies and client relations  
**La Tribune de l'Assurance (XMC)** Jan 2002 p.30-33  
**Language:** FRENCH

For insurance companies, Customer Relationship Management (CRM) makes it possible to sell a good product and to find prospects who correspond to **data base profiles**. All the information collected (professional and family life, and wealth) go through in the companies' life insurance, retirement, and **selection**. This data and these tools concern companies. The companies may encounter difficulties installed in an existing data processing system. This is on sharing and distribution of information among departments and the sales network in order for the successful. At present, installing such tools is through employee networks. For brokers and general agents, this is likely to

14/5/1 (Item 1 from file: 256)  
DIALOG(R)File 256:TecInfoSource  
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00144242 DOCUMENT TYPE: Review

PRODUCT NAMES: Cell Phones (837423)

TITLE: Open Mobile: Open Yes, Interoperable, Maybe  
AUTHOR: Piven, Joshua  
SOURCE: Computer Technology Review, v22 n12 p4(1) Dec 2002  
ISSN: 0287-9647  
HOMEPAGE: <http://www.westworldproductions.com>

RECORD TYPE: Review  
REVIEW TYPE: Product Analysis  
GRADE: Product Analysis, No Rating

The mobile phone industry is a technology sector bent on avoiding the mistakes of the past, e.g. problems created by multiple software development platforms, **multiple** vendor **products** with proprietary service infrastructure, and sliding revenues. Mobile carriers and phone OEMs (original equipment manufacturers), especially U.S. companies, have been looking for the holy grail of unified wireless services that has the potential to boost revenues. Vendors have allied to create the Open Mobile Alliance (OMA) to achieve their goals. OMA aims to deliver workable recommendations through definition of technical specifications capable of unifying a fragmented market and helping consumers in gaining an advantage of next-generation technologies without worries about incompatibility among platforms. The OMA Release program will provide seven enablers for multiple facets of next-generation wireless services including mobile browsers; multimedia messaging service; digital rights management; domain name service lookup; mobile content download; e- mail push notification; and **user /device profiles** . Other enablers, including instant messaging and presence services, are planned. The OMA also expects to soon integrate standardization activities from other wireless forums, including the Mobile Games Inter-Operability Forum and the Location Interoperability Forum.

COMPANY NAME: Vendor Independent (999999)  
DESCRIPTORS: Cell Phones; Communications Standards; Games; Location Awareness; Presence Awareness; Wireless Internet  
REVISION DATE: 20030430

14/5/2 (Item 1 from file: 2)  
DIALOG(R)File 2:INSPEC  
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6661503 INSPEC Abstract Number: C2000-09-1290F-039

Title: **Designing** mixed - product **assembly lines**  
Author(s): Rekiek, B.; De Lit, P.; Delchambre, A.  
Author Affiliation: CAD/CAM Dept., Univ. Libre de Bruxelles, Belgium  
Journal: IEEE Transactions on Robotics and Automation vol.16, no.3  
p.268-80  
Publisher: IEEE,  
Publication Date: June 2000 Country of Publication: USA  
CODEN: IRAUEZ ISSN: 1042-296X  
SICI: 1042-296X(200006)16:3L:268:DMPA;1-V  
Material Identity Number: M938-2000-004  
U.S. Copyright Clearance Center Code: 1042-296X/2000/\$10.00  
Document Number: S1042-296X(00)04733-9

Language: English Document Type: Journal Paper (JP)

Treatment: Theoretical (T)

Abstract: The purpose of this paper is to describe the main problems concerning the design and operation of **mixed - product** assembly lines. We will focus on the design of assembly lines, which is most of the time composed in three steps. The first is the elaboration of the logical layout of the line, which consists in the distribution of operations among workstations along the line. The second is the choice of the most efficient product mix and production sequence in relation to the operation phase. The third is the subsequent elaboration of the physical layout of the line, i.e., deciding about the disposition of the workstations, conveyor(s), possible buffers, etc., on the shop floor. In this paper, the accent will be put exclusively on the first two steps. The concept of balance for ordering (BFO) is introduced to solve these two interrelated problems. After an overview of the current work in this area, this paper presents in detail a very promising approach to solve the BFO: the grouping and ordering genetic algorithms (genetic algorithms heavily modified to solve grouping/ordering problems). In all cases, the main concern is the quality of the resulting line in terms of cost and its suitability to the line designer's needs (special **user preferences** are followed as closely as possible). Academic and experimental results are presented, and they confirm the efficiency of the proposed approaches. (37 Refs)

Subfile: C

Descriptors: assembly planning; genetic algorithms; industrial plants; operations research

Identifiers: **mixed - product** assembly line design; product mix; production sequence; genetic algorithms; GA; CISAL

Class Codes: C1290F (Systems theory applications in industry); C1180 (Optimisation techniques)

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14/5/3 (Item 2 from file: 2)

DIALOG(R)File 2:INSPEC

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5094463 INSPEC Abstract Number: C9512-7190-020

**Title: Storage planner for apples and pears: a planning support system**

Author(s): Saedt, A.P.H.; Peters, R.C.W.M.

Author Affiliation: Agrotechnol. Res. Inst., Wageningen, Netherlands

Conference Title: Proceedings of the Third International Conference on Decision Support Systems Part vol.2 p.475-86 vol.2

Editor(s): Bui, T.X.

Publisher: Hong Kong Univ. Sci. & Technol, Hong Kong

Publication Date: 1995 Country of Publication: Hong Kong 2 vol. ix+683 pp.

Conference Title: Proceedings of ISDSS '95: 3rd International Society for Decision Support Systems Conference

Conference Sponsor: Hong Kong Univ. Sci. & Technol.; Elsevier Publishing; Int. Soc. Decision Support Syst

Conference Date: 22-23 June 1995 Conference Location: Hong Kong

Language: English Document Type: Conference Paper (PA)

Treatment: Practical (P)

Abstract: A planning support system (PSS) has been developed in order to allocate large amounts of apples and pears to a great number of cold stores in a central facility. Growers bring their products batchwise to the storage facility. The products are stored for several months under special climate conditions. For each batch the **client** may have specified his **preference** for an ending period of the storage process. The manager of the storage facility has to determine how to fill each cold store in combination with the period during which this cold store has to be opened.

He must **combine product** batches with the same given ending period as much as possible because half term opening during the storage process is not allowed. At the same time he has to take into account contractual arrangements with the clients and several technical constraints. Real scale experiments with the PSS have been performed successfully at the cooling facilities of several large Dutch fruit auctions. (7 Refs)

Subfile: C

Descriptors: agriculture; cooling; decision support systems; planning; refrigeration

Identifiers: planning support system; storage planner; apples; pears; cold stores; central facility; growers; climate conditions; client; ending period; manager; product batch combination; contractual arrangements; technical constraints; real scale experiments; large Dutch fruit auctions

Class Codes: C7190 (Other fields of business and administrative computing); C7102 (Decision support systems)

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14/5/4 (Item 1 from file: 99)

DIALOG(R)File 99:Wilson Appl. Sci & Tech Abs

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2395498 H.W. WILSON RECORD NUMBER: BAST01042694

**Designing mixed - product assembly lines**

Rekiek, Brahim; De Lit, Pierre; Delchambre, Alain

IEEE Transactions on Robotics and Automation v. 16 no3 (June 2000) p. 268-800

DOCUMENT TYPE: Feature Article ISSN: 1042-296X LANGUAGE: English

RECORD STATUS: Corrected or revised record

ABSTRACT: The purpose of this paper is to describe the main problems concerning the design and operation of **mixed - product** assembly lines. We will focus on the design of assembly lines, which is most of the time composed in three steps. The first is the elaboration of the logical layout of the line, which consists in the distribution of operations among workstations along the line. The second is the choice of the most efficient product mix and production sequence in relation to the operation phase. The third is the subsequent elaboration of the physical layout of the line, i.e., deciding about the disposition of the workstations, conveyor(s), possible buffers, etc., on the shop floor. In this paper, the accent will be put exclusively on the first two steps. The concept of balance for ordering (BFO) is introduced to solve these two interrelated problems. After an overview of the current work in this area, this paper presents in detail a very promising approach to solve the BFO: the grouping and ordering genetic algorithms (genetic algorithms heavily modified to solve grouping/ordering problems). In all cases, the main concern is the quality of the resulting line in terms of cost and its suitability to the line designer's needs (special **user preferences** are followed as closely as possible). Academic and experimental results are presented, and they confirm the efficiency of the proposed approaches. The work presented here will be integrated in a complete design of assembly lines software, called CISAL. Further work will take resource dimension and reliability, cost, and buffer dimensioning into account. Reprinted by permission of the publisher.

DESCRIPTORS: Flexible manufacturing systems; Assembly robots--Design;

14/5/5 (Item 1 from file: 139)

DIALOG(R)File 139:EconLit

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398530

**TITLE:** Measuring Changes in Multiproduct Market Structure: An Application to U.S. Airlines

**AUTHOR(S):** Hayes, Kathy J.; Ross, Leola B.

**AUTHOR(S) AFFILIATION:** Southern Methodist U and Federal Reserve Bank of Dallas; E Carolina U

**JOURNAL NAME:** Review of Industrial Organization,

**JOURNAL VOLUME & ISSUE:** 11 4,

**PAGES:** 493-509

**PUBLICATION DATE:** August 1996

**ISSN:** 0889-938X

**DOCUMENT TYPE:** Journal Article

**ABSTRACT INDICATOR:** Abstract

**ABSTRACT:** The Entropy Index decomposition property is utilized to construct an aggregate index of route concentration that accounts for the **multiple products , customer preferences** and industry concentration. The Directed Divergence Statistic, an aggregate index which measures changes in market structure at the airline specific level, is similarly decomposed. We find that route concentration more closely resembles a duopoly than an industry with 16 major carriers. Further, the Directed Divergence Statistic decomposition reveals that while the industry seems to have absorbed the loss of national three carriers, those remaining engineered substantial changes in their product offerings to accommodate passengers.

**GEOGRAPHIC LOCATION DESCRIPTOR(S):** U.S.

**DESCRIPTOR(S) (1991 to Present):** Air Transportation (airlines) (L930)

**DESCRIPTOR(S) (Pre-1991):** Economics of Transportation (6150)

File 16:Gale Group PROMT(R) 1990-2005/Jun 01  
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File 148:Gale Group Trade & Industry DB 1976-2005/Jun 01  
(c)2005 The Gale Group  
File 160:Gale Group PROMT(R) 1972-1989  
(c) 1999 The Gale Group  
File 275:Gale Group Computer DB(TM) 1983-2005/Jun 01  
(c) 2005 The Gale Group  
File 621:Gale Group New Prod.Annou.(R) 1985-2005/Jun 01  
(c) 2005 The Gale Group  
File 636:Gale Group Newsletter DB(TM) 1987-2005/Jun 01  
(c) 2005 The Gale Group  
File 9:Business & Industry(R) Jul/1994-2005/May 31  
(c) 2005 The Gale Group  
File 15:ABI/Inform(R) 1971-2005/Jun 01  
(c) 2005 ProQuest Info&Learning  
File 20:Dialog Global Reporter 1997-2005/Jun 02  
(c) 2005 The Dialog Corp.  
File 95:TEME-Technology & Management 1989-2005/Apr W4  
(c) 2005 FIZ TECHNIK  
File 476:Financial Times Fulltext 1982-2005/Jun 02  
(c) 2005 Financial Times Ltd  
File 610:Business Wire 1999-2005/Jun 02  
(c) 2005 Business Wire.  
File 613:PR Newswire 1999-2005/Jun 02  
(c) 2005 PR Newswire Association Inc  
File 624:McGraw-Hill Publications 1985-2005/Jun 01  
(c) 2005 McGraw-Hill Co. Inc  
File 634:San Jose Mercury Jun 1985-2005/Jun 01  
(c) 2005 San Jose Mercury News  
File 810:Business Wire 1986-1999/Feb 28  
(c) 1999 Business Wire  
File 813:PR Newswire 1987-1999/Apr 30  
(c) 1999 PR Newswire Association Inc  
File 625:American Banker Publications 1981-2005/Jun 02  
(c) 2005 American Banker  
File 268:Banking Info Source 1981-2005/May W3  
(c) 2005 ProQuest Info&Learning  
File 626:Bond Buyer Full Text 1981-2005/Jun 02  
(c) 2005 Bond Buyer  
File 267:Finance & Banking Newsletters 2005/Jun 01  
(c) 2005 The Dialog Corp.

Set	Items	Description
S1	277514	(CUSTOMER? OR USER? ? OR CLIENT? ? OR SHOPPER? ?) (5N) (PREFERENCE? OR PREFERR? OR PROFIL?)
S2	1962	S1(5N) (STORING OR STORED OR SAVED)
S3	7713	S1(5N) (DB OR DATABASE? OR DATA() (BASE? OR FILE? ? OR BANK? ?))
S4	123505	(MULTIPLE? OR COMBIN? OR MIXE? ? OR MIXING?) (1W) (ITEM OR ITEMS OR MERCHANDISE OR PRODUCT OR PRODUCTS OR GOOD? ?)
S5	1270	S4(5N) (COORDINAT? OR RECOMMEND? OR SELECT?)
S6	872637	(ITEM OR ITEMS OR MERCHANDISE OR PRODUCT OR PRODUCTS OR GOOD? ?) (5N) (MATCH? OR COMPAR? OR SELECT? OR CHOOS?)
S7	55061	MATSUSHITA()ELECTRIC()INDUSTRIAL?
S8	407	AU=(KINDO, T? OR KINDO T? OR SHIDA, T? OR SHIDA T? OR YOSHIDA, H? OR YOSHIDA H?)
S9	9476	S2 OR S3
S10	0	S9(S)S5
S11	89	S9(S)S6
S12	61	S11 NOT PY>2000



S13	39	RD (unique items)
S14	29	S1(3N)S4
S15	9	S14 AND (STORING OR STORED OR SAVED OR DB OR DATABASE? OR - DATA() (BASE? OR FILE? ? OR BANK?))
S16	9	S15 NOT S13
S17	5	RD (unique items)
S18	5	S7 AND S9
S19	3	RD (unique items)
S20	0	S8 AND S9

13/3,K/1 (Item 1 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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07922157 Supplier Number: 65859390 (USE FORMAT 7 FOR FULLTEXT)  
**Carlson Unveils New Tech Tools. (Brief Article)**  
Barseghian, Tina  
Leisure Travel News, v16, n28, p4  
Sept 18, 2000  
Language: English Record Type: Fulltext  
Article Type: Brief Article  
Document Type: Magazine/Journal; Trade  
Word Count: 536

... the commission.  
Q3 LAUNCH

The recent launch of Carlson's Q3 program, an Internet-based **customer - profiling** and **database** collection system that was demonstrated during the conference, allows agent to **match** specific **products** and offers to customers' preferences, keep track of each customer's travel history and gather...

13/3,K/2 (Item 2 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2005 The Gale Group. All rts. reserv.

07290729 Supplier Number: 61848528 (USE FORMAT 7 FOR FULLTEXT)  
**HotData Awarded CRM Excellence Award 2000; Technology Marketing Corporation honors HotData for its technology innovation, product feature sets and overall contributions to therefinement of CRM.**  
Business Wire, p0167  
May 2, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 365

... of CRM periodicals. HotData's winning products and services were the first to enable CRM **database** cleaning and real-time **customer profiling** via the Internet. Judging was based on overall contributions to the refinement of CRM, with an emphasis on technology innovation and **product** feature sets.

"Our editors **selected** HotData Inc. for their innovation and vision, as well as for the outstanding impression they...

13/3,K/3 (Item 3 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2005 The Gale Group. All rts. reserv.

06581587 Supplier Number: 55527803 (USE FORMAT 7 FOR FULLTEXT)  
**In Brief: Web Financial Planning Product for Banks. (Statistical Data Included)**  
American Banker, v164, n161, p13  
August 23, 1999  
Language: English Record Type: Fulltext  
Article Type: Statistical Data Included  
Document Type: Magazine/Journal; Trade  
Word Count: 96

... Web site. People enter information about their saving and spending habits and are given peer **comparisons**, graphics and charts, and bank **products** that can help them achieve their stated financial objectives. The results are **saved** so **users** can revisit and revise their **profiles**.

Goalmatch is a spinoff of Ignite's Moneymatch product, released when the company was started...

13/3,K/4 (Item 4 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2005 The Gale Group. All rts. reserv.

05729695 Supplier Number: 50206758 (USE FORMAT 7 FOR FULLTEXT)

**Metagon Technologies and DataFlux Corporation Announce Product Line**

**Integration; Powerful Combination of Metagon STORFRONT and DataFlux Data Quality Tools**

PR Newswire, p0729CHW012

July 29, 1998

Language: English Record Type: Fulltext

Article Type: Article

Document Type: Newswire; Trade

Word Count: 529

... of Windows NT based DQC(sm) solutions with a suite of high performance/competitively priced **products** that deliver mainframe-**comparable** results to significantly improve the accuracy and usability of an organizations critical data. The DataFlux...

...products are designed to enhance the performance of data-driven applications such as data mining, **customer profiling**, sales force automation, marketing **databases**, list management and many other data warehousing applications. DataFlux has recently announced a sixth record...

13/3,K/5 (Item 5 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2005 The Gale Group. All rts. reserv.

05508362 Supplier Number: 48346578 (USE FORMAT 7 FOR FULLTEXT)

**SIGNAL Internet Launches Enhancement to E-Commerce Solution**

PR Newswire, p309SFMM02

March 9, 1998

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 682

... be employed to build tailored electronic commerce business applications. These rules include business functions for **item selection**, calculating order pricing, determining discount levels, creating hot lists of goods and services, and **storing** and recording **user profile** information to enable smart marketing initiatives.

"SegWay is designed to help businesses transform by streamlining...

13/3,K/6 (Item 6 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2005 The Gale Group. All rts. reserv.

04149034 Supplier Number: 46057625 (USE FORMAT 7 FOR FULLTEXT)

Lackluster 1995 retail performance did not affect all retailers; Increases of up to 40 percent better sales reported when companies serve their customers, rather than sell to them; New MKY Computer Based Interactive Training software (CBIT) system provides proven sales training blended with product information.

Business Wire, p01111084

Jan 11, 1996

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 749

... vendor loyalty, elevate the professionalism of product presentations, and of course to ultimately increase sales.

**Client profile database** takes the sales associate from how a product is created to whom it is targeted...

...profiles which the associate is challenged to study and then migrate back through the available **products matching** the correct **product** to the correct profile. -0-

Yacobian will address the National Retail Federation on Monday, Jan...

13/3,K/7 (Item 7 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2005 The Gale Group. All rts. reserv.

04058718 Supplier Number: 45906299 (USE FORMAT 7 FOR FULLTEXT)

**A Short Tour Through A Data Warehouse**

VARbusiness, p116

Nov 1, 1995

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 335

... in a mass of business details.

For example, a data warehouse can help analyze a **product** promotion and **compare** it with **product** sales without a promotion and with sales of a different product using the same promotion...

...are not well-suited to time-oriented historical analyses. Popular applications for data warehousing include **customer profiling**, product or segment profitability, **database** marketing and risk analysis.

Data warehousing solutions often require top-level strategic decisions on the...

13/3,K/8 (Item 8 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2005 The Gale Group. All rts. reserv.

01190716 Supplier Number: 41364269 (USE FORMAT 7 FOR FULLTEXT)

**The Database Decision**

VARbusiness, p63

June, 1990

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 2410

... Inc. and Digital Equipment Corp. hardware.

List at Transact Software takes a different approach to **selecting** a

database: **Choose** a **good** front end and don't sweat the database system. The company uses Unify Corp.'s Accell/ IDS and Accell/SQL with either a Unify **database** engine or, if a **client** has a **preference**, the Accell front end with another database engine. "So if a client doesn't like...

**13/3,K/9 (Item 1 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2005 The Gale Group. All rts. reserv.

11587447 SUPPLIER NUMBER: 55609150 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Intelligent library: robust image-handling asset management from Lockheed-Martin.**

Buzi, Miriam

Advanced Imaging, 14, 6, 68(3)

June, 1999

ISSN: 1042-0711 LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 2223 LINE COUNT: 00182

... other output.

Profile DB - contains user-defined preferences for particular metadata requirements. If a data **item** enters the system with metadata **matching** a certain Profile, the user is notified by e-mail, or the data is automatically...

**13/3,K/10 (Item 2 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2005 The Gale Group. All rts. reserv.

10635550 SUPPLIER NUMBER: 20790419 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Aspect Development Introduces Industry-First Preferred Catalog Subscription Service for Strategic Sourcing and Design**

PR Newswire, p615SFM062

June 15, 1998

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 997 LINE COUNT: 00092

... content from the company's VIP (Very Important Part) and VIS (Very Important Supplier) Reference **databases**, as well as **customer**-specified supplier data, Aspect's **Preferred** Catalog product provides complete, individually tailored reference information on customer-preferred parts and suppliers for...

**13/3,K/11 (Item 3 from file: 148)**

DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2005 The Gale Group. All rts. reserv.

10158627 SUPPLIER NUMBER: 20052692 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Mapping your markets. (mapping in bank marketing database) (Market Research v1.1) (Cover Story)**

White, Judith DeGraff

Bank Marketing, v29, n8, p18(6)

August, 1997

DOCUMENT TYPE: Cover Story ISSN: 0888-3149 LANGUAGE: English

RECORD TYPE: Fulltext; Abstract

WORD COUNT: 1666 LINE COUNT: 00140

... enabling the exportation of selected data items from the mapping

application directly back to the **database** , **customer profiles** can be significantly amplified.

For example, the nearest branch location can be exported to the...

**13/3,K/12 (Item 4 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2005 The Gale Group. All rts. reserv.

10154364 SUPPLIER NUMBER: 18422480 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Focus on: telemarketing - an information business & database foundation.**  
**(includes related articles) (Question and Answer)**

O'Reilly, Eamonn  
Telemarketing & Call Center Solutions, v14, n7, p70(4)  
Jan, 1996  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 2172 LINE COUNT: 00176

... do match the customer profile. An integrated system would be able to search the contact **database** and extract non-**customers** meeting the **profile** and save those names and telephone numbers in a separate file. This file would become...

**13/3,K/13 (Item 5 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2005 The Gale Group. All rts. reserv.

09840836 SUPPLIER NUMBER: 19774062 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Retailer use of geodemographic and other data sources: an empirical investigation.**

O'Malley, Lisa O.; Patterson, Maurice; Evans, Martin  
International Journal of Retail & Distribution Management, v25, n6-7, p188(9)  
June-July, 1997  
ISSN: 0959-0552 LANGUAGE: English RECORD TYPE: Fulltext; Abstract  
WORD COUNT: 5888 LINE COUNT: 00502

... indicates that the data from EPOS is combined with the customer base to aid in **merchandise selection** and ordering.  
Level of integration with corporate or marketing strategy  
Squires (1995) suggests that the...

**13/3,K/14 (Item 6 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2005 The Gale Group. All rts. reserv.

08333462 SUPPLIER NUMBER: 17746386 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Opening the door to data warehouses. (includes related article on data warehouses) (Technology Information)**

Wreden, Nick  
VARbusiness, v11, n17, p113(5)  
Nov 1, 1995  
ISSN: 0894-5802 LANGUAGE: English RECORD TYPE: Fulltext; Abstract  
WORD COUNT: 2734 LINE COUNT: 00230

... are not well-suited to time-oriented historical analyses. Popular applications for data warehousing include **customer profiling** , product or segment profitability, **database** marketing and risk analysis.

Data warehousing solutions often require top-level strategic decisions on the...

**13/3,K/15 (Item 7 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2005 The Gale Group. All rts. reserv.

06468204 SUPPLIER NUMBER: 13836216 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Managing a slippery asset. (mortgage banks' asset-liability management)**  
**(Cover Story)**  
Wolcott, Hunter W.  
Mortgage Banking, v53, n7, p14(6)  
April, 1993  
DOCUMENT TYPE: Cover Story ISSN: 0730-0212 LANGUAGE: ENGLISH  
RECORD TYPE: FULLTEXT  
WORD COUNT: 3619 LINE COUNT: 00291

... Top bank-owned mortgage servicers are especially good at this and regularly match their servicing **data base** to their other **customer** lists and to bank services **profiles**. A borrower tied to the lending institution by two or three well-delivered services makes...

**13/3,K/16 (Item 8 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2005 The Gale Group. All rts. reserv.

04749014 SUPPLIER NUMBER: 09615991  
**MSR rolls out services for its large help desk users. (Micro Support Resource Corp)**  
Eckerson, Wayne  
Network World, v7, n47, p27(2)  
Nov 19, 1990  
ISSN: 0887-7661 LANGUAGE: ENGLISH RECORD TYPE: ABSTRACT

...ABSTRACT: a proprietary knowledge-based help desk system from a minicomputer. The system consists of a **data base** of over 40,000 **user** questions and answers. A subscriber **profile** includes hardware and software configurations.

**13/3,K/17 (Item 9 from file: 148)**  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2005 The Gale Group. All rts. reserv.

04573029 SUPPLIER NUMBER: 08943255 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Look ma, no phones: new network will bypass Bell. (includes other computer innovations) (Computers)**  
Taylor, Thayer C.  
Sales & Marketing Management, v142, n5, p116(2)  
April, 1990  
CODEN: SMMAD ISSN: 0163-7517 LANGUAGE: ENGLISH RECORD TYPE:  
FULLTEXT  
WORD COUNT: 1583 LINE COUNT: 00126

... claims that by using the customer profile information in CIC's database to pitch new **products** to existing customers who **match** a specific **product** profile, HP will increase its installed-base sales volume by 15%, expand the number of...

13/3,K/18 (Item 1 from file: 160)  
DIALOG(R)File 160:Gale Group PROMT(R)  
(c) 1999 The Gale Group. All rts. reserv.

01281082

Questions to ask when upgrading your accounts/receivable system.  
CASHFLOW CLASSICS 1985 p. 49,501

...by reducing float. Ocean Spray was able to reduce customer deduction 35 percent to 3400 compared with 4700 items per year by using the automated system, while sales were increasing 28 percent. Using mercantile agency information, the system also enabled Ocean Spray to develop financial profiles of individual customers as well as develop a data base composed of all its customers.

...

13/3,K/19 (Item 1 from file: 275)  
DIALOG(R)File 275:Gale Group Computer DB(TM)  
(c) 2005 The Gale Group. All rts. reserv.

02092610 SUPPLIER NUMBER: 19682447 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Advice from the Web. (recommendation systems) (includes related articles on the features of recommendation systems, and on personalizing the content of the systems) (Your Personal Internet) (Internet/Web/Online Service Information) (Cover Story)**

Dragan, Richard V.; Lidsky, David; Munro, Jay  
PC Magazine, v16, n15, p133(7)  
Sep 9, 1997

DOCUMENT TYPE: Cover Story ISSN: 0888-8507 LANGUAGE: English  
RECORD TYPE: Fulltext; Abstract  
WORD COUNT: 3585 LINE COUNT: 00294

...ABSTRACT: uses algorithms to predict a person's likes or dislikes based on a community of users. The person's preferences are compared with a database of other people's preferences, and when matches are found, it recommends other items that like-minded people liked. Recommendation systems match well with Web commerce by allowing vendors...

13/3,K/20 (Item 2 from file: 275)  
DIALOG(R)File 275:Gale Group Computer DB(TM)  
(c) 2005 The Gale Group. All rts. reserv.

02022329 SUPPLIER NUMBER: 18962642 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Build a successful business-to-business Web site. (includes related article listing tips for creating a business Web site) (Internet/Web/Online Service Information)**

Youngworth, Paul  
Data Based Advisor, v15, n1, p54(4)  
Jan, 1997

ISSN: 0740-5200 LANGUAGE: English RECORD TYPE: Fulltext; Abstract  
WORD COUNT: 2028 LINE COUNT: 00159

... useful tool in creating an information flow to business partners."

You can also use a database to capture user preferences, and then present customized information during future visits. This lets you display information about new products or promotions that match



customers' interests. "The web site should be dynamically generated to target specific users," Hu said...

13/3,K/21 (Item 3 from file: 275)  
DIALOG(R)File 275:Gale Group Computer DB(TM)  
(c) 2005 The Gale Group. All rts. reserv.

01616597 SUPPLIER NUMBER: 13966523 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**The Windows Sources catalog. (catalog to software programs in nine categories) (Buyers Guide)**  
Windows Sources, v1, n6, p389(16)  
July, 1993  
DOCUMENT TYPE: Buyers Guide ISSN: 1065-9641 LANGUAGE: ENGLISH  
RECORD TYPE: FULLTEXT; ABSTRACT  
WORD COUNT: 12590 LINE COUNT: 01070

... 640-3020 \$595-\$895 Requires: 4MB RAM, 5MB to 21MB hard disk space  
Tool for **selecting** SQL database server platform **products** that run as NLM on Unix, OS/2, and Novell NetWare 386. Makes SQL product recommendations based on set of questions on **user** applications functionality, data requirements, **user preferences** for SQL database features, existing or planned network architecture, and strategic systems plans. Versions for small, medium, and...

13/3,K/22 (Item 4 from file: 275)  
DIALOG(R)File 275:Gale Group Computer DB(TM)  
(c) 2005 The Gale Group. All rts. reserv.

01472942 SUPPLIER NUMBER: 13039881  
**Architecting personalized delivery of multimedia information. (Information Filtering) (Technical) (Cover Story)**  
Loeb, Shoshana  
Communications of the ACM, v35, n12, p39(10)  
Dec, 1992  
DOCUMENT TYPE: Cover Story ISSN: 0001-0782 LANGUAGE: ENGLISH  
RECORD TYPE: ABSTRACT

...ABSTRACT: casual users and implemented in the Lyric-Time personalized music system; the model uses a **stored** long-term **user profile** and time in its selection criteria. Information filtering systems run across public and private networks...

...buffer, and user-to-filter buffer. In the filtering model described, the filter has to **select** from a stream of information **items** only those items meeting some acceptance criteria based on comparisons with user profiles and with...

13/3,K/23 (Item 1 from file: 9)  
DIALOG(R)File 9:Business & Industry(R)  
(c) 2005 The Gale Group. All rts. reserv.

01684548 Supplier Number: 24402431 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**Telephone Service With A Smile...And A Sale**  
(Banks are increasingly converting their call centers into profit centers; US banks will spend around \$635 mil in 1998 on call center technology, with forecasts to \$1.7 bil in 2002)  
Financial Service ONLINE, p 21+

October 1998  
DOCUMENT TYPE: Journal; Industry Overview (United States)  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 3125

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...seven bank products, says Paul E. O'Malley, KeyBank vice president and telephone channel manager.

**Products** pitched were **selected** based on a particular **customer 's profile** and account information **stored** in KeyBanks data warehouse. At the end of the messages, typically about 10 to 15...

13/3,K/24 (Item 2 from file: 9)

DIALOG(R)File 9:Business & Industry(R)  
(c) 2005 The Gale Group. All rts. reserv.

01452240 Supplier Number: 24130356 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Helping Carriers Know the Score**

**(Lightbridge and Dun & Bradstreet introduce Wireless Telecommunications Industry Score tool, allowing wireless carriers to assess the risk of signing up business customers)**

America's Network, v 102, n 1, p 24

January 1998

DOCUMENT TYPE: Journal ISSN: 1075-5292 (United States)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 279

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...any telecom carrier, Fellows says.

In other Lightbridge news, wireless carrier 360 degrees (Chicago) has **selected** the Telesto **product** suite for customer profiling and screening. The carrier will use Telesto's Credit Qualification instant...

...pre-qualification and provisioning database, Fraud Sentinel and Fraud Detect prevention and detection solutions and **ProFile customer history database**.

13/3,K/25 (Item 3 from file: 9)

DIALOG(R)File 9:Business & Industry(R)  
(c) 2005 The Gale Group. All rts. reserv.

01284872 Supplier Number: 23928414

**Microsoft Joins Netscape In Online Privacy Standard**

**(Microsoft is embracing the Open Profiling Standard already agreed upon by Netscape Communications, many other companies)**

Newsbytes News Network, p N/A

June 12, 1997

DOCUMENT TYPE: Journal (United States)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 569

TEXT:

...developers with a uniform architecture for leveraging personal profile information to offer individuals tailored content, **goods** and services that **match** their personal preferences while protecting their privacy. In order to maximize an individual's privacy...

...being requested from a particular site, unless the individual turns off notification. In addition, information **stored** and exchanged by the **user**'s personal **profile** may be encrypted to help keep the data safe from unauthorized usage. OPS will offer...

13/3,K/26 (Item 1 from file: 15)  
DIALOG(R)File 15:ABI/Inform(R)  
(c) 2005 ProQuest Info&Learning. All rts. reserv.

02325916 86925449

**Ease of use versus user control: an evaluation of Web and non-Web interfaces of online databases**

Xie, Hong (Iris); Cool, Colleen  
Online Information Review v24n2 PP: 102-115 2000  
ISSN: 1468-4527 JRNL CODE: ONCD  
WORD COUNT: 6825

...TEXT: In the first, databases were merged and searched as an integrated system. The second, highly **preferred** system allowed **users** to select individual **databases** and search them with a common interface. In this particular study, users preferred the common...

...help from the system in the form of database descriptions, to enable them to make **good selections**.

When searchers enjoyed the helpful search assistance to formulate and reformulate their queries, they also...

13/3,K/27 (Item 2 from file: 15)  
DIALOG(R)File 15:ABI/Inform(R)  
(c) 2005 ProQuest Info&Learning. All rts. reserv.

01248021 98-97416

**Impediments to reaping database benefits**

Gessaroli, Jerome  
Telemarketing & Call Center Solutions v14n7 PP: 72-75 Jan 1996  
ISSN: 0730-6156 JRNL CODE: TLM  
WORD COUNT: 797

...TEXT: specific product, the next step would be to find people who do not own that **product** but do **match** the customer profile. An integrated system would be able to search the contact **database** and extract non-**customers** meeting the **profile** and save those names and telephone numbers in a separate file. This file would become...

13/3,K/28 (Item 3 from file: 15)  
DIALOG(R)File 15:ABI/Inform(R)  
(c) 2005 ProQuest Info&Learning. All rts. reserv.

01133426 97-82820

**Accounting software evaluation: Hardware, audit trails, backup, error recovery and security**

Rushinek, Avi; Rushinek, Sara F  
Managerial Auditing Journal v10n9 PP: 29-37 1995  
ISSN: 0268-6902 JRNL CODE: MAJ  
WORD COUNT: 2605

...TEXT: Moreover, they can refrain from purchasing products that do not meet their needs.

As more **user profiles** accumulate in the **user database**, ESS generates user statistics, which are similar to the product statistics, but describe user profiles instead of the product characteristics. This way, both **product** and user characteristics can be **compared** across time series indicating future trends.

#### References

1. Bagranoff, N.A. and Simkin, M.G...

13/3,K/29 (Item 4 from file: 15)  
DIALOG(R)File 15:ABI/Inform(R)  
(c) 2005 ProQuest Info&Learning. All rts. reserv.

00923683 95-73075

#### **Supermarkets sift through data**

Freeman, Laurie

Advertising Age v65n43 PP: S16 Oct 10, 1994

ISSN: 0001-8899 JRNL CODE: ADA

ABSTRACT: Supermarkets have spent much time, money, and energy signing up **customers** for frequent **shopper** or **preferred shopper** programs, creating enormous **databases**. But while it is easy to gather the data, many retailers are having a hard...

...Target Vons, a follow-up to its VonsClub card, which gives consumers automatic discounts on **selected** promotion **items** and speeds up check approvals. The next phase of Vons' program involves Advanced Promotion Technologies...

...coupons right at checkout. A&P Co. uses information from its Bonus Saver program to **select** and price **products** tailored to customer preferences on an individual store basis.

13/3,K/30 (Item 5 from file: 15)  
DIALOG(R)File 15:ABI/Inform(R)  
(c) 2005 ProQuest Info&Learning. All rts. reserv.

00399264 88-16097

#### **Business Graphic Packages**

Rushinek, Avi; Rushinek, Sara F.

Journal of Systems Management v39n3 PP: 12-20 Mar 1988

ISSN: 0022-4839 JRNL CODE: JSM

ABSTRACT: A **Product** Evaluations and **Selection** System (PESS) can be used to correlate the user's business graphics (BG) software needs with **product** specifications and can help users **select** any combination of hardware or software packages. In a study, the PESS interactively questions the...

...needs, and PESS can reinforce and reassure users by providing them with

helpful information. As **user profiles** accumulate in the **user database** portion of PESS, BG vendors will be able to obtain user-rating profiles. In the future, additional PESS modules will be added to accommodate the **selection** of new software and hardware **products**.

**13/3,K/31 (Item 1 from file: 20)**

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2005 The Dialog Corp. All rts. reserv.

09440883 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**NRIs mean business for e-tailers: Jain**

Our Bangalore Bureau

ECONOMIC TIMES

February 05, 2000

JOURNAL CODE: WETI LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 550

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... internet is that it gives e-tailers the ability to personalise. They can build a **database** on the **profile** of the **customers** and their buying pattern, which has to be leveraged, he said.

While books, music, personal...

**13/3,K/32 (Item 2 from file: 20)**

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2005 The Dialog Corp. All rts. reserv.

04970554 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Elemental Software Introduces eStore Builder for Drumbeat 2000; Web**

**Development Software Enables Rapid Deployment of E-Commerce Applications**

BUSINESS WIRE

April 15, 1999

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 1074

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... cart "memory" feature keeps track of items when a checkout is not completed, and a **customer database** retains the **customer's profile** information -- so that **shoppers** aren't required to re-enter it each time they shop.

-- Merchandising/maintenance features give...

**13/3,K/33 (Item 3 from file: 20)**

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2005 The Dialog Corp. All rts. reserv.

02135088 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Business & Finance: ICC invests (pounds) 0.8m in Northland operation:**

**Northern Business**

IRISH TIMES, p16

July 07, 1998

JOURNAL CODE: FIRT LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 160

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... company's managing director, 'this software will analyse the customer database, allowing better customer profiling, **product matching** and market segmentation'.

**13/3,K/34 (Item 1 from file: 95)**  
DIALOG(R)File 95:TEME-Technology & Management  
(c) 2005 FIZ TECHNIK. All rts. reserv.

01419101 20000604897

**Building adaptive user profiles by a genetic fuzzy classifier with feature selection**

Martin-Bautista, MJ; Vila, M-A; Larsen, HL  
Dept. de Ciencias de la Comput. e Inteligencia Artificial, Granada Univ., E  
Ninth IEEE International Conference on Fuzzy Systems. FUZZ- IEEE 2000 (Cat.  
No.00CH37063), 7-10 May 2000, San Antonio, TX, USA2000  
Document type: Conference paper Language: English  
Record type: Abstract  
ISBN: 0-7803-5877-5

**ABSTRACT:**

...s information need. In this way, the terms that allow the system to discern between **good** and bad documents are **selected** and **stored** as a part of the **user's profile** to be used in future queries to the system. The fuzzy classifier implements an inductive...

**13/3,K/35 (Item 1 from file: 613)**  
DIALOG(R)File 613:PR Newswire  
(c) 2005 PR Newswire Association Inc. All rts. reserv.

00276102 20000301NEW026 (USE FORMAT 7 FOR FULLTEXT)

**This Week in Washington, DC - Crm And Support Services Conference & Expo**  
PR Newswire

Wednesday, March 1, 2000 09:49 EST  
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT  
DOCUMENT TYPE: NEWSWIRE  
WORD COUNT: 704

...Professionals will introduce the benefits that CRM applications and tools can deliver, such as improving **database** marketing and **customer profiling**, employing the Web as a channel to attract new customers, and increasing customer acquisition and...

...Support and The Promise of CRM  
-- Buyers Guide Sessions, conducted by vendor-neutral analysts, will **compare** and contrast the hottest **products**  
-- **Product** Showcases will illustrate how technology can address fulfill business goals during live demonstrations  
Conference Program...

**13/3,K/36 (Item 2 from file: 613)**  
DIALOG(R)File 613:PR Newswire  
(c) 2005 PR Newswire Association Inc. All rts. reserv.

00258384 20000202NEW025 (USE FORMAT 7 FOR FULLTEXT)

**Crm And Support Services Conference & Expo Illustrates How to Drive Customer Relationships to The Next Level**

PR Newswire

Wednesday, February 2, 2000 13:51 EST

JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

DOCUMENT TYPE: NEWSWIRE

WORD COUNT: 903

...Association, will introduce the benefits that CRM applications and tools can deliver, such as improving **database** marketing and **customer profiling**, and how to employ the Web as a channel to attract new customers  
-- CRM Workshops...

...Support and The Promise of CRM  
-- Buyers Guide Sessions, conducted by vendor-neutral analysts, will **compare** and contrast the hottest **products** available in the marketplace to aid in the **selection** process  
-- **Product** Showcases will illustrate how technology can address a specific issue and fulfill business goals during...

**13/3,K/37 (Item 1 from file: 625)**

DIALOG(R)File 625:American Banker Publications

(c) 2005 American Banker. All rts. reserv.

0241041

**In Brief: Web Financial Planning Product for Banks**

American Banker - August 23, 1999; Pg. 13; Vol. 164, No. 161

DOCUMENT TYPE: Journal LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 96

TEXT:

...Web site.  
People enter information about their saving and spending habits and are given peer **comparisons**, graphics and charts, and bank **products** that can help them achieve their stated financial objectives. The results are **saved** so **users** can revisit and revise their **profiles**.  
Goalmatch is a spinoff of Ignite's Moneymatch product, released when the company was started...

**13/3,K/38 (Item 1 from file: 268)**

DIALOG(R)File 268:Banking Info Source

(c) 2005 ProQuest Info&Learning. All rts. reserv.

00300813 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Turning the art of marketing into a science**

Obsuth, Linda

Independent Banker, v46, n11, p24-25, Nov 1996 DOCUMENT TYPE: Journal  
Article ARTICLE TYPE: News LANGUAGE: English RECORD TYPE: Abstract  
Fulltext

WORD COUNT: 00890

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... in the service-delivery process-are less expensive to serve and more profitable than new **customers**.  
FINDING PROFITABLE **PROFILES**

Sylvia Keys

02-Jun-05 09:46 AM

**Database** marketing can identify the right prospects for a bank product or service, and it can...

...accurately. With special software, you can combine and cross-reference all of your bank's **product** information. You can **match** up any combination of characteristics in a customer's file. And you can compute a ...

13/3,K/39 (Item 1 from file: 267)  
DIALOG(R)File 267:Finance & Banking Newsletters  
(c) 2005 The Dialog Corp. All rts. reserv.

00039045

**CUSTOMER INFORMATION RETRIEVAL, MANAGMENT KEY TO RETENTION EFFORTS**  
BANK AUTOMATION NEWS  
January 21, 1998 VOL: 10 ISSUE: 1 DOCUMENT TYPE: NEWSLETTER  
PUBLISHER: PHILLIPS BUSINESS INFORMATION  
LANGUAGE: ENGLISH WORD COUNT: 1081 RECORD TYPE: FULLTEXT

(c) PHILLIPS PUBLISHING INTERNATIONAL All Rts. Reserv.

TEXT:

...large-scale  
mainframe. It centralizes all the information in the organization  
into a single open **database** .

Uncovering **Customer Preferences**

"An MCIF system or any **database** without the ability to realize  
what value a household is bringing to the institution is...

...be consolidated at the banking center  
level," Ray says.

Home banking and other technology-driven **products** also can be  
**matched** easily with a customer's distribution preference to market  
products across that channel, he adds...



17/3,K/1 (Item 1 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2005 The Gale Group. All rts. reserv.

08239010 SUPPLIER NUMBER: 17478638 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Electronic evolution. (electronic banking) (includes related articles)**  
McDougall, Bruce  
Canadian Banker, v102, n5, p28(6)  
Sep-Oct, 1995  
ISSN: 0822-6830 LANGUAGE: English RECORD TYPE: Fulltext; Abstract  
WORD COUNT: 2558 LINE COUNT: 00211

... news about the markets to clients and co-workers, and branch officers will cross-sell **multiple products** using **customer profiles stored** in distributed **databases**," says Baskier.

But as they work more productively and cut costs, banks will also incur...

17/3,K/2 (Item 2 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2005 The Gale Group. All rts. reserv.

07507519 SUPPLIER NUMBER: 15717987 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
Data banks . **(changes brought about by information superhighway on banking) (includes related articles)**  
McDougall, Bruce  
Canadian Banker, v101, n5, p15(7)  
Sept-Oct, 1994  
ISSN: 0822-6830 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT  
WORD COUNT: 3800 LINE COUNT: 00299

Data banks . **(changes brought about by information superhighway on banking) (includes related articles)**  
... and Entrepreneurship. "It has become a standard appliance, like a toaster or microwave."

However, centralized **databases** , with their millions of lines of code, won't disappear overnight. In fact, most banks...

...be able to build their own personal analyses using data retrieved from the mainframe's **databases** , investment departments will disseminate breaking news about the markets to clients and co-workers, and platform officers will cross-sell **multiple products** using **customer profiles stored** in distributed **databases** ."

By linking computers in a network to give everyone equal access to information within a...looked after by local managers have been moved to centralized area offices. Using large customer **databases** , these offices develop marketing techniques for each branch or area.

Now, as client and market...

...or she wants to know more about.

Hoover will conduct a search through several thousand **databases** , including on-line financial news services and **databases** devoted to trade statistics, finance, small business and hundreds of other specialties, hunting for information...

17/3,K/3 (Item 1 from file: 275)  
DIALOG(R)File 275:Gale Group Computer DB(TM)  
(c) 2005 The Gale Group. All rts. reserv.

02248396      SUPPLIER NUMBER: 53333458      (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Best Practices for Internet Commerce. (Internet/Web/Online Service Information)**

MAKMURI, SUKAN

Intelligent Enterprise, 28(1)

Dec, 1998

LANGUAGE: English      RECORD TYPE: Fulltext; Abstract

WORD COUNT: 3571      LINE COUNT: 00308

... multiple channels such as the telephone and the Web. Fire-Fly and Net Perceptions provide **profile** matching among **customer preferences** and product **combinations**. **Products** from these companies offer the customer self-service capability which reduces the need for human... fetching needed data in blocks (large structure) rather than via multiple trips and avoiding excessive **database** joins (for example, to support objects **stored** in multiple tables in an RDBMS).

Security

Data in IC transactions should be encrypted anytime...

...is only as fast as the slowest component whether it be client, network, application server, **database** server, Web server, or Web server-to-DBMS API. Consider the issue of performance early...or Perl scripts or compiled C/C++ modules, dynamically constructed the Web pages from externally **stored** data. However, this approach is very development-intensive and not highly scalable, robust, or easily...

17/3,K/4      (Item 1 from file: 636)

DIALOG(R)File 636:Gale Group Newsletter DB(TM)

(c) 2005 The Gale Group. All rts. reserv.

04877363      Supplier Number: 68713141      (USE FORMAT 7 FOR FULLTEXT)

**Experian delivers customer relationship management for new media channels; CRM advances further with new media capability.**

M2 Presswire, pNA

Jan 3, 2001

Language: English      Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 859

... added new media capability to the campaign management function of Intravue, its leading-edge CRM **database** marketing solution. This means that organisations can make full use of new media channels to conduct more effective marketing campaigns that combine their own customer **database** with Experian's vast consumer information resources, technology and analytical expertise.

Sue Tomalin, Experian Marketing...online as well as manage, track and report on email campaigns, using Experian's extensive **database** marketing solutions ...Sub query functionality enabling Intravue users to drill down further into selected segments of the **database**. This is achieved by giving the user the ability to define sub segments that 'must ...base table access. This gives a choice between fast access through predefined relationships in the **database** (via data views) or through new functionality the flexibility of querying any combination of fields in the relational **database** with base table access.

\* Improved campaign management functionality. For the first time it is possible...

...advantage of dynamic campaign updates. This allows campaign history to

be written back to the **database** immediately after the campaign has been created, rather than having to wait for the next **database** update cycle. As we move towards real-time marketing this functionality will become ...

1. The Intravue solution consists of six key components:

- \* Data Store - integrates customer information, Experian **databases** (geodemographics, lifestyle, financial and suppression) and relevant information from third party sources. This provides a...data enrichment, with each customer and prospect record organised around a unique PIN number.

- \* Marketing **Database** and Data Warehouse - an Oracle relational **database** with a Windows NT front end, plus a complete data repository. This core **database** supports the client's CRM strategies, creating an easily accessible, complete view of each customer across the organisation, with full **database** resilience, scalability and security.

- \* Desktop Tools - a flexible desktop strategy includes campaign management, modelling and...

...Strategy and Channel Distribution - defines and executes a customer contact strategy across multiple channels and **multiple products**, to recognise **customer preferences** and optimise **customer** communications profitability.

- \* Consultancy - employs Experian's expertise and experience in developing **databases** to ensure that implementation is seamless, data is transformed into intelligence, and the solution develops...

PRODUCT NAMES: \*7375000 ( **Database** Providers)

17/3,K/5 (Item 1 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2005 The Dialog Corp. All rts. reserv.

14499814 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**EXPERIAN: Experian delivers customer relationship management for new media channels; CRM advances further with new media capability**

M2 PRESSWIRE

January 03, 2001

JOURNAL CODE: WMPR LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 794

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... added new media capability to the campaign management function of Intravue, its leading-edge CRM **database** marketing solution. This means that organisations can make full use of new media channels to conduct more effective marketing campaigns that combine their own customer **database** with Experian's vast consumer information resources, technology and analytical expertise.

Sue Tomalin, Experian Marketing...

... online as well as manage, track and report on email campaigns, using Experian's extensive **database** marketing solutions and FloNetwork's technology."

The latest additions to Intravue include:

- \* A new 'preferencing...

... Sub query functionality enabling Intravue users to drill down further into selected segments of the **database**. This is achieved by giving the user the ability to define sub segments that 'must...

... base table access. This gives a choice between fast access through predefined relationships in the **database** (via data views) or through new

functionality the flexibility of querying any combination of fields in the relational **database** with base table access.

- \* Improved campaign management functionality. For the first time it is possible...

... advantage of dynamic campaign updates. This allows campaign history to be written back to the **database** immediately after the campaign has been created, rather than having to wait for the next **database** update cycle. As we move towards real-time marketing this functionality will become invaluable especially...

...1. The Intravue solution consists of six key components:

- \* Data Store - integrates customer information, Experian **databases** (geodemographics, lifestyle, financial and suppression) and relevant information from third party sources. This provides a...

...data enrichment, with each customer and prospect record organised around a unique PIN number.

- \* Marketing **Database** and Data Warehouse - an Oracle relational **database** with a Windows NT front end, plus a complete data repository. This core **database** supports the client's CRM strategies, creating an easily accessible, complete view of each customer across the organisation, with full **database** resilience, scalability and security.

- \* Desktop Tools - a flexible desktop strategy includes campaign management, modelling and...

... Strategy and Channel Distribution - defines and executes a customer contact strategy across multiple channels and **multiple products**, to recognise **customer** preferences and optimise **customer** communications profitability.

- \* Consultancy - employs Experian's expertise and experience in developing **databases** to ensure that implementation is seamless, data is transformed into intelligence, and the solution develops...

19/3,K/1 (Item 1 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2005 The Gale Group. All rts. reserv.

07790167 Supplier Number: 65127051 (USE FORMAT 7 FOR FULLTEXT)  
**Japanese Companies Make Diverse Use of Blaze Software Business Rules.**  
Business Wire, p2372  
Sept 11, 2000  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 1231

... sensitive corporate data will be determined by Blaze Advisor rules  
incorporating information such as centrally **stored user profiles**.

"The Blaze Advisor Solutions Suite was selected by Hitachi Software  
to drive the security rules...

COMPANY NAMES: \*Blaze Software Inc.; **Matsushita Electric Industrial**  
Company Ltd.

19/3,K/2 (Item 1 from file: 636)  
DIALOG(R)File 636:Gale Group Newsletter DB(TM)  
(c) 2005 The Gale Group. All rts. reserv.

04009373 Supplier Number: 53184150 (USE FORMAT 7 FOR FULLTEXT)  
**American Companies in Japan: SOFTWARE AND INFORMATION SERVICES.**  
Japan-U.S. Business Report, n344, pNA  
May 31, 1998  
Language: English Record Type: Fulltext  
Document Type: Newsletter; Trade  
Word Count: 3686

... a decade of successful ties, PHOENIX TECHNOLOGIES LTD. has renewed  
its technology licensing pact with **MATSUSHITA ELECTRIC INDUSTRIAL**  
CO., LTD. The San Jose, California firm is a leading supplier of basic  
operating and...

...network security package, which is priced between \$3,800 and \$9,400,  
uses a central **data base of user and group profiles** to conduct  
authentication, authorization and accounting functions for very large  
numbers

19/3,K/3 (Item 1 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2005 The Dialog Corp. All rts. reserv.

27495407 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**BUSINESS WIRE ASIAN BRIEFING - FEB 11, 2003**  
ASIA PULSE  
February 11, 2003  
JOURNAL CODE: WAPL LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 517

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... digital devices for nearly a quarter-century, has licensed its  
FirstBIOS Notebook Pro(TM) to **Matsushita Electric Industrial Co.,**  
Ltd., best known for its Panasonic brand of consumer electronics and  
digital communications products...

... system administrators to automatically migrate or upgrade desktop applications and configurations, system settings, network settings, **user profiles** , printer settings, **user preferences** and **data files** on **users** ' PCs across an enterprise. <http://www.asiawire.info/asp/details.asp?ID...>  
?

File 344:Chinese Patents Abs Aug 1985-2005/May  
(c) 2005 European Patent Office  
File 347:JAPIO Nov 1976-2005/Jan(Updated 050506)  
(c) 2005 JPO & JAPIO  
File 350:Derwent WPIX 1963-2005/UD,UM &UP=200534  
(c) 2005 Thomson Derwent  
File 348:EUROPEAN PATENTS 1978-2005/May W03  
(c) 2005 European Patent Office  
File 349:PCT FULLTEXT 1979-2005/UB=20050526,UT=20050519  
(c) 2005 WIPO/Univentio  
File 331:Derwent WPI First View UD=200533  
(c) 2005 Thomson Derwent  
File 371:French Patents 1961-2002/BOPI 200209  
(c) 2002 INPI. All rts. reserv.

Set	Items	Description
S1	43931	(CUSTOMER? OR USER? ? OR CLIENT? ? OR SHOPPER? ?) (5N) (PREFERENCE? OR PREFERR? OR PROFIL?)
S2	4894	S1(5N) (STORING OR STORED OR SAVED)
S3	3960	S1(5N) (DB OR DATABASE? OR DATA() (BASE? OR FILE? ? OR BANK? ?))
S4	22654	(MULTIPLE? OR COMBIN? OR MIXE? ? OR MIXING?) (1W) (ITEM OR ITEMS OR MERCHANDISE OR PRODUCT OR PRODUCTS OR GOOD? ?)
S5	639	S4(5N) (COORDINAT? OR RECOMMEND? OR SELECT?)
S6	135429	(ITEM OR ITEMS OR MERCHANDISE OR PRODUCT OR PRODUCTS OR GOOD? ?) (5N) (MATCH? OR COMPAR? OR SELECT? OR CHOOS?)
S7	23719	MATSUSHITA()ELECTRIC()INDUSTRIAL?
S8	16019	AU=(KINDO, T? OR KINDO T? OR SHIDA, T? OR SHIDA T? OR YOSHIDA, H? OR YOSHIDA H?)
S9	7036	S2 OR S3
S10	60	S9 AND S5
S11	44	S10 AND IC=G06F
S12	1888	S9 AND S6
S13	52	S9(3N)S6
S14	48	S13 NOT S11
S15	36	S14 AND IC=G06F
S16	23	S15 NOT GOOD
S17	47	S7 AND S9
S18	19	S17 AND IC=G06F
S19	1	S8 AND S9

11/3,K/1 (Item 1 from file: 348)  
DIALOG(R)File 348:EUROPEAN PATENTS  
(c) 2005 European Patent Office. All rts. reserv.

01251839

**Expert system**  
**Experten-System**  
**Systeme expert**  
PATENT ASSIGNEE:

NCR International, Inc., (1449484), 1700 South Patterson Boulevard,  
Dayton, Ohio 45479, (US), (Applicant designated States: all)

INVENTOR:

Nakisa, Ramin Charles, 29 Charley Close, Little Chalfont, Buckinghamshire  
HP6 6QH, (GB)

Mackay, Robin, 21 Mauretania Bldg., Atlantic Warf, 4 Jardin Road, London  
E1 9WB, (GB)

LEGAL REPRESENTATIVE:

Williamson, Brian et al (84717), NCR Limited International Patent  
Department 206 Marylebone Road, London NW1 6LY, (GB)

PATENT (CC, No, Kind, Date): EP 1081622 A2 010307 (Basic)

APPLICATION (CC, No, Date): EP 307290 000824;

PRIORITY (CC, No, Date): GB 9920661 990901

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;  
LU; MC; NL; PT; SE

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: G06F-017/60

ABSTRACT WORD COUNT: 151

NOTE:

Figure number on first page: NONE

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200110	1093
SPEC A	(English)	200110	5198
Total word count - document A			6291
Total word count - document B			0
Total word count - documents A + B			6291,

INTERNATIONAL PATENT CLASS: G06F-017/60

...SPECIFICATION common sets of advice. For example, everybody whose set of attributes led the experts to **recommend** a particular product or **combinations** of **products** are classed together. Clearly, the larger the number of people in the database the greater...invention over the traditional human advisor is that the process can be interrupted as the **user** desires. In a **preferred** embodiment the input is **stored** for some time to come so that a user subsequently only has to update his...

11/3,K/2 (Item 2 from file: 348)  
DIALOG(R)File 348:EUROPEAN PATENTS  
(c) 2005 European Patent Office. All rts. reserv.

01006391

**Method amd apparatus for delivering documents over an electronic network**  
**Verfahren und Vorrichtung zur Ablieferung von Dokumenten uber ein elektronisches Netzwerk**

**Methode et appareil de distribution de documents par reseau electronique**

PATENT ASSIGNEE:

Sylvia Keys

02-Jun-05 08:19 AM



Tumbleweed Software Corporation, (2408151), 2010 Broadway, Redwood City, California 94063, (US), (Applicant designated States: all)

INVENTOR:  
 Smith, Jeffrey C., 1305 Altschul Avenue, Menlo Park, CA 94025, (US)  
 Bandini, Jean-Christophe, 10230 North Foothill Blvd., E10, Cupertino, CA 95014, (US)  
 Shoup, Randy, 9054 Diamond Street, San Francisco, CA, (US)

LEGAL REPRESENTATIVE:  
 Diehl, Hermann, Dr. Dipl.-Phys. et al (2996), DIEHL, GLASER, HILTL & PARTNER Patentanwalte Augustenstrasse 46, 80333 Munchen, (DE)

PATENT (CC, No, Kind, Date): EP 907120 A2 990407 (Basic)  
 EP 907120 A3 040324

APPLICATION (CC, No, Date): EP 98118486 980930;  
 PRIORITY (CC, No, Date): US 957986 971002; US 57966 980409

DESIGNATED STATES: DE; FR; GB  
 EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI  
 INTERNATIONAL PATENT CLASS: G06F-001/00 ; H04L-009/32; H04L-029/06;  
 H04L-012/58

ABSTRACT WORD COUNT: 155

NOTE:  
 Figure number on first page: 5

LANGUAGE (Publication,Procedural,Application): English; English; English  
 FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	9914	1726
SPEC A	(English)	9914	15573
Total word count - document A			17299
Total word count - document B			0
Total word count - documents A + B			17299

INTERNATIONAL PATENT CLASS: G06F-001/00 ...

...SPECIFICATION specify the selections as recipients. In the preferred embodiment of the invention, control-click allows **selection** of **multiple items** and shift-click **selects** a range of items. Recipients are presented in the recipients box 128. Recipients listed in...send function also allows documents to be sent from platforms not supported by the send **client** application. In the **preferred** embodiment of the invention, **saved** delivery parameters, Envoy conversion, and access to local address books are not available.  
 Clicking on...

11/3,K/3 (Item 1 from file: 349)  
 DIALOG(R)File 349:PCT FULLTEXT  
 (c) 2005 WIPO/Univentio. All rts. reserv.

01238485 \*\*Image available\*\*

**METHOD AND SYSTEM FOR SERVING ADVERTISEMENTS**  
**PROCEDE ET SYSTEME DE DISTRIBUTION DE PUBLICITES**

Patent Applicant/Assignee:

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Patent Applicant/Inventor:

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Patent and Priority Information (Country, Number, Date):  
Patent: WO 200545623 A2 20050519 (WO 0545623)  
Application: WO 2004US35747 20041028 (PCT/WO US04035747)  
Priority Application: US 2003515322 20031028; US 2003723151 20031126; US  
2004928532 20040826  
Designated States:  
(All protection types applied unless otherwise stated - for applications  
2004+)  
AE AG AL AM AT AU AZ BA BB BG BR BW BY BZ CA CH CN CO CR CU CZ DE DK DM  
DZ EC EE EG ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC  
LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NA NI NO NZ OM PG PH PL PT RO  
RU SC SD SE SG SK SL SY TJ TM TN TR TT TZ UA UG US UZ VC VN YU ZA ZM ZW  
(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PL PT RO  
SE SI SK TR  
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG  
(AP) BW GH GM KE LS MW MZ NA SD SL SZ TZ UG ZM ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM  
Publication Language: English  
Filing Language: English  
Fulltext Word Count: 17931

Main International Patent Class: **G06F**  
Fulltext Availability:  
Detailed Description  
Claims

Detailed Description  
... dynamically display to the user.

[00581 In certain embodiments, subsequent to information related to the  
**user** (e.g., **profile**) being **stored**, the **user** may direct a browser  
to load a Web page from the Web server,  
1 8...

...advertisement file) from multiple items of generic advertisement  
content, based on the user information, **selecting** personalized  
advertisement content from **multiple items** of personalized  
advertisement content, the **selected** personalized advertisement content  
being personalized to the user, and creating the personalized  
advertisement by combining...

Claim  
... from multiple advertisement files;  
making a second selection, based on user information, of a **selected**  
personalized  
advertisement content from **multiple items** of personalized  
advertisement  
content, the **selected** personalized advertisement content being  
personalized to the user; and

creating the personalized advertisement by combining...

11/3,K/4 (Item 2 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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01229615

**CONTENT AGGREGATION METHOD AND APPARATUS FOR ON-LINE PURCHASING SYSTEM  
PROCEDE ET APPAREIL D'AGREGATION DE CONTENU ET APPAREIL DESTINE A UN  
SYSTEME D'ACHATS EN LIGNE**

Patent Applicant/Assignee:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200536306 A2 20050421 (WO 0536306)

Application: WO 2004US19206 20040616 (PCT/WO US04019206)

Priority Application: US 2003659740 20030911

Designated States:

(All protection types applied unless otherwise stated - for applications

2004+)

AE AG AL AM AT AU AZ BA BB BG BR BW BY BZ CA CH CN CO CR CU CZ DE DK DM  
DZ EC EE EG ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC  
LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NA NI NO NZ OM PG PH PL PT RO  
RU SC SD SE SG SK SL SY TJ TM TN TR TT TZ UA UG US UZ VC VN YU ZA ZM ZW  
(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PL PT RO  
SE SI SK TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) BW GH GM KE LS MW MZ NA SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 22611

Main International Patent Class: **G06F**

Fulltext Availability:

Detailed Description

Claims

Detailed Description

... filled with default shopper information corresponding to the shopper  
if such information exists as a **shopper profile** in **shopper  
database** 28. If such information does not exist for the shopper, the  
shopper can be prompted...

Claim

... method as recited in claim 13, wherein said step of determining a name  
P

comprises:

**selecting** the best name of **multiple** variant **product** names from  
product

information records in a group;

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cleansing the best name of superfluous and...

...as recited in claim 57, wherein said means for determining a name comprises:  
means for **selecting** the best name of **multiple** variant **product** names from  
product information records in a group; and  
means for cleansing the best name...

11/3,K/5 (Item 3 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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01213391

**ENHANCED PARIMUTUEL WAGERING**

**PARI DU TYPE PARI MUTUEL AMELIORE**

Patent Applicant/Assignee:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200519986 A2 20050303 (WO 0519986)

Application: WO 2004US25434 20040806 (PCT/WO US04025434)

Priority Application: US 2003640656 20030813

Designated States:

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2004+)

AE AG AL AM AT AU AZ BA BB BG BR BW BY BZ CA CH CN CO CR CU CZ DE DK DM  
DZ EC EE EG ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC  
LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NA NI NO NZ OM PG PH PL PT RO  
RU SC SD SE SG SK SL SY TJ TM TN TR TT TZ UA UG US UZ VC VN YU ZA ZM ZW  
(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PL PT RO  
SE SI SK TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) BW GH GM KE LS MW MZ NA SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 182513

Main International Patent Class: **G06F**

Fulltext Availability:

Detailed Description

Detailed Description

... a computer system for conducting demand-based auctions on an event,  
includes one or more **user** interface processors, a **database** unit, an  
auction processor and a calculation engine. The one or more interface  
processors are...

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11/3,K/6 (Item 4 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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01194914

**CONTENT AGGREGATION METHOD AND APPARATUS FOR ON-LINE PURCHASING SYSTEM  
PROCEDE D'AGREGATION DE CONTENUS ET DISPOSITIF D'ACHAT EN LIGNE**

Patent Applicant/Assignee:

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Patent Applicant/Inventor:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200501595 A2 20050106 (WO 0501595)

Application: WO 2004US13650 20040429 (PCT/WO US04013650)

Priority Application: US 2003479153 20030618; US 2003659740 20030911

Designated States:

(All protection types applied unless otherwise stated - for applications  
2004+)

AE AG AL AM AT AU AZ BA BB BG BR BW BY BZ CA CH CN CO CR CU CZ DE DK DM  
DZ EC EE EG ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC  
LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NA NI NO NZ OM PG PH PL PT RO  
RU SC SD SE SG SK SL SY TJ TM TN TR TT TZ UA UG US UZ VC VN YU ZA ZM ZW  
(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PL PT RO  
SE SI SK TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) BW GH GM KE LS MW MZ NA SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

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Fulltext Word Count: 22987

Main International Patent Class: **G06F**

Fulltext Availability:

Detailed Description

Claims

Detailed Description

... filled with default shopper information corresponding to the shopper  
if such information exists as a **shopper profile** in **shopper  
database** 28. If such information does not exist for the shopper, the  
shopper can be prompted...

Claim

... A method as recited in claim 13, wherein said step of determining a  
name

comprises:

**selecting** the best name of **multiple** variant **product** names from  
product  
information records in a group;  
cleansing the best name of superfluous and...

...as recited in claim 57, wherein said means for determining a name

comprises:

means for **selecting** the best name of **multiple** variant **product** names

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02-Jun-05 08:19 AM

from  
product information records in a group; and  
means for cleansing the best name...

11/3,K/7 (Item 5 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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01144864

**SYSTEM AND METHOD FOR COMPOUNDED MARKETING  
SYSTEME ET PROCEDE DE MARKETING COMBINE**

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200466103 A2 20040805 (WO 0466103)  
Application: WO 2004US1975 20040122 (PCT/WO US04001975)  
Priority Application: US 2003441974 20030122

Designated States:

(All protection types applied unless otherwise stated - for applications  
2004+)

AE AG AL AM AT AU AZ BA BB BG BR BW BY BZ CA CH CN CO CR CU CZ DE DK DM  
DZ EC EE EG ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC  
LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NA NI NO NZ OM PG PH PL PT RO  
RU SC SD SE SG SK SL SY TJ TM TN TR TT TZ UA UG US UZ VC VN YU ZA ZM ZW  
(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PT RO SE  
SI SK TR  
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG  
(AP) BW GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 25643

Main International Patent Class: **G06F**

Fulltext Availability:

Detailed Description

Detailed Description

... category associated with an area of interest) from user client 110,  
processes the requests by **storing** the category the **user**  
9

**profile** in the **database** 137 within compound marketing database server  
136, and transmits a response back to the user...

...the present invention. In this embodiment, the compound e-mail system 10  
may include a **user profile** monitor 12 to maintain a **user profile**  
in a **profiles database** 13, a provider communication module 14 to

detect receipt of an offering (e.g., an...

...propagate the offerings. A statistics generator 26 may be configured to collect information related to **user profiles** from the **profiles0 database** 13 information related to the offerings from the offerings database 30. The statistics generator 26...

...and the user's consent to receive offerings that belong to the selected categories. The **user profile** monitor12 may be utilized for **database** tracking of personal preferences as provided by participants, where 12 personal and interest profiles facilitate appropriate contacts and protect against unwanted contacts. The **user profile** may be stored in the profiles database.

#### Navigation

The compound e-mail system 10 may include a navigational...

...may be utilized to gather the interest profile data and store it in the profiles **database** 13. A **profile** may be established by any **user**, using any e-mail address, not only addresses within the compound e-mail system. The...

...invention, the statistics generator 26 may facilitate regular (e.g., daily) compilations of how many **user profiles** in the **profiles database** 13 have a specific category selected. This may be accomplished by a simple run of...

...information from various ISPs and then formatting the data into an appropriate format, if the **profiles** are stored at the **user**'s ISP. One advantage of centralized storage is that the participation of local ISPs is...

...related item is one of the desirable characteristics of a mailing list. The collection of **user profiles** (e.g., a **profiles database** 13) may be centrally maintained while providing distributed functionality.

#### Managing Organizations (MOs)

In one embodiment...code, and a 'Shorthaired Show Cats'would have a still more restricted code. If a **user** set her personal **profile** in the profiles **database** to block all offerings except those about 'Short-haired Show Cats', the offering dispatch module...

...operation 44, the user profile is updated with the selected category at operation48; otherwise the **user profile** is created and stored in the profiles database at operation 40. When an offering is received from a provider...

...profile, and if all other delivery criteria are met, the offering is sent to the **user** at operation 64.

The **profile** monitor 12 monitors the profiles **database** to determine if there was a change to the user profile (e.g., a new...money a purchaser spends is unique to this system. The ability of an affiliate to **select** and **combine products** and payees is also unique. It opens the door to commercial possibilities that have not...

11/3,K/8 (Item 6 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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01095468 \*\*Image available\*\*

**STATISTICAL PERSONALIZED RECOMMENDATION SYSTEM**  
**SYSTEME DE RECOMMANDATION STATISTIQUE PERSONNALISE**

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200417178 A2-A3 20040226 (WO 0417178)

Application: WO 2003US25933 20030819 (PCT/WO US03025933)

Priority Application: US 2002404419 20020819; US 2002422704 20021031; US  
2003448596 20030219

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX MZ NI NO NZ OM PG PH PL PT RO RU SC SD  
SE SG SK SL SY TJ TM TN TR TT TZ UA UG US UZ VC VN YU ZA ZM ZW  
(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PT RO SE  
SI SK TR  
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 11832

Main International Patent Class: G06F-017/60

Fulltext Availability:

Claims

Claim

... user.

43 The method of claim 1 wherein maintaining the user-related data  
further includes **storing user preferences** .

44 The method of claim 43 wherein **storing user preferences** includes  
**storing user preferences** associated with attributes of the items.

45 The method of claim 43 further comprising accepting...

...ratings for each of said items using the  
personalized statistical parameters for said user; and  
**recommending** a subset of the **multiple items** using the computed  
scores.

60 The method of claim I further comprising:  
computing a score...



...items using the  
personalized statistical parameters for each of the users in said set;  
and recommending a subset of the **multiple items** using the computed  
scores.

61 The method of claim 60 wherein computing the score for...  
...computing an extreme value of the predicted ratings.

66 The method of claim 60 wherein **recommending** a subset of the  
**multiple items** includes determining said subset.

67 The method of claim 66 wherein determining the subset of...

11/3,K/9 (Item 7 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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01051319 \*\*Image available\*\*

**METHOD, SYSTEM, AND PROGRAM FOR AN IMPROVED ENTERPRISE SPATIAL SYSTEM  
PROCEDE, SYSTEME ET LOGICIEL POUR UN SYSTEME SPATIAL AMELIORE D'ENTREPRISE**  
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Patent and Priority Information (Country, Number, Date):

Patent: WO 200381388 A2-A3 20031002 (WO 0381388)  
Application: WO 2003US8296 20030317 (PCT/WO US03008296)  
Priority Application: US 2002364807 20020316

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX MZ NI NO NZ OM PH PL PT RO RU SC SD SE  
SG SK SL TJ TM TN TR TT TZ UA UG UZ VC VN YU ZA ZM ZW  
(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LJ MC NL PT RO SE  
SI SK TR  
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 108397

Sylvia Keys

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Main International Patent Class: G06F-017/30

Fulltext Availability:

Detailed Description

Detailed Description

... server system, the client software is notified by the server system which data layers the **user** can view **based** on the data layer representation associations in the metadata. Based on **user** actions, the **client** software can request spatial views of any or all of these data layers. The client...tracking usage, the server system may collect information about a particular user that may be **stored** in a **user profile** for the **user**, along ...the spatial editor provides the ability to perform a spatial query against an image to **select** single or **multiple items** to be edited, thereby 1 0 limiting the time to load data from the server...

11/3,K/10 (Item 8 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00943767 \*\*Image available\*\*

**SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR A SUPPLY CHAIN MANAGEMENT SYSTEME, PROCEDE ET PRODUIT PROGRAMME INFORMATIQUE CONCUS POUR UNE GESTION DE CHAINE D'APPROVISIONNEMENT**

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Patent Applicant/Inventor:

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2001816212 20010323; US 2001815660 20010323; US 2001815894 20010323; US  
2001816151 20010323; US 2001816582 20010323; US 2001816033 20010323; US  
2001816357 20010323; US 2001816420 20010323; US 2001815731 20010323; US  
2001816503 20010323; US 2001816160 20010323; US 2001815893 20010323; US  
2001816414 20010323; US 2001815792 20010323; US 2001815864 20010323; US  
2001816896 20010323; US 2001815725 20010323; US 2001816285 20010323; US  
2001815973 20010323; US 2001815845 20010323; US 2001816314 20010323; US  
2001816075 20010323; US 2001816944 20010323; US 2001815559 20010323; US  
2001816203 20010323; US 2001816567 20010323; US 2001816268 20010323; US  
2001816424 20010323; US 2001816564 20010323; US 2001816455 20010323; US  
2001816412 20010323; US 2001815590 20010323; US 2001816555 20010323; US  
2001816560 20010323; US 2001816427 20010323; US 2001834600 20010413; US  
2001834838 20010413; US 2001834924 20010413; US 2001834465 20010413

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO RU SD SE SG SI  
SK SL TJ TM TN TR TT TZ UA UG US UZ VN YU ZA ZM ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 114107

...International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... Figure 82 illustrates a flow diagram 8200 for assigning default privileges.

Once this information is **stored** and updated in the **user profile** 8202, the application needs to update the current session. This requires that the session object...

11/3,K/11 (Item 9 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00927560 \*\*Image available\*\*

**SYSTEM FOR MANAGING RISK**

**SYSTEME DE GESTION DES RISQUES**

Patent Applicant/Assignee:

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Patent Applicant/Inventor:

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Legal Representative:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200261639 A1 20020808 (WO 0261639)

Sylvia Keys

02-Jun-05 08:19 AM

Application: WO 2002AU94 20020131 (PCT/WO AU0200094)

Priority Application: US 2001774538 20010131

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO RU SD SE SG SI  
SK SL TJ TM TN TR TT TZ UA UG US UZ VN YU ZA ZM ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 10302

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... Fig. IB). The knowledge base location field indicates which category in the knowledge base a **profile** is **stored**, and the **user** can elect to have the invention display the description of a risk category provided in...a selected item in a left hand window, the present invention allows a user to **select multiple items** in a left hand window and show the corresponding data for all of the selected...

11/3,K/12 (Item 10 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00919204 \*\*Image available\*\*

**METHODS AND APPARATUS FOR PERSONALIZED CONTENT PRESENTATION**

**PROCEDES ET DISPOSITIF DE PRESENTATION PERSONNALISEE DE CONTENU**

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200252374 A2-A3 20020704 (WO 0252374)

Application: WO 2001US49518 20011226 (PCT/WO US0149518)

Priority Application: US 2000258301 20001226

Designated States:

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AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ

Sylvia Keys

02-Jun-05 08:19 AM

EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL  
TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR  
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM  
Publication Language: English  
Filing Language: English  
Fulltext Word Count: 10479

Main International Patent Class: G06F-015/16  
Fulltext Availability:  
Detailed Description

Detailed Description

... feedback received from such input means is returned to the server process to update its **user database** information regarding **preferences** and attributes of the particular **user** of the client process 100.

Optionally, client process 100 may include GPS location information as...

...such a portable digital device.

Server process 102 includes user management element 124 to maintain **database** information regarding identified **user** selections, **preferences**, attributes, location, etc. Such **user** information is preferably maintained within user database 120 of server process 102. Those skilled in...and receipt of multiple items. In other words, the user at the client process may **select** at element 208 **multiple** content **items** from the **recommended** list. Element 210 then requests the download of such multiple selected content items and element...

...process. This feedback enables the server process to update its user management and content management **databases** indicating the **user**'s **preference** for the particular selected element of content. As noted above, the present invention optionally includes...

11/3,K/13 (Item 11 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00890302 \*\*Image available\*\*  
**IMPROVED APPARATUS AND METHODS FOR DISPLAYING INFORMATION ON MOBILE COMMUNICATION DEVICES**  
**APPAREIL ET PROCEDES AMELIORES D'AFFICHAGE D'INFORMATIONS SUR DES DISPOSITIFS DE COMMUNICATION MOBILES**

Patent Applicant/Assignee:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200223741 A2-A3 20020321 (WO 0223741)  
Application: WO 2001IL873 20010916 (PCT/WO IL0100873)  
Priority Application: US 2000233136 20000918

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PH PL PT RO RU SD SE SG SI SK  
SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 14686

Main International Patent Class: G06F-013/00

International Patent Class: G06F-015/16 ...

... G06F-017/21

Fulltext Availability:

Detailed Description

Claims

Detailed Description

... one web site via a device other than the mobile communicator, enabling  
a user to **select multiple items** of interest to be provided for  
display on the

4

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mobile...

...mobile communicator-configured content includes at least part of the at  
least one of the **multiple items** of interest **selected** by the user.

Still further in accordance with a preferred embodiment of the present  
invention...

...mobile communicator-configured content includes at least part of the at  
least one of the **multiple items** of interest **selected** by the user  
and also includes other content related thereto.

Additionally in accordance with a...

...mobile communicator-configured content includes at least part of the at  
least one of the **multiple items** of interest **selected** by the user as  
well as other content related thereto which was not viewed by...limited  
display capabilities, the methodology including providing at least one  
user interface server, receiving and **storing** at least one **user**  
**preference** at the at least one **user** interface server, collecting  
information from a plurality of web servers at least partially in  
accordance...site via a device other than the mobile communicator, a  
selector enabling the user to **select multiple items** of interest to  
be provided for display on the mobile communicator, and a simultaneous  
viewer...having limited display capabilities, the system including at  
least one user interface server receiving and **storing** at least one

**user preference** , an information collector operative to collect information from a plurality of web servers at least...embodiment of the present invention;  
 Figs. 6A - 6E are diagrams of tables included in the **user preference database** 210 of Fig. 5. The **user preference database** may for example be based on Microsoft's SQLServer;  
 Figs. 7A - 7G, taken together, form...  
 ...present invention;  
 Fig. 10 is a diagram of a table typically included in the **user preference database** 215 of Fig. 9 in addition to the tables of Figs. 6A - 6D;  
 Figs. 1...consolidation platform computer 130 of Fig. 5 typically comprises personal consolidation server software 200 and **user preference database** 210.

Figs. 6A - 6E are diagrams of tables included in the **user preference database** 210 of Fig. 5. The **user preference database** may for example be based on Microsoft's SQLServer.

Figs. 7A - 7G, taken together, form...consolidation platform computer 135 of Fig. 9 typically comprises personal consolidation server software 205 and **user preference database** 215.

Fig. 10 is a diagram of a table included in the **user preference database** 215 of Fig. 9. The **user preference database** 215 may for example be based on Microsoft's SQLServer and typically also comprises the...

#### Claim

... one web site via a device other than said mobile communicator;  
 enabling a user to **select multiple items** of interest to be provided for display on said mobile communicator; and  
 displaying at least...

...mobile communicator-configured content includes at least part of said at least one of said **multiple items** of interest **selected** by said user.

26 A methodology according to claim 14 and wherein said mobile communicator-configured content includes at least part of said at least one of said **multiple items** of interest **selected** by said user and also includes other content related thereto.

27 A methodology according to part of said at least one of said **multiple items** of interest **selected** by said user as well as other content related thereto which was not viewed by...

...34

SUBSTITUTE SHEET (RULE 26)  
 providing at least one user interface server;  
 receiving and **storing** at least one **user preference** at said at least one **user interface server**;  
 collecting information from a plurality of web servers at least partially in accordance...site via a device other than the mobile communicator; ,

-a selector enabling the user to **select multiple items** of interest to be provided for display on said mobile communicator; and . a simultaneous viewer...

11/3,K/14 (Item 12 from file: 349)  
DIALOG(R)File 349:PCT.FULLTEXT  
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00867260 \*\*Image available\*\*

**SYSTEM AND METHOD FOR IMPLEMENTING A CONSOLIDATED APPLICATION PROCESS  
SYSTEME ET PROCEDE DE MISE EN OEUVRE D'UN PROCESSUS DE DEMANDE CONSOLIDE**

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Legal Representative:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200201352 A2 20020103 (WO 0201352)

Application: WO 2001US41024 20010618 (PCT/WO US0141024)

Priority Application: US 2000599602 20000623

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE  
ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT  
LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM  
TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 3911

Main International Patent Class: G06F-017/60

International Patent Class: G06F-017/24

Fulltext Availability:

Detailed Description

Detailed Description

... bank. If the customer is logged in, the dynamic application module may contact an e- **profile database** to retrieve the **customer** 's previously provided personal information.

This information may include the customer's name, address, and...occur through a page or pages provided by the bank that allows the customer to **select multiple products** from an extensive list of available products. The term products is used herein to refer...

11/3,K/15 (Item 13 from file: 349)  
DIALOG(R)File 349:PCT.FULLTEXT  
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00863538 \*\*Image available\*\*

**CUSTOMER-CENTERED PHARMACEUTICAL PRODUCT AND INFORMATION DISTRIBUTION SYSTEM**

**PRODUIT PHARMACEUTIQUE AXE SUR LE CLIENT ET SYSTEME DE DISTRIBUTION D'INFORMATIONS**

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200197140 A1 20011220 (WO 0197140)

Application: WO 2001US19034 20010614 (PCT/WO US0119034)

Priority Application: US 2000211525 20000614

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS  
LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ  
TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 13009

Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Detailed Description

Claims

Detailed Description

... 116 to the database 106 includes collecting updated data from the pharmacy management **database** 116 including changes to the **customer's profile**, account information, prescriptions, responses, pharmacy, and physician and loading the updated information into the database...

Claim

... as claimed in claim 28, and wherein the patient entity can have a relationship with **multiple recommended product** entities, and the **recommended** product entity can have a relationship with multiple patient entities.

30 The system as claimed...

**11/3,K/16 (Item 14 from file: 349)**

DIALOG(R)File 349:PCT FULLTEXT

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00859421 \*\*Image available\*\*

**SYSTEM, METHOD, AND ARTICLE OF MANUFACTURE FOR AN AUTOMATED SCRIPTING SOLUTION FOR ENTERPRISE TESTING**

Sylvia Keys

02-Jun-05 08:19 AM

**SYSTEME, PROCEDE ET PRODUIT PERMETTANT UNE SOLUTION DE SCRIPT INFORMATISE  
POUR MISE A L'ESSAI EN ENTREPRISE**

Patent Applicant/Assignee:

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Legal Representative:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200193043 A1 20011206 (WO 0193043)

Application: WO 2001US9610 20010323 (PCT/WO US0109610)

Priority Application: US 2000535586 20000327; US 2000536214 20000327; US  
2000536879 20000327

Designated States:

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prior to 2004)

AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CO CR CU CZ DE DK DM EE ES FI  
GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV  
MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ  
UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 77236

Main International Patent Class: **G06F-011/36**

Fulltext Availability:

Detailed Description

Detailed Description

... the message may include a string

30

SUBSTITUTE SHEET (RULE 26)

altered based on a **user profile** . The following material provides a  
more detailed description of the above-described method.

This portion...user information. A site server is provided in operation  
1602. The site server has information **stored** on it including  
**preferences** , roles, and details relating to **users** . A **database**  
separate from the site server is provided in operation 1604.

The database has information stored...

...detailed in the following sub-portions of the description.

AFUserDB

The AFUserDB component holds the **user** role, **preferences** and details  
retrieved from the **database** . When created the user component retrieves  
the user NT login name, user details and constructs...

...following methods.

Init This method retrieves the user's NT name, user details

from the **database** , constructs the **preference** object and  
constructs **user** 's role object,  
GetUscrID Returns the user id.

GetUserName Returns the uscr's NT account...For example, session level  
state is necessary to implement eCommerce functionality where a customer  
can **select** products on **multiple product** description pages and then  
submit a complete product order request from a confirm order page...

...Components

The Session Framework implements these services through the following  
COM objects.

AFSession Manages current **user** session

AFSystemPreferences Contains System. **Preferences** from **database** table  
T-AF-SYSTEMPREFERENCES

AFTrackingManager Contains security and flow control info from database  
tables T...

11/3,K/17 (Item 15 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00846387 \*\*Image available\*\*

**SYSTEM AND METHOD FOR FULFILLING A USER'S REQUEST UTILIZING A SERVICE  
ENGINE**

**SYSTEME ET PROCEDE DESTINES A SATISFAIRE UNE DEMANDE D'UTILISATEUR A L'AIDE  
D'UN MOTEUR DE SERVICE**

Patent Applicant/Assignee:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200180096 A1 20011025 (WO 0180096)

Application: WO 2001US12721 20010418 (PCT/WO US0112721)

Priority Application: US 2000550818 20000418

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE  
ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT  
LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM  
TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 9015

Main International Patent Class: **G06F-017/30**

Fulltext Availability:

Detailed Description

## Claims

### Detailed Description

... 104.

The local databases may also contain domain specific data. In addition, or alternatively, local **databases** 105a through 105n may contain **user preferences**, **databases** to aid in the parsing of requests, such as dictionaries and grammars that may (but...John Smithe, a registered user, might call 888-4TRAVEL to access a travel service. A **user preference database** might contain previously **stored** entries to the effect that J.ohn normally travels on United Airlines and has 65...and dictionaries that may (but need not) be specific to the domain of the request. **Databases** of **user preferences** and previously subnitted requests of the user and of other users may also be accessed...response.

In acidition, secondary variables may be given values (if not earlier supplied by the **user**) by accessing a **user preference database**. For example, in the above example, the 1 0 intelligent agent might identify airport preference to fill the field <AR-PT> or carrier **preference** <CARR> from a **user profile** in such a **database** by retrieving records indicating that the user departed on ninety percent of previous recorded flights...or may be sent to a different person designated by the user (either in the **user**'s previously **stored preferences** or in the text of the request itself).

The present invention may be embodied in...

### Claim

... said processor returns the result of the search through an interface selected based on previously **stored user preferences**.

8 The service engine of claim 1, wherein said processor returns the result of the...

...of claim 1, wherein said processor determines the meaning of the request based on previously **stored user preferences**.

13 The service engine of claim 1, wherein said processor determines the meaning of the...

...0 34. The method of claim 32, wherein the search is performed based on previously **stored user preferences**.

35 The method of claim 24, wherein step (e) comprises making a reservation.

36 The...

...the combining algorithm comprises selecting data from more than one parsed product and assembling the **selected** data into a single **combined product**.

49 The method of claim 41, wherein the combining algorithm comprises selecting data from more...

11/3,K/18 (Item 16 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT  
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00806389

**SCHEDULING AND PLANNING BEFORE AND PROACTIVE MANAGEMENT DURING MAINTENANCE  
AND SERVICE IN A NETWORK-BASED SUPPLY CHAIN ENVIRONMENT  
PROGRAMMATION ET PLANIFICATION ANTICIPEE, ET GESTION PROACTIVE AU COURS DE  
LA MAINTENANCE ET DE L'ENTRETIEN D'UN ENVIRONNEMENT DU TYPE CHAINE  
D'APPROVISIONNEMENT RESEAUTEE**

Patent Applicant/Assignee:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200139082 A2 20010531 (WO 0139082)

Application: WO 2000US32228 20001122 (PCT/WO US0032228)

Priority Application: US 99447625 19991122; US 99444889 19991122

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GE GH GM  
HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN MW MX  
NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG UZ VN YU ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

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Fulltext Word Count: 152479

Main International Patent Class: **G06F-017/16**

Fulltext Availability:

Detailed Description

Claims

Detailed Description

... 15 shows a block diagram of the Customer Interface Management Process  
in accordance  
with a **preferred** embodiment;  
Figure 16 is a flowchart illustrating a Customer Interface Management  
Process in accordance  
with...Europe and wanted to access the network but has the use of  
specific calling information **stored** in his **profile database** in the  
US, how would such a challenge be overcome without replicating the user's  
...

...non-volatile memory not in the foreign rules database server. In other  
words although a **user's profile** may be physically **stored** in a Rules  
database in the United States, the user may access the network from...

...network location register and rules database server to identify the  
subscriber's "home" rules **database** in order to collect the policies and  
**profile** of the subscriber for use in Europe; this is done by using the  
inter device...system on a regular basis a custom profile is provided as  
an extension to the **users** existing **profile** information. The custom

**profile** allows a **user** to store frequent conference call participants information. The profile contains participants telephone numbers (which could...lookup step 5108, the telephonic communication over the hybrid network is limited based on a **user profile**.. Preferably the **user profile** is included in a **rules database**. By locating the **user profile** within the **rules database**, the rules database can provide seamless cross-location registration without the need for duplicate databases...to refine an existing model; and/or (3) organized into a summary of the target **database**, as in predicting step 5206.

In a predicting step 5206, the system predicts future behavior...a plurality of items for purchase are displayed, from which the customer is allowed to **select multiple**, similar **items**, i.e. products or services to compare in operation 5602. Then, after a set of features...stored to build a customer interaction history.

#### DYNAMIC RENDERING

Displays content and applications based on **profile**

Pulls content from multiple data sources: static, **database**, third party site

Matches content to users via configurable business rules

Allows custom template based...products, customer stated profile including income level, education level, stated profession, etc. as well as **preferences** of the **user**. Figure 2311 illustrates one method for developing a user profile. In operation 6900, user information...

...defined by configurable business rules

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Uses metadata and business rules to match content to **profiles**

The **customer** relationship management component of the present invention permits matching of web content and advertisements to...

#### Claim

... NETWORK FRAMEWORK

5326 Figure 82

VALIDATING USER PROFILE DATA IN A SYSTEM

02

MANAGING THE **USER PROFILE** DATA IN THE SYSTEM

4

**STORING THE USER PROFILE DATA IN THE SYSTEM**

MANAGING NETWORK OBJECT DATA IN THE SYSTEM 8306

STORING THE NETWORK...

11/3,K/19 (Item 17 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00806384

**NETWORK AND LIFE CYCLE ASSET MANAGEMENT IN AN E-COMMERCE ENVIRONMENT AND METHOD THEREOF**

**GESTION D'ACTIFS DURANT LE CYCLE DE VIE ET EN RESEAU DANS UN ENVIRONNEMENT DE COMMERCE ELECTRONIQUE ET PROCEDURE ASSOCIEE**

Patent Applicant/Assignee:

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Legal Representative:

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Sylvia Keys

02-Jun-05 08:19 AM

2029 Century Park East, Los Angeles, CA 90067-3024, US,  
Patent and Priority Information (Country, Number, Date):  
Patent: WO 200139030 A2 20010531 (WO 0139030)  
Application: WO 2000US32324 20001122 (PCT/WO US0032324)  
Priority Application: US 99444775 19991122; US 99447621 19991122  
Designated States:  
(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)  
AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CU CZ DE DK DZ EE ES FI GB  
GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK  
MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG UZ VN  
YU ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR  
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM  
Publication Language: English  
Filing Language: English  
Fulltext Word Count: 171499

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Claims

Detailed Description

... accordance with one embodiment of the present invention; Figure 68 is a flowchart illustrating a **profile** management service of the **customer** relationship management-related web application services in accordance with one embodiment of the present invention...a level of security on its database which differs from the level placed by other **customers** on their respective hosts and **databases** . In those instances, it is customary to make the host responsible for security and access...Europe and wanted to access the network but has the use of specific calling information **stored** in his **profile database** in the US, how would such a challenge be overcome without replicating the user's...

...non-volatile memory not in the foreign rules database server. In other words although a **user** 's **profile** may be physically **stored** in a Rules database in the United States, the user may access the network from ...to a computer program product comprising a computer readable medium having control logic (computer software) **stored** therein. The control logic, when executed by the processor 2801, causes the processor 2801 to ...write the call record, including the NCID, associated with the call 3602 to the local **database** . After writing the call record, the current switch proceeds to step 4020 to transport the...

...4036 where it writes the call record associated with the call 3602 to the local **database** . The current switch then proceeds to step 4020 and transports the call 3602 out through...set the NCID Location field to the value '1' which indicates that the NCID is **stored** in the AuthCode field. After step 4306, the current switch exits step 4015 and continues ...lookup step 5108, the telephonic communication over the hybrid network is limited bases on a **user profile** . Preferably the **user profile** is included in a rules **database** . By locating the **user profile** within the rules **database** , the rules database can provide seamless cross-location registration without the need for  
123  
duplicate...select-particular sets of iterns- Optionally, the user may be

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allowed to name each **stored** set of items for easier identification later. The **user** may also be permitted to rate or rank the items of a selected set for...a plurality of items for purchase are displayed, from which the customer is allowed to **select multiple**, similar items, i.e. products or services to compare in operation 5602. Then, after a set of...user. This requires the user to log-in or create an account, which is then **stored** in the server. Each subsequent request from the **user** must reference the unique identifier, either in the uniform resource locator (URL) or as hidden...information dissemination is well established in domains such as television and radio in which end **users** are tuned to a continuous signal over a lengthy period of time. In such systems...

Claim

... Figure 82

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wann

VALIDATING USER PROFILE DATA IN A SYSTEM -----

-302

MANAGING THE **USER** **PROFILE** DATA IN THE SYSTEM

8304

**STORING** THE **USER** **PROFILE** DATA IN THE SYSTEM

MANAGING NETWORK OBJECT DATA IN THE SYSTEM 8306

STORING THE NETWORK...

11/3,K/20 (Item 18 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00806383

**COLLABORATIVE CAPACITY PLANNING AND REVERSE INVENTORY MANAGEMENT DURING DEMAND AND SUPPLY PLANNING IN A NETWORK-BASED SUPPLY CHAIN ENVIRONMENT AND METHOD THEREOF**

**PLANIFICATION EN COLLABORATION DES CAPACITES ET GESTION ANTICIPEE DES STOCKS LORS DE LA PLANIFICATION DE L'OFFRE ET DE LA DEMANDE DANS UN ENVIRONNEMENT DE CHAINE D'APPROVISIONNEMENT FONDEE SUR LE RESEAU ET PROCEDE ASSOCIE**

Patent Applicant/Assignee:

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(Residence), US (Nationality)

Inventor(s):

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Legal Representative:

HICKMAN Paul L (agent), Oppenheimer Wolff & Donnelly, LLP, 1400 Page Mill Road, Palo Alto, CA 94304, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200139029 A2 20010531 (WO 0139029)

Application: WO 2000US32309 20001122 (PCT/WO US0032309)

Priority Application: US 99444655 19991122; US 99444886 19991122

Designated States:

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AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE ES  
FI GB GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA  
MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ  
UA UG UZ VN YU ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG



(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM  
Publication Language: English  
Filing Language: English  
Fulltext Word Count: 157840

Main International Patent Class: G06F-017/60  
Fulltext Availability:  
Detailed Description  
Claims

#### Detailed Description

... important. In partial response to these demands, sophisticated telecommunications equipment has been developed that permits **users** to quickly and easily place, receive, transfer and switch telephone calls as well as provide... Figure 21 shows a block diagram of the Problem Handling Process in accordance with a **preferred** embodiment;  
Figure 22 is a flowchart illustrating a Problem Handling Management Process in accordance with... non-volatile memory not in the foreign rules database server. In other words although a **user**'s **profile** may be physically **stored** in a Rules database in the United States, the user may access the network from ...

...is CORBA compliant and therefore can be interconnected with other standards based networks.

60

Rules **Database** server  
Determines Subscriber **Profile**  
Session requirements such as Bandwidth, Quality Of Service, Class Of Service  
Routing preferences based on... of the record fields in the call record to be unused. In such a case, **storing** such call records results in large amounts of wasted storage, and transmitting such a call... lookup step 5108, the telephonic communication over the hybrid network is limited bases on a **user profile**. Preferably the **user profile** is included in a rules **database**. By locating the **user profile** within the rules **database**, the rules database can provide seamless cross-location registration without the need for duplicate databases... and protocol conversion between two otherwise incompatible networks. For instance, gateways transfer electronic mail and **data files** between networks over the internet.

IP Routers are also computers that connect networks and is...

...term preferred by vendors.

These routers must make decisions as to how to send the **data** packets it receives to its destination through the use of continually updated routing tables. By... a plurality of items for purchase are displayed, from which the customer is allowed to **select multiple**, similar **items**, i.e. products or services to compare in 1 5 ... 5804 and placed on a list from which one or more items will be selected **based** on the **user** input. Next, in operation 5806, a solution is generated based on the requirements of the... access various databases via the Internet in order to conduct electronic commerce-related business.  
Typical **database** or file-based shopping cart systems require that the user be uniquely identified in order...

...service basis including a central data processing center in which information on services offered is **stored**. Self-service information sales terminals are remotely linked on-line to the central data processing...Web servers, a user runs a client browser program that accesses the HTML formatted documents **stored** on the HTTP servers connected to the global Internet. The client browser program retrieves the...

Claim

... 5326 Figure 82

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VALIDATING USER PROFILE DATA IN A SYSTEM

0

MANAGING THE **USER PROFILE** DATA IN THE SYSTEM

**STORING THE USER PROFILE** DATA IN THE SYSTEM

MANAGING NETWORK OBJECT DATA IN THE SYSTEM 8306

STORING THE NETWORK...

11/3,K/21 (Item 19 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00806382

**METHOD FOR AFFORDING A MARKET SPACE INTERFACE BETWEEN A PLURALITY OF MANUFACTURERS AND SERVICE PROVIDERS AND INSTALLATION MANAGEMENT VIA A MARKET SPACE INTERFACE**

**PROCEDE DE MISE A DISPOSITION D'UNE INTERFACE D'ESPACE DE MARCHÉ ENTRE UNE PLURALITE DE FABRICANTS ET DES FOURNISSEURS DE SERVICES ET GESTION D'UNE INSTALLATION VIA UNE INTERFACE D'ESPACE DE MARCHÉ**

Patent Applicant/Assignee:

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(Residence), US (Nationality)

Inventor(s):

MIKURAK Michael G, 108 Englewood Blvd., Hamilton, NJ 08610, US,

Legal Representative:

HICKMAN Paul L (et al) (agent), Oppenheimer Wolff & Donnelly LLP, 1400

Page Mill Road, Palo Alto, CA 94304, US,

Patent and Priority Information (Country, Number, Date):

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Application: WO 2000US32308 20001122 (PCT/WO US0032308)

Priority Application: US 99444773 19991122; US 99444798 19991122

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AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE  
ES FI GB GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV  
MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT  
TZ UA UG UZ VN YU ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 170977

Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Detailed Description  
Claims

Detailed Description

... Figure 46 is a block diagram showing a Fault Management component in accordance with a

**preferred** embodiment of the present invention;

Figure 47 is a flowchart showing a Proactive Threshold Management...of Figure 136; Figure 138 is the left portion of a flow chart for the **data** processing of block 13714 of Figure 137 for updating the inventory cost (average price per...database and then forward the alarm to the appropriate network operator.

52

Media and textual **databases** are also provided by the information services manager. The databases includes online manuals for administrative...caches the information in short

62

term non-volatile memory not in the foreign rules **database** server. In other words although a **user**'s **profile** may be physically **stored** in a Rules **database** in the United States, the user may access the network from Europe and be automatically...1802, the system determines customer reports to be generated and, in step 1804, generates the **customer** reports accordingly based on the event received.

72

Figure 19 shows a block diagram of...lookup step 5108, the telephonic communication over the hybrid network is limited bases on a **user profile**. Preferably the **user profile** is included in a rules **database**, By locating the **user profile** within the rules **database**, the rules database can provide seamless cross-location registration without the need for

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duplicate...receiver; instead, whenever the sender has a block of data to be sent, it is **stored** at the first switching office and retransmitted to the next switching point after error inspection...of the items individually.

Note operation 5508. The selected items are preferably stored in a **database** unique to the **user**.

The set of items selected during each shopping session should be **stored** in a separate listing or file so that the **user** can individually select particular sets of items. Optionally, the user may be

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allowed to name each **stored** set of items for easier identification later. The user may also be permitted to rate...a plurality of items for purchase are displayed, from which the customer is allowed to **select multiple**, similar **items**, i.e. products or services to compare in operation 5602. Then, after a set of...on on a product/service Provides cross-selling and up-selling based on on a **user** Provides advertisements or promotions based on a product/service Provides advertisements or promotions based on...

...information is related.

As yet another option, the advertisement information is specifically tailored for the **user** based on a **profile** of the **user**. Further, cross-selling and up-selling based on a product or service, as well as...

Claim

... NETWORK FRAMEWORK

.....

5326 Figure 82

VALIDATING USER PROFILE DATA IN A SYSTEM

-302

MANAGING THE USER PROFILE DATA IN THE SYSTEM

STORING THE USER PROFILE DATA IN THE SYSTEM

MANAGING NETWORK OBJECT DATA IN THE SYSTEM 8306

STORING THE NETWORK...

11/3,K/22 (Item 20 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00799892 \*\*Image available\*\*

CUSTOMER DEMAND-INITIATED SYSTEM AND METHOD FOR ON-LINE INFORMATION  
RETRIEVAL, INTERACTIVE NEGOTIATION, PROCUREMENT, AND EXCHANGE

SYSTEME LANCE SUR DEMANDE DU CLIENT ET PROCEDE POUR LA RECHERCHE  
D'INFORMATIONS EN LIGNE, LA NEGOTIATION INTERACTIVE, L'ACQUISITION, ET  
L'ECHANGE

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Legal Representative:

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Patent and Priority Information (Country, Number, Date):

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Application: WO 2000US30249 20001101 (PCT/WO US0030249)

Priority Application: US 99162932 19991101

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prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE  
ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT  
LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM  
TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

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Publication Language: English

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Fulltext Word Count: 34629

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... A tenth advantage of the system is that it combines products and  
services into customer- **selected multiple - item** bundles, rather than  
simply limiting choices to product combination packages.

It is therefore a primary...language. (English would be the default  
language in English-speaking countries.) This language preference is  
**saved** as part of the **customer's profile** and re-applied automatically  
whenever that customer logs onto the system.

Sylvia Keys

02-Jun-05 08:19 AM

The system presents an...The system creates buying recommendations for specific customers based on patterns assessed in the system **database** . Promotions are targeted to **customers** based on **customer profiles** . The system can predict and anticipate customer activity, such as buying habits, based on system...bundles selected from typology categories 1-6, are routed to sales processing Module A (4000). **Multiple item** combination packages **selected** from typology categories 1-6 are directed toward sales processing Module B (5000). Made-to...If the user does not confirm (43) 1 0) the bid, then the bid is **saved** in the **user's profile** for retrieval (4320) when the **user** logs back into the system and requests that the saved queries be presented at 2040. Alternatively, the user may choose instead to modify (4310) the...is made to the vendor (8270). The completed transaction is registered into the system's **database** (8380) as well as the **user's profile** record. The query is **saved** (8400) in case the user wants to repeat the order at some later time. The...

11/3,K/23 (Item 21 from file: 349)  
DIALOG(R) File 349:PCT FULLTEXT  
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00784132

**A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR A LEGACY WRAPPER IN A COMMUNICATION SERVICES PATTERNS ENVIRONMENT**  
**SYSTEME, PROCEDE ET DISPOSITIF POUR MODULE D'HABILLAGE EXISTANT DANS UN ENVIRONNEMENT DE SCHEMAS DE SERVICES DE COMMUNICATION**

Patent Applicant/Assignee:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200116724 A2-A3 20010308 (WO 0116724)  
Application: WO 2000US24084 20000831 (PCT/WO US0024084)  
Priority Application: US 99386834 19990831

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AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CU CZ DE DK DZ EE ES FI GB  
GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK  
MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG UZ VN  
YU ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

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Main International Patent Class: **G06F-009/44**

International Patent Class: **G06F-009/46**

Fulltext Availability:

Detailed Description

#### Detailed Description

... legacy system and the client are interfaced via the legacy wrapper by communicating with the **client** by way of a first protocol and by communicating with the legacy system by way...an application based on a users security level. The highest level security is whether the **user** has access to run the application.

The next level checks if the user has access...build it.

Considerations of time, budget, skills, and maintenance should be taken into account when **selecting** between a packaged middleware **product** and custom developed middleware. In some instances, custom developed middleware may still be preferred.

What...software distribution.

Another factor to consider is how the business logic is distributed between the **client** and the server(s) - where the business logic is **stored** and where the business logic is located when the application is being executed. There are...

11/3,K/24 (Item 22 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00783250 \*\*Image available\*\*

#### **METHODS AND APPARATUS FOR CATALOG DATA CAPTURE, STORAGE, AND DISTRIBUTION PROCEDE ET APPAREIL PERMETTANT LE STOCKAGE ET LA DISTRIBUTION DE SAISIES DE DONNEES DE CATALOGUE**

Patent Applicant/Assignee:

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CH (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

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DE HEER Rudolf Cornelius Wilhelmus, La Bruviere, CH-1086 Vucherens, CH,  
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CH, CH (Residence), RU (Nationality), (Designated only for: US)

KVIATKEVITCH Alexandre Igorevitch, Chemin Baillaz, CH-1806 St. Legier, CH,  
CH (Residence), RU (Nationality), (Designated only for: US)

BLAETTLER Eric Oscar, Chemin de Boston 13, CH-1004 Lausanne, CH, CH  
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Legal Representative:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200116796 A2-A3 20010308 (WO 0116796)

Application: WO 2000IB1329 20000830 (PCT/WO IB0001329)

Priority Application: US 99152510 19990902; US 2000625913 20000726; US  
2000626090 20000726; US 2000626347 20000726; US 2000625745 20000726

Designated States:

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prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE  
ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT  
LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM  
TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE  
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

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Fulltext Word Count: 19663

Main International Patent Class: **G06F-017/30**

International Patent Class: **G06F-017/60**

Fulltext Availability:

Detailed Description

Claims

#### Detailed Description

... requesting the data. For instance, enriched product data may be generated from the system product **data file** according to a **customer profile**. According to one embodiment, the **customer profile** identifies - 6 corresponding to each **customer**. For instance, the customer searchable attribute preferences may specify attributes (e.g., speed, size) for...user to indicate that values for the selected comparable attribute are to be displayed for **multiple selected products**.

Each attribute may have an associated value as well as a unit. In order to...with specified products. Thus, this enriched product data may be generated from the system product **data file** according to a **customer profile** at step IO 1 0. The generation of enriched product data is described in further...As will be described, this enriched product data may be generated from the system product **data file** according to a **customer profile**. The **customer profile** may identify at least one **customer** and associated **customer** searchable attribute **preferences** specified by each **customer**. By way of example, the customer searchable attribute preferences may specify attributes (e.g., according...

#### Claim

... as recited in claim 20, further including:  
generating enriched product data from the system product **data file** according  
to a **customer profile**; and  
transmitting the enriched product data.

23 The method as recited in claim 22, wherein...

...the system product data file is identified; generating enriched product data from the system product **data file** according  
to a **customer profile**; and  
transmitting the enriched product data.

31 The method as recited in claim 30, wherein...

...identifies at least one customer, and wherein generating enriched product data from the system  
product **data file** according to the **customer profile** includes:  
obtaining a system record associated with a customer from the system  
product - 62

32...product are available.

52 A method of distributing catalog data stored in a system product **data file**,

comprising:

receiving a **customer profile** that identifies **customer** searchable attribute **preferences** that specify attributes for which values are to be transmitted; obtaining attribute values for the...

11/3,K/25 (Item 23 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00777960 \*\*Image available\*\*

**AUTOMATED PRODUCT DESIGNER SYSTEM AND METHOD**

**SYSTEME ET PROCEDE DE CONCEPTION AUTOMATISEE DE PRODUITS**

Patent Applicant/Assignee:

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Patent Applicant/Inventor:

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Legal Representative:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200111491 A1 20010215 (WO 0111491)

Application: WO 2000US21369 20000804 (PCT/WO US0021369)

Priority Application: US 99147338 19990806

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM EE ES FI GB  
GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA  
MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA  
UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 12986

Main International Patent Class: G06F-017/21

Fulltext Availability:

Detailed Description

Claims

Detailed Description

... or updated product. Via this data, the present invention assembles an "identity hub" for each **user** whereby that **user**'s **preferences** are **stored** for future use and can be easily and quickly accessed if the user decides to...the functions as described herein, automated product designer system I 00 solicits information from the **user** in order to



determine a **preferred** set of graphics designs from **database** server 102 corresponding to the users input parameters, as described with reference to Figures 2...

Claim

... and (ii) poll the design factory servers to determine the capabilities thereof, obtaining and recording **user** personal information and design **preferences** ; I 0 retrieving from the **database** server a layout description and a graphics design; combining, using at least one of the...numerical value, and matching the plurality of indicia to the numerical values such that a **combination** of **product** components is **selected** based on the intended look and feel for the graphics product; combining at least a...

11/3,K/26 (Item 24 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00777022

**A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR AN E-COMMERCE BASED ARCHITECTURE**

**SYSTEME, PROCEDE ET ARTICLE DE PRODUCTION POUR UNE ARCHITECTURE BASEE SUR LE COMMERCE ELECTRONIQUE**

Patent Applicant/Assignee:

AC PROPERTIES BV, Parkstraat 83, NL-2514 JG 'S Gravenhage, NL, NL  
(Residence), NL (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

UNDERWOOD Roy A, 4436 Hearthmoor Court, Long Grove, IL 60047, US, US  
(Residence), US (Nationality), (Designated only for: US)

Legal Representative:

HICKMAN Paul L (et al) (agent), Hickman Coleman & Hughes, LLP, P.O. Box 52037, Palo Alto, CA 94303-0746, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200109794 A2-A3 20010208 (WO 0109794)

Application: WO 2000US20704 20000728 (PCT/WO US0020704)

Priority Application: US 99364734 19990730

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GE GH GM  
HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN MW MX  
NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG US UZ VN YU ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 122424

Main International Patent Class: **G06F-009/46**

International Patent Class: **G06F-009/44** ...

... **G06F-017/30** ...

... **G06F-017/60**

Fulltext Availability:

## Detailed Description

### Detailed Description

... user information. A site server is provided in operation 1602. The side server has information **stored** on it including **preferences**, roles, and details relating to **users**. A **database** separate from the site server is provided in operation 1604.

The database has information stored...detailed in the following sub-portions of the description.

#### AFUserDB

The AFUserDB component holds the **user** role, **preferences** and details retrieved from the **database**. When created the user component retrieves the user NT login name, user details and constructs...For example, session level state is necessary to implement eCommerce functionality where a customer can **select** products on **multiple product** description pages and then submit a complete product order request from a

101

Session Framework....

...ccesses.

103

The Session Framework implements these services through the following COM objects.

manages current **user** session

contains System **Preferences** from **database** table

T-AF-SYSTEMPREFERENCES

Contains security and flow control info from database tables T AF...

11/3,K/27 (Item 25 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00777020

**A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR RESOURCE ADMINISTRATION IN AN E-COMMERCE TECHNICAL ARCHITECTURE**  
**SYSTEME, PROCEDE ET ARTICLE MANUFACTURE POUR L'ADMINISTRATION DE RESSOURCES DANS UNE ARCHITECTURE TECHNIQUE DE COMMERCE ELECTRONIQUE**

Patent Applicant/Assignee:

ACCENTURE LLP, Parkstraat 83, NL-2514 JG 'S Gravenhage, NL, NL  
(Residence), NL (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

UNDERWOOD Roy A, 4436 Hearthmoor Court, Long Grove, IL 60047, US, US  
(Residence), US (Nationality), (Designated only for: US)

Legal Representative:

HICKMAN Paul L (agent), Oppenheimer Wolff & Donnelly, LLP, P.O. Box 52037, Palo Alto, CA 94303-0746, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200109791 A2-A3 20010208 (WO 0109791)

Application: WO 2000US20547 20000728 (PCT/WO US0020547)

Priority Application: US 99364161 19990730

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE  
ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT

LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM  
TR TT TZ UA UG US UZ VN YU ZA ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE  
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 136396

Main International Patent Class: **G06F-009/46**

International Patent Class: **G06F-009/44** ....

... **G06F-017/60**

Fulltext Availability:

Detailed Description

Detailed Description

... user information. A site server is provided in operation 1602. The site server has information **stored** on it including **preferences**, roles, and details relating to **users**. A **database** separate from the site server is provided in operation 1604.

The database has information stored...

...the following sub-portions of the description.

AFUserDB

I 0 The AFUserDB component holds the **user** role, **preferences** and details retrieved from the **database**. When created the user component retrieves the user NT login name, user details and constructs...

...W4\*i"111111111111

This method retrieves the user's NT name, user details from the **database**, constructs the **preference** object and constructs **user**'s role object.

Returns the user id.

Returns the user's NT account name.

Returns...For example, session level state is necessary to implement eCommerce functionality where a customer can **select** products on **multiple product** description pages and then submit a complete product order request from a

101

confirm order...103

Components

The Session Framework implements these services through the following COM objects.

manages current **user** session

obtains System **Preferences** from **database** table

-AF-SYSTEMPREFERENCES

Contains security and flow control info from database

tables T-AF-PAGESOFACTIVITY...to and then look in the database to

determine what page to show to the **user**. An example **database** entry in the T-AF-FWDestinationforaction table is.

T-AF-FWDestinationforaction

HASP/SampApp/Samp.as...

11/3,K/28 (Item 26 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00777016

**A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR MAINTAINING DATA IN AN  
E-COMMERCE BASED TECHNICAL ARCHITECTURE**  
**SYSTEME, PROCEDE ET ARTICLE MANUFACTURE DE MAINTIEN DES DONNEES DANS UNE  
ARCHITECTURE TECHNIQUE DE COMMERCE ELECTRONIQUE**

Patent Applicant/Assignee:

ACCENTURE LLP, 1661 Page Mill Road, Palo Alto, CA 94304, US, US  
(Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

UNDERWOOD Roy A, 4436 Hearthmoor Court, Long Grove, IL 60047, US, US  
(Residence), US (Nationality), (Designated only for: US)

Legal Representative:

HICKMAN Paul L (agent), Oppenheimer Wolff & Donnelly LLP, 1400 Page Mill  
Road, Palo Alto, CA 94304, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200109751 A2 20010208 (WO 0109751)

Application: WO 2000US20546 20000728 (PCT/WO US0020546)

Priority Application: US 99364535 19990730

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CU CZ DE DK DZ EE ES FI GB  
GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK  
MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG US UZ  
VN YU ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 124205

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Claims

Detailed Description

... user information. A site server is provided in operation 1602. The  
side server has information **stored** on it including **preferences**,  
roles, and details relating to **users**. A **database** separate from the  
site server is provided in operation 1604.

The database has information stored...detailed in the following  
sub-portions of the description.

AIFUserDB

The AFUserDB component holds the **user** role, **preferences** and details  
retrieved from the **database**. When created the user component retrieves  
the user NT login name, user details and constructs...For example,  
session level state is necessary to implement eCommerce functionality  
where a customer can **select** products on **multiple product**  
description pages and then submit a complete product order request from a

101  
Session Framework...

...accesses.

103  
The Session Framework implements these services through the following COM objects.

manages current **user** session  
contains System **Preferences** from **database** table  
T-AF-SYSTEMPREFERENCES  
Contains security and flow control info from database  
tables T-AF...

Claim

... OLE DB ) installed  
components, Microsoft's Remote Data Services and ODBC driver Rebootif  
for Oracle **databases** . prompted.  
Run MTS/Oracle Configuration Test Utility Use this test to  
Copy the Oracle 8...

11/3,K/29 (Item 27 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00777012

**A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR PROVIDING AN INTERFACE  
BETWEEN A FIRST SERVER AND A SECOND SERVER.  
SYSTEME, PROCEDE ET ARTICLE MANUFACTURE DESTINES A UNE ARCHITECTURE DE  
COMMERCE ELECTRONIQUE BASEE SUR JAVA**

Patent Applicant/Assignee:

ACCENTURE LLP, 1661 Page Mill Road, Palo Alto, CA 94304, US, US  
(Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

UNDERWOOD Roy A, 4436 Hearthmoor Court, Long Grove, IL 60047, US, US  
(Residence), US (Nationality), (Designated only for: US)

Legal Representative:

HICKMAN Paul L (agent), Oppenheimer Wolff & Donnelly, LLP, 38th floor,  
2029 Century Park East, Los Angeles, CA 90067-3024, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200109721 A2-A3 20010208 (WO 0109721)  
Application: WO 2000US20561 20000728 (PCT/WO US0020561)  
Priority Application: US 99364531 19990730

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE  
ES FI GB GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV  
MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT  
TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 126924

Main International Patent Class: G06F-009/46

Fulltext Availability:

Detailed Description

Detailed Description:

... user information. A site server is provided in operation 1602. The site server has information **stored** on it including **preferences**, roles, and details relating to **users**. A **database** separate from the site server is provided in operation 1604. The database has information stored...

...in the following sub-portions of the description.

AFUserDB

The AFUserDB component holds the **user** role, **preferences** and details retrieved from the **database**. When created the **user** component retrieves the user NT login name, user details and constructs the user preference and...

...following methods.

V10141610

This method retrieves the user's NT name, user details from the **database**, constructs the **preference** object and constructs **user**'s role object.

Returns the user id.

-the user's NT account-name.

Returns

Returns...For example, session level state is necessary to implement eCommerce functionality where a customer can **select** products on **multiple product** description pages and then submit a complete product order request from a confirm order page...Components  
The Session Framework implements these services through the following COM objects.

M ages current **user** session

Contains System **Preferences** from **database** table

T AF SYSTEMPREFERENCES

105

SUBSTITUTE SHEET (RULE 26)

'Ing Contains security and flow control...Architecture Frameworks require the tables and relationships illustrated in Figure 54. Among these tables are **user** identification tables 5400, **user preference** tables 5402, and event log tables 5404.

Application Tables

Figure 55 illustrates tables and relationships...

11/3,K/30 (Item 28 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00777011 \*\*Image available\*\*

A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR A CODES TABLE FRAMEWORK  
DESIGN IN AN E-COMMERCE ARCHITECTURE  
SYSTEME, PROCEDE ET ARTICLE FABRIQUE POUR LA CONCEPTION D'UNE STRUCTURE DE

# TABLES DE CODES DANS UNE ARCHITECTURE DE COMMERCE ELECTRONIQUE

Patent Applicant/Assignee:

AC PROPERTIES BV, Parkstraat 83, NL-2514 JG 'S Gravenhage, The Hague, NL,  
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US)

Patent Applicant/Inventor:

UNDERWOOD Roy A, 4436 Hearthmoor Court, Long Grove, IL 60047, US, US  
(Residence), US (Nationality), (Designated only for: US)

Legal Representative:

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Palo Alto, CA 94303, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200109716 A2-A3 20010208 (WO 0109716)

Application: WO 2000US20705 20000728 (PCT/WO US0020705)

Priority Application: US 99364491 19990730

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GE GH GM  
HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN MW MX  
NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG US UZ VN YU ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE  
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 136146

Main International Patent Class: G06F-009/46

International Patent Class: G06F-009/44

Fulltext Availability:

Detailed Description

Detailed Description

... information. A site server is provided in operation 1602. The side  
server has information stored on it including preferences, roles,  
and details relating to users. A database separate from the site  
server is provided in operation 1604.  
The database has information stored...

...in the following sub-portions of the description.

AFUserDB

to The AFUserDB component holds the user role, preferences and  
details retrieved from the database. When created the user component  
retrieves the user NT login name, user details and constructs...

...following methods.

92

This method retrieves the user's NT name, user details  
from the database, constructs the preference object and  
constructs user's role object.

Returns the user id.

Returns the user's NT account name.

Returns...For example, session level state is necessary to implement

eCommerce functionality where a customer can **select** products on **multiple product** description pages and then submit a complete product order request from a 101 confirm order...The Session Framework implements these services through the following COM objects.

111111 I  
manages current **user** session  
contains System **Preferences** from **database** table  
T-AF-SYSTEMPREFERENCES  
Contains security and flow control info from database  
tables T-AF...session).

This component uses the ReTA persistence framework to read the system preferences from the **database** ("system **preferences** " table).

Methods  
I 0 The IAFSystemPreferences interface defines the access to the  
AFSystemPreferences component.

This...OnChange.  
The page that represents the target of the action must be entered into the **database** . The action logic may look to see which activity it belongs to and then look...

11/3,K/31 (Item 29 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00767685 \*\*Image available\*\*

**METHOD AND APPARATUS FOR STANDARDIZING TRANSACTION SYSTEMS**  
**PROCEDE ET APPAREILS PERMETTANT DE NORMALISER DES SYSTEMES DE TRANSACTION**  
Patent Applicant/Assignee:

THE TOMORROW FACTORY INC, Suite B, 713 Linden Avenue, South San  
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Inventor(s):

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GREINER Dylan Edward, 9904 Mountain Oak Court, Oakdale, CA 95361, US,

Legal Representative:

BERLINER Brian M (et al) (agent), O'Melveny & Myers LLP, 400 South Hope  
Street, Los Angeles, CA 90071-2899, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200101310 A2 20010104 (WO 0101310)

Application: WO 2000US17837 20000627 (PCT/WO US0017837)

Priority Application: US 99141383 19990628; US 2000593295 20000613

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AU CA CN IL IN JP KR

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

Publication Language: English

Filing Language: English

Fulltext Word Count: 17975

Main International Patent Class: **G06F-017/60**  
Fulltext Availability:



Detailed Description

Detailed Description

... commerce

services exist, including price comparison services, shopping cart systems where consumers are able to **select multiple products** prior to completing a single transaction covering the purchase of all selected products, such as...set of modules directed at the managing of various functions including general servicing, managing the **preferences** of a **user**, maintaining security, searching for and **storing** user information, facilitating the gathering, organizing, and flow of transaction-related information, generating user interfaces...

11/3,K/32 (Item 30 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00762407 \*\*Image available\*\*

**SYSTEM AND METHOD FOR MONITORING USER INTERACTION WITH WEB PAGES**

**SYSTEME ET METHODE DE SURVEILLANCE D'INTERACTION UTILISATEUR AVEC DES PAGES WEB**

Patent Applicant/Assignee:

KEYLIME SOFTWARE, Suite 260, 12760 High Bluff Drive, San Diego, CA 92130, US, US (Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

THOMAS Oran M, 3603 Corte Castillo, Carlsbad, CA 92009, US, US (Residence), US (Nationality), (Designated only for: US )

GORMAN Robert F, 2938 Corte Pedro, Carlsbad, CA 92009, US, US (Residence), US (Nationality), (Designated only for: US )

BEAL Steven K, 2075 Oxford Avenue, Cardiff, CA 92007, US, US (Residence), US (Nationality), (Designated only for: US )

WILSON Steve, 7108 Pintail Drive, Carlsbad, CA 92009, US, US (Residence), US (Nationality), (Designated only for: US )

Legal Representative:

ZIMMER Kevin J, Cooley Godward LLP, 3000 El Camino Real, Five Palo Alto Square, Palo Alto, CA 94306-2155, US

Patent and Priority Information (Country, Number, Date):

Patent: WO 200075814 A1 20001214 (WO 0075814)

Application: WO 2000US15299 20000602 (PCT/WO US0015299)

Priority Application: US 99137788 19990603; US 99139915 19990617

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM DZ EE ES  
FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU  
LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR  
TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 49601

Main International Patent Class: G06F-017/30

Fulltext Availability:

Detailed Description

Claims

## Detailed Description

... but generally look like text or graphics.

### ROLE-SYSTEM-LIST

1. Used when one or **multiple** list items are **selected** /deselected.

### ROLE-SYSTEM-LISTITEM

1. A list item is used whenever its state toggles between...database object broker 74 manages the persistence of, and relationships between, several types of objects **stored** in the **Profile database**.

#### **Users**

Groups

Monitoring **Profiles**

0 Application **Profiles**

Subnet Mappings

Product Version Groups

**Clients** of the **database** object broker 74 will generally interact with objects that are @ 4owned" by the database object...

...Group is deleted, the user must be deleted (or moved to another Group) to ensure **database** integrity.

**User** and Monitoring **Profile** Each **user** can optionally have a Monitoring **Profile**. This relationship is optional. If a user does have a specific Monitoring Profile, it overrides...Profile builder requires support for all the following.

0 Creation, modification and management of all **Profile Database** objects ( **Users** , Groups, Monitoring **Profiles** , Application **Profiles** , and Product Version Groups) 0 Management of all relationships between all Profile Database objects.

To...

```
...IEnumApps** ppEnumApps);  
HRESULT EnumUsersExHoutl IEnumUsers** ppEnumUsers);  
74
```

TABLE XXV11

WrofileObjects Method Description

EnumUserso Enumerate the **users** in the monitoring **profile database**.

EnumGroupso Enumerate the groups in the monitoring profile database.

EnumMonProfileso Enumerate the monitoring profiles in...description of the object displayed to human users.

Profile Database Object Interfaces

Objects within the **Profile Database** are exposed to **clients** of the DBOB as COM objects.

The profile database objects, and their interfaces are depicted...The administrative tasks are divided among the following functional areas.

Server Module Setup and Management

**Database** Housekeeping

Client Status (ping)

**Client** Monitoring

In a **preferred** implementation the Admin Console UI has a single top

level window divided into two panes...

Claim

... from said server computer.

15 The method of claim 14 further including the step of **storing** said monitoring **profiles** remote from said **client** computers, and the step of **storing** said usage data provided to said server component from each of said client components.

16...

11/3,K/33 (Item 31 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00761432

**METHODS, CONCEPTS AND TECHNOLOGY FOR DYNAMIC COMPARISON OF PRODUCT FEATURES AND CUSTOMER PROFILE**

**PROCEDES, CONCEPTS ET TECHNIQUE DE COMPARAISON DYNAMIQUE DE CARACTERISTIQUES D'UN PRODUIT ET DU PROFIL DES CONSOMMATEURS**

Patent Applicant/Assignee:

ACCENTURE LLP, 100 South Wacker Drive, Chicago, IL 60606, US, US  
(Residence), US (Nationality)

Inventor(s):

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Legal Representative:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200073958 A2 20001207 (WO 0073958)

Application: WO 2000US14459 20000524 (PCT/WO US0014459)

Priority Application: US 99320818 19990527

Designated States:

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AE AG AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM DZ EE ES  
FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU  
LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR  
TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

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Publication Language: English

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Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Detailed Description

Claims

Detailed Description

... compare. Finally, a comparison table is presented which prioritizes the features in accordance with the **customer 's profile**.

BRIEF DESCRIPTION OF DRAWINGS

The invention will be better understood when consideration is given to...  
accordance with one  
embodiment of the present invention;  
Figure 23B is a flowchart illustrating a **profile** management service of  
the **customer** relationship management-related web application services  
in accordance with one  
embodiment of the present invention...20

CTS

ing

ervi A multi-protocol, scalable global directory for storing  
information such as **user** definitions, **user profiles**, network  
resource  
definitions, and configuration parameters. It employs naming,  
directory, and authentication protocols on top...

...adhere to the JavaWallet architecture. These  
applets may include interfaces to payment processing, security  
services, **customer profile** services and **database** services.

The Java Wallet family consists of the following components.  
0 Java Commerce Business (JCC...accessible). The decision of which method  
to use for which data may depend on a **combination** of its type, volume,  
version (i.e. latest or historic) and accessibility requirements.

Metadata Management...the project must designate mail administrators and  
knowledge managers who are responsible for.

0 Maintaining **user** accounts  
Maintaining security **profiles**  
Managing **database** contents  
Removing obsolete information

95

Managing resource usage (for example, disk space)

Implementation Considerations

a...data in so far as it appears in the data model (and ultimately in the  
**database**). However, there is usually a significant number of other data  
definitions which will never appear...tools provide lazy initialization  
(only loading the parts as they are needed) and caching (minimizing **DB**  
hits).

The current trend seems to be for object-relational databases, with  
vendors such as...

...and other structures that will be implemented physically.

b) Is system performance a major consideration?

**Database** design tools become especially important if performance is  
critical, since 5 database design contributes substantially...layer  
156

design/development effort allows for more design iterations, and thus  
more chances for **user** feedback.

d) Has a specific construction tool been selected for the project?

If the tool to be...security and performance based levels of service.

Help Desk (1322)

1 5 As with End **User** Services in the centralized model, the Help Desk  
is the single point of contact for...

Claim

... 3306

NETWORK FRAMEWORK  
1426 Figure 33  
VALIDATING USER PROFILE DATA IN A SYSTEM  
MANAGING THE USER PROFILE DATA IN THE SYSTEM  
STORING THE USER PROFILE DATA IN THE SYSTEM  
MANAGING NETWORK OBJECT DATA IN THE SYSTEM 3406  
STORING THE NETWORK...

11/3,K/34 (Item 32 from file: 349)  
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00761431

A SYSTEM, METHOD, AND ARTICLE OF MANUFACTURE FOR PROVIDING COMMERCE-RELATED  
WEB APPLICATION SERVICES

SYSTEME, PROCEDE ET ARTICLE MANUFACTURE DESTINES A LA FOURNITURE DE  
SERVICES D'APPLICATION DANS LE WEB LIES AU COMMERCE

Patent Applicant/Assignee:

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Inventor(s):

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Legal Representative:

BRUESS Steven C (agent), Merchant & Gould P.C., P.O. Box 2903,  
Minneapolis, MN 55402-0903, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200073957 A2-A3 20001207 (WO 0073957)  
Application: WO 2000US14420 20000525 (PCT/WO US0014420)  
Priority Application: US 99321492 19990527

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AE AG AL AM AT AT (utility model) AU AZ BA BB BG BR BY CA CH CN CR CU CZ  
CZ (utility model) DE DE (utility model) DK DK (utility model) DM DZ EE  
EE (utility model) ES FI FI (utility model) GB GD GE GH GM HR HU ID IL IN  
IS JP KE KG KP KR KR (utility model) KZ LC LK LR LS LT LU LV MA MD MG MK  
MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SK (utility model) SL TJ TM  
TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 150171

Main International Patent Class: G06F-017/30

International Patent Class: G06F-017/60 ...

... G06F-009/44

Fulltext Availability:

Detailed Description

Claims

Detailed Description

... one embodiment of the present invention for creating a hierarchy of  
the features of the items selected in accordance with the customer's

profile; . Figure 17 is an illustration of one embodiment...provides remote administration and logging features.

Director Servias A multi-protocol, scalable global directory for **storing**

@6 information such as **user** definitions, **user profiles** , network resource definitions, and configuration parameters. It employs naming, directory, and authentication protocols on top...adhere to the JavaWallet architecture. These applets may include interfaces to payment processing, security services, **customer profile** services and **database** services.

The Java Wallet family consists of the following components.

Java Commerce Business (JCC) -- a...during system test, however, the impact can be much greater, and the regular change request **database** should be used. Whenever a data element is changed, impact analysis must be performed to ...usage, the project must designate mail administrators and knowledge managers who are responsible for.

Maintaining **user** accounts  
Maintaining security **profiles**  
Managing **database** contents  
Removing obsolete information  
Managing resource usage (for example, disk space)  
Implementation Considerations  
a) What...on proprietary toolkits.

Construction (134)  
Construction tools are used to program or build the application: **client** and server source code, windows, reports, and **database** . Along with the onset of Visual Programming, the more traditional form of construction tools have...and there is the potential for problems with the interfaces between tools.

Platform Constraints  
Systems- **based** tools (e.g., for monitoring or control purposes) will clearly be platform dependent. Functional tools...  
...stated in the SLA should be used to help determine the appropriate sizes for machines, **databases** , telecommunications lines, etc. Alternatively, experience from previous engagements can provide useful input.

Number of Usersfor...

Claim

... NETWORK FRAMEWORK  
1426 Figure 33  
VALIDATING USER PROFILE DATA IN A SYSTEM  
3402  
MANAGING THE **USER PROFILE** DATA IN THE SYSTEM  
04  
**STORING THE USER PROFILE** DATA IN THE SYSTEM  
MANAGING NETWORK OBJECT DATA IN THE SYSTEM 3406  
STORING THE NETWORK...

11/3,K/35 (Item 33 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT

Sylvia Keys

02-Jun-05 08:19 AM

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00761430      \*\*Image available\*\*

**SYSTEM, METHOD AND COMPUTER PROGRAM FOR REPRESENTING PRIORITY INFORMATION  
CONCERNING COMPONENTS OF A SYSTEM**

**SYSTEME, METHODE ET ARTICLE FABRIQUE PERMETTANT DE CLASSER PAR ORDRE DE  
PRIORITE DES COMPOSANTS D'UNE STRUCTURE DE RESEAU NECESSAIRES A LA MISE  
EN OEUVRE D'UNE TECHNIQUE**

Patent Applicant/Assignee:

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Inventor(s):

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Legal Representative:

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Minneapolis, MN 55402-0903, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200073956 A2-A3 20001207 (WO 0073956)

Application: WO 2000US14406 20000524 (PCT/WO US0014406)

Priority Application: US 99321274 19990527

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(utility model) CZ DE (utility model) DE DK (utility model) DK DM DZ EE  
(utility model) EE ES FI (utility model) FI GB GD GE GH GM HR HU ID IL IN  
IS JP KE KG KP KR (utility model) KR KZ LC LK LR LS LT LU LV MA MD MG MK  
MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK (utility model) SK SL TJ TM  
TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

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Fulltext Word Count: 149024

Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Detailed Description

Claims

Detailed Description

... accordance with one

embodiment of the present invention;

Figure 23B is a flowchart illustrating a **profile** management service of  
the **customer** relationship management-related web application services  
in accordance with one

embodiment of the present invention...provides remote administration and  
logging features.

Director@ Se A multi-protocol, scalable global directory for **storing**  
6 information such as **user** definitions, **user profiles**, network  
resource

definitions, and configuration parameters. It employs naming,  
directory, and authentication protocols on top...adhere to the JavaWallet  
architecture. These

applets may include interfaces to payment processing, security

services, **customer profile** services and **database** services.

The Java Wallet family consists of the following components.

Java Commerce Business (JCQ -- a...usage, the project must designate mail administrators and knowledge managers who are responsible for.

Maintaining **user** accounts

Maintaining security **profiles**

Managing **database** contents

Removing obsolete information

Managing resource usage (for example, disk space)

Implementation Considerations

a) What...the tool use Role- based access control?

Role-based access control establishes access rights and **profiles** based on job

92

functions within the environment. If different access rights are ... which also contains information on status, comments on the request, and other pertinent information. This **database** can be a useful communication vehicle.

An alternative approach to maintaining history in cases where...showing that a

component belongs to several folders

100

Media Content Managernen (106)

Methods for **storing** and managing media content range from simple folder management techniques to multimedia digital asset management...

...supported?

The method of Media Content Management depends heavily on what media is to be **stored**. Ensure that the target media formats are understood before implementing the Media Content Management approach...

Claim

... NETWORK FRAMEWORK

1426 Figure 33

VALIDATING USER PROFILE DATA IN A SYSTEM

U

MANAGING THE **USER** **PROFILE** DATA IN THE SYSTEM

04

**STORING** THE **USER** **PROFILE** DATA IN THE SYSTEM

I

MANAGING NETWORK OBJECT DATA IN THE SYSTEM 3406

STORING THE...

11/3,K/36 (Item 34 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00761429

**METHODS, CONCEPTS AND TECHNOLOGY FOR A VIRTUAL SHOPPING SYSTEM CAPABLE OF ASSESSING NEEDS OF A CUSTOMER AND RECOMMENDING A PRODUCT OR SERVICE BASED ON SUCH ASSESSED NEEDS**

**PROCEDES, CONCEPTS ET TECHNOLOGIE POUR SYSTEME D'ACHAT VIRTUEL CAPABLE D'EVALUER LES BESOINS D'UN CLIENT ET DE RECOMMANDER UN PRODUIT OU UN SERVICE SUR LA BASE DE CES BESOINS**

Patent Applicant/Assignee:

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02-Jun-05 08:19 AM



Inventor(s):

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BRUESS Steven C (agent), Merchant & Gould P.C., P.O. Box 2903,  
Minneapolis, MN 55402-0903, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200073955 A2 20001207 (WO 0073955)  
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AE AG AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM DZ EE ES  
FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU  
LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR  
TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

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Fulltext Word Count: 148469

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Claims

Detailed Description

... accordance with one  
embodiment of the present invention;  
Figure 23B is a flowchart illustrating a **profile** management service of  
the **customer** to relationship management-related web application  
services in accordance with one  
embodiment of the present...also  
remote administration and logging features.

Directo7 S A multi-protocol, scalable global directory for **storing**  
6 information such as **user** definitions, **user profiles**, network  
resource  
definitions, and configuration parameters. It employs naming,  
directory, and authentication protocols on top...

...adhere to the JavaWallet architecture. These  
applets may include interfaces to payment processing, security  
services, **customer profile** services and **database** services.

The Java Wallet family consists of the following components.

Java Commerce Business (JCC) -- a...usage, the project must designate  
mail administrators and knowledge managers who are responsible for.

Maintaining **user** accounts

Maintaining security **profiles**

Managing **database** contents

Removing obsolete information

Managing resource usage (for example, disk space)

Implementation Considerations

a) What...versioning capabilities, is to maintain a shadow repository where previous versions of repository objects are **stored**. This only works for those repository objects whose maintenance is strictly controlled.

Creating and Changing...

...showing that a component belongs to several folders  
99  
Media Content Managern (106)  
Methods for **storing** and managing media content range from simple folder management techniques to multimedia digital asset management...

...are understood before implementing the Media Content Management approach.

b) Where should media content be **stored** ?  
Where to store media content greatly depends on the volume of media to be **stored**, and the performance requirements for retrieving that data. One thing is certain however; when dealing...Architectures, its primary users are the system administrators and the production support personnel.

The following **databases** provide information on the Operations Architecture and list requirements and current tools solutions for the...

...or will data be built from scratch?  
Many of the functions may already exist within the **clients** environment.  
As such,  
167  
data which is necessary for supporting the system may already exist...

Claim

... FRAMEWORK  
1426 Figure 33  
01An  
VALIDATING USER PROFILE DATA IN A SYSTEM  
02  
MANAGING THE **USER PROFILE** DATA IN THE SYSTEM ")  
404  
**STORING THE USER PROFILE** DATA IN THE SYSTEM  
MANAGING NETWORK OBJECT DATA IN THE SYSTEM 3406  
STORING THE NETWORK...

11/3,K/37 (Item 35 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00761424

**A SYSTEM, METHOD, AND ARTICLE OF MANUFACTURE FOR PHASE DELIVERY OF COMPONENTS OF A SYSTEM REQUIRED FOR IMPLEMENTATION OF TECHNOLOGY SYSTEME, PROCEDE ET ARTICLE MANUFACTURE DESTINES A LA FOURNITURE PAR PHASES DE COMPOSANTS D'UN SYSTEME NECESSAIRES A L'APPLICATION D'UNE TECHNIQUE**

Patent Applicant/Assignee:

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Sylvia Keys

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Legal Representative:

BRUESS Steven C (agent), Merchant & Gould P.C., P.O. Box 2903,  
Minneapolis, MN 55402-0903, US,

Patent and Priority Information (Country, Number, Date):

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CZ (utility model) DE DE (utility model) DK DK (utility model) DM DZ EE  
EE (utility model) ES FI FI (utility model) GB GD GE GH GM HR HU ID IL IN  
IS JP KE KG KP KR KR (utility model) KZ LC LK LR LS LT LU LV MA MD MG MK  
MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SK (utility model) SL TJ TM  
TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

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Filing Language: English

Fulltext Word Count: 149456

Main International Patent Class: G06F-017/60

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Detailed Description

Claims

Detailed Description

... provides remote administration and logging features.

Director@ Servias A multi-protocol, scalable global directory for  
**storing**

6 information such as **user** definitions, **user profiles**, network  
resource

definitions, and configuration parameters. It employs naming,  
directory, and authentication protocols on top...adhere to the JavaWallet  
architecture. These

applets may include interfaces to payment processing, security  
services, **customer profile** services and **database** services.

The Java Wallet family consists of the following components.

Java Commerce Business (JCC) - a...latest or historic) and accessibility  
requirements.

Metadata Management

Data about the media that is being **stored** is an important commodity  
that must be managed. As the volume of media content grows...the project  
must designate mail administrators and knowledge managers who are  
responsible for.

0 Maintaining **user** accounts

Maintaining security **profiles**

Managing **database** contents

Removing obsolete information

Managing resource usage (for example, disk space)

Implementation Considerations

a) What...relationships between repository objects, where-used and

contains reports are usually provided with the repository. **Storing** the names of affected repository objects in an area-affected table can be useful when...depict an application. These tools include application structure, module descriptions, and distribution of functions across **client** /server nodes.

A variety of tools and techniques can be used for Application Logic Design...repository of choice?

The presentation design tools should be tightly integrated with the system components **stored** in the repository, such as windows, reports, screens, and other more abstract models to ensure...

#### Claim

... NETWORK FRAMEWORK

1426 Figure 33

VALIDATING USER PROFILE DATA IN A SYSTEM

3402

MANAGING THE **USER** **PROFILE** DATA IN THE SYSTEM

3404

**STORING** THE **USER** **PROFILE** DATA IN THE SYSTEM

I

MANAGING NETWORK OBJECT DATA IN THE SYSTEM 3406

STORING THE...

11/3,K/38 (Item 36 from file: 349)

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00761423

**A SYSTEM, METHOD, AND ARTICLE OF MANUFACTURE FOR EFFECTIVELY CONVEYING WHICH COMPONENTS OF A SYSTEM ARE REQUIRED FOR IMPLEMENTATION OF TECHNOLOGY**

**SYSTEME, PROCEDE ET ARTICLE MANUFACTURE POUR L'ACHEMINEMENT EFFICACE DES COMPOSANTS D'UN SYSTEME NECESSAIRES A LA MISE EN PRATIQUE D'UNE TECHNOLOGIE**

Patent Applicant/Assignee:

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Inventor(s):

GUHEEN Michael F, 2218 Mar East Street, Tiburon, CA 94920, US,  
MITCHELL James D, 3004 Alma, Manhattan Beach, CA 90266, US,  
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Legal Representative:

BRUESS Steven C (agent), Merchant & Gould P.C., P.O. Box 2903,  
Minneapolis, MN 55402-0903, US,

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CZ (utility model) DE DE (utility model) DK DK (utility model) DM DZ EE  
EE (utility model) ES FI FI (utility model) GB GD GE GH GM HR HU ID IL IN  
IS JP KE KG KP KR KR (utility model) KZ LC LK LR LS LT LU LV MA MD MG MK  
MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SK (utility model) SL TJ TM  
TR TT TZ UA UG UZ VN YU ZA ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM  
Publication Language: English  
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Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Detailed Description

Claims

Detailed Description

... provides remote administration and logging features.

Director ervicts A multi-protocol, scalable global directory for **storing**

S

@6 information such as **user** definitions, **user profiles**, network resource definitions, and configuration parameters. It employs naming, directory, and authentication protocols on top...adhere to the JavaWallet architecture. These applets may include interfaces to payment processing, security services, **customer profile** services and **database** services.

The Java Wallet family consists of the following components.

Java Commerce Business (JCC) -- a...will first be described after which the web architecture will be described in detail.

A **preferred** embodiment of a system in accordance with the present invention is preferably practiced in the...usage, the project must designate mail administrators and knowledge managers who are responsible for.

Maintaining **user** accounts

Maintaining security **profiles**

Managing **database** contents

Removing obsolete information

Managing resource usage (for example, disk space)

Implementation Considerations

a) What...that a

component belongs to several folders

100

Media Conte it Management (106)

Methods for **storing** and managing media content range from simple folder management techniques to multimedia digital asset management...a) Does the product provide the following features?

0 Support for definition of DBMS advanced features (e.g. triggers, **stored** procedures, replication, application logic, application generation, referential integrity)

Support for versioning and change control

Cross...use broadcasting and trapping methods to capture information.

Application generated events from vendor packages and **user** applications also fit into this component of the operational architecture.

Monitoring (1316)

Verifies that the...

Claim

... NETWORK FRAMEWORK

1426 Figure 33  
VALIDATING USER PROFILE DATA IN A SYSTEM  
4  
MANAGING THE USER PROFILE DATA IN THE SYSTEM  
STORING THE USER PROFILE DATA IN THE SYSTEM  
I  
MANAGING NETWORK OBJECT DATA IN THE SYSTEM 3406  
STORING THE...

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DIALOG(R)File 349:PCT FULLTEXT  
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00761422

**BUSINESS ALLIANCE IDENTIFICATION  
SYSTEME, PROCEDE ET ARTICLE DE PRODUCTION POUR L'IDENTIFICATION D'ALLIANCES  
COMMERCIALES DANS UN CADRE D'ARCHITECTURE RESEAU**

Patent Applicant/Assignee:

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(Residence), US (Nationality).

Inventor(s):

GUHEEN Michael F, 2218 Mar East Street, Tiburon, CA 94920, US,  
MITCHELL James D, 3004 Alma, Manhattan Beach, CA 90266, US,  
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Legal Representative:

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Patent and Priority Information (Country, Number, Date):

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AE AG AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM DZ EE ES  
FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU  
LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR  
TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 149371

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description  
Claims

Detailed Description

... remote administration and logging features.

Director ervi s A multi-protocol, scalable global directory for storing  
S  
6 information such as user definitions, user profiles , network  
resource  
definitions, and configuration parameters. It employs naming,

directory, and authentication protocols on top...adhere to the JavaWaiiet architecture. These applets may include interfaces to payment processing, security services, **customer profile** services and **database** services.

The Java Wallet family consists of the following components.

Java Commerce Business (JCC) - a...usage, the project must designate mail administrators and knowledge managers who are responsible for.

Maintaining **user** accounts  
Maintaining security **profiles**  
Managing **database** contents  
Removing obsolete information  
Managing resource usage (for example, disk space)  
Implementation Considerations  
a) What...on top of a relational DBMS, this supporting structure does not provide good support for **storing** flat files. It may therefore often be most practical to populate the repository with place...

Claim

... FRAMEWORK  
1426 Figure 33  
VALIDATING USER PROFILE DATA IN A SYSTEM  
34 2  
MANAGING THE **USER PROFILE** DATA IN THE SYSTEM  
4  
**STORING THE USER PROFILE** DATA IN THE SYSTEM  
MANAGING NETWORK OBJECT DATA IN THE SYSTEM 3406  
STORING THE NETWORK...

11/3,K/40 (Item 38 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00732641  
COMPUTER SYSTEM AND COMPUTER-IMPLEMENTED METHOD FOR ELECTRONIC COMMERCE  
SYSTEME INFORMATIQUE ET PROCEDE INFORMATIQUE DESTINES AU COMMERCE  
ELECTRONIQUE

Patent Applicant/Assignee:

FRITIONLESS COMMERCE INCORPORATED, 400 Technology Square, Cambridge, MA  
02139, US, US (Residence), US (Nationality)

Inventor(s):

GUTTMANN Robert H, 100 Saint Mary's Street #5, Boston, MA 02215, US,  
MOUKAS Alexandros G, 100 Memorial Drive #11-14A, Cambridge, MA 02142, US,

KLEINER Alexander F III, 74 Knoll Street, Roslindale, MA 02131, US,  
BASLOW Jay-Michael, 52 Kilsyth Road #2, Brookline, MA 02445, US,

Legal Representative:

CANNING Kevin J (et al) (agent), Lahive & Cockfield, LLP, 28 State  
Street, Boston, MA 02109, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200045628 A2 20000810 (WO 0045628)  
Application: WO 2000US3248 20000208 (PCT/WO US0003248)  
Priority Application: US 99119183 19990208

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM EE ES FI GB

Sylvia Keys

02-Jun-05 08:19 AM

GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA  
MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA  
UG UZ VN YU ZA ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE  
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM  
Publication Language: English  
Filing Language: English  
Fulltext Word Count: 14614

Main International Patent Class: **G06F**  
Fulltext Availability:  
Detailed Description

Detailed Description

... 106 may register the sales agent in registry 122.

Shopping server 106 also includes a **user profiles database I 1 8**. Each **user profile** in the **user profiles database I 1 8** includes a predefined set of criteria that can be selected by a user for assessing the value of a product proposal offered by a merchant. Shopping **client 104** retrieves **user profiles** from the **user profiles database I 1 8** and allows the user to select one of the user profiles for...

...as will be described below. In **I 0** addition, shopping server 106 can store in **database II 8** specific customized **profile** for individual **customers**.

The shopping server also includes a storage media for storing the ontology, here a dictionary...

...features, various synonyms for the features, and other content related to the features. After the **user** selects a **user profile** from the **user profiles database I 1 8**, the shopping agent that is in communication with shopping client 104 may...4A, 5, and 5A-D. Referring to FIGs. 4 and 4A, shopping client 104 allows **customer 10** to select a default **profile** from among a number of **user profiles stored** in the **user profile database I 1 8** using a stereotype profile GUI 400 displayed by the graphical user interface...example, selecting a "Buy" button 71 0 shown in Fig. 7. Alternatively, customer **IO** can **select multiple product** offerings using a graphical user interface, causing multiple product specification displays to be displayed simultaneously... of the value bars represents the relative value that each product offering brings to the **shopper**. **Preferences** could be **saved** for future consideration, account information would only need to be entered once, and email alerts...

11/3,K/41 (Item 39 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2005 WIPO/Univentio. All rts. reserv.

00557633

**COMPUTER SYSTEM AND COMPUTER-IMPLEMENTED METHOD FOR ELECTRONIC COMMERCE**  
**SYSTEME INFORMATIQUE ET TECHNIQUE MISE EN OEUVRE PAR ORDINATEUR DE COMMERCE ELECTRONIQUE**

Patent Applicant/Assignee:

MASSACHUSETTS INSTITUTE OF TECHNOLOGY, 77 Massachusetts Avenue,  
Cambridge, MA 02139, US, US (Residence), US (Nationality)

Sylvia Keys

02-Jun-05 08:19 AM



Inventor(s):

GUTTMAN Robert H, 100 Saint Marys Street, #5, Boston, MA 02215, US,  
Legal Representative:

CANNING Kevin J (agent), Lahive & Cockfield, LLP, 28 State Street,  
Boston, MA 02109, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200021006 A1 20000413 (WO 0021006)

Application: WO 99US22885 19991001 (PCT/WO US9922885)

Priority Application: US 98102949 19981002; US 99119176 19990208; US  
99119182 19990208; US 99119183 19990208

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GD GE  
GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK  
MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG UZ VN YU  
ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 17054

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... 106 may register the sales agent in registry 122.

Shopping server 106 also includes a **user profiles database II 8**.  
Each **user profile** in the **user profiles database I 1 8** includes  
a predefined set of criteria that can be selected by a user for assessing  
the value of a product proposal offered by a merchant. Shopping client  
104 1 o retrieves **user profiles** from the **user profiles database**  
I 1 8 and allows the user to select one of the user profiles for...

...product proposals, as will be described below. In addition, shopping  
server 106 can store in **database II 8** specific customized **profile** for  
individual **customers** .

The shopping server also includes a storage media for storing the  
ontology, here a dictionary...

...features, various synonyms for the features, and other content related  
to the features.

After the **user** selects a **user profile** from the **user profiles**  
**database I 1 8**, the shopping agent that is in communication with  
shopping client 104 may...4A, 5, and 5A-D. Referring to FIGs. 4 and 4A,  
shopping client 104 allows **customer 10** to select a default **profile**  
from among a number of **user profiles stored** in the **user profile**  
**database I 1 8** using a stereotype profile GUI 400 displayed by the  
graphical user interface...selecting a "Buy" button 7 1 0 shown in Fig.  
7. Alternatively, customer IO can **select multiple product** offerings  
using a graphical user interface, causing multiple product specification  
displays to be displayed simultaneously...of the value bars represents  
the relative value that each product offering brings to the **shopper** .

Preferences could be saved for future consideration, account information would only need to be entered once, and email alerts...

11/3,K/42 (Item 40 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2005 WIPO/Univentio. All rts. reserv.

00541101 \*\*Image available\*\*

SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR MAKING HIGH USER VALUE  
RECOMMENDATIONS

SYSTEME, PROCEDE ET ARTICLES DE FABRICATION POUR FAIRE DES RECOMMANDATIONS  
DE GRANDE VALEUR A UN UTILISATEUR

Patent Applicant/Assignee:

NET PERCEPTIONS INC,

Inventor(s):

BIEGANSKI Paul,  
KONSTAN Joseph A,  
RIEDL John T,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200004474 A1 20000127 (WO 0004474)

Application: WO 99US15350 19990707 (PCT/WO US9915350)

Priority Application: US 98118026 19980717

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE EE  
ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS  
LT LU LV MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM  
TR TT UA UG UZ VN YU ZA ZW GH GM KE LS MW SD SL SZ UG ZW AM AZ BY KG KZ  
MD RU TJ TM AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE BF BJ  
CF CG CI CM GA GN GW ML MR NE SN TD TG

Publication Language: English

Fulltext Word Count: 15253

Main International Patent Class: G06F-017/60

International Patent Class: G06F-017/30

Fulltext Availability:

Detailed Description

Claims

English Abstract

...control values in response to the serendipity function and the community item popularity data, and **combine** the **item recommendation** set with the set of item serendipity control values to produce a serendipity-weighted and...

Detailed Description

... control values in response to the serendipity function and the community item popularity data, and **combine** the **item recommendation** set with the set of item serendipity control values to produce a serendipity-weighted and...example). Also, this may include setting the maximum neighborhood size n -maximum at ninax. The **user** item **preferences** of the **customer** are compared with the **preferences** of **users** stored on the **database** (known as database users), at step 502. The number of similar **preferences** between the **customer** 's **preferences** and the **database** **user** 's **preferences** are counted, at step 504, and if the number is equal to or higher than...

...then that particular database user is entered into the neighborhood,

step . If there are more **database users** whose **preferences** have to be examined, as determined at step 508, then the next **database user** 's **preferences** are compared with the preferences of the customer, at step 510.

Once the **preferences** of all the **database users** have been compared against the **preferences** of the **customer** , the neighborhood is examined for size, at step 512. If it is determined that the...

...that the number of members in the neighborhood exceeds n -maximum, then the n-maximum **database users** whose **preferences** are most similar to the preferences of the customer are selected for the neighborhood, in...f Univ, and the total number of user profiles T-univ are retrieved from a **database of user profiles** , in step I 1 02. The community item popularity is determined from f univ and...

...in the method of FIG. 1 1.

In this method, a first item in the **user preference database** is selected, at step 1200. The frequency of that item's occurrence in the universe...and the community item popularity data 204. The processing system 1500 is also configured to **combine** the **item recommendation** data 306 with the set of item serendipity control values 1502 to produce ...304. A second processor 1506 (also in dashed lines) is configured to receive the **item recommendation** data 306 and to **combine** the **item recommendation** data 306 with the set of item serendipity control values 1502 to produce the serendipity...

...1602 in response to the serendipity function and the community item popularity data, and to **combine** the **item recommendation** 1603 set with the set of item serendipity control values 1602 to produce a serendipityweighted...

...212 and the community item popularity data 210. The second processor 1612 is configured to **combine** the **item recommendation** set 1603 with the set of serendipity control values 1602 to produce the set of...

#### Claim

... values in response to the serendipity function and the community item popularity data, and d. **combine** the **item recommendation** set with the set of item serendipity control values to produce a serendipity-weighted and...

...values in response to the serendipity function and the community item popularity data, and d. **combine** the **item recommendation** set with the set of item serendipity control values to produce the serendipity-weighted and...

...iii) receive the set of item serendipity control values from the first processor, and iii) **combine** the **item recommendation** set with the set of item serendipity control values to produce the serendipity-weighted and...

...from the first processor and the item recommendation set from the second processor, and

ii) **combine** the **item recommendation** set with the set of item serendipity control values to produce the serendipity-weighted and... community popularity data,  
iii) receive the item recommendation set from the first processor, and  
iv) **combine** the **item recommendation** set with the set of item serendipity control values to produce the serendipity-weighted and...

11/3,K/43 (Item 41 from file: 349)  
DIALOG(R)File 349:PCT-FULLTEXT  
(c) 2005 WIPO/Univentio. All rts. reserv.

00541091 \*\*Image available\*\*

**SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR INCREASING THE USER VALUE OF RECOMMENDATIONS**  
**SYSTEME, PROCEDE ET ARTICLE POUR AMELIORER LA VALEUR DES RECOMMANDATIONS AUX UTILISATEURS**

Patent Applicant/Assignee:  
NET PERCEPTIONS INC,

Inventor(s):  
BIEGANSKI Paul,  
KONSTAN Joseph A,  
RIEDL John T,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200004464 A1 20000127 (WO 0004464)  
Application: WO 99US15290 19990707 (PCT/WO US9915290)  
Priority Application: US 98118025 19980717

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE EF  
ES FI FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS  
LT LU LV MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM  
TR TT UA UG UZ VN YU ZA ZW GH GM KE LS MW SD SL SZ UG ZW AM AZ BY KG KZ  
MD RU TJ TM AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE BF BJ  
CF CG CI CM GA GN GW ML MR NE SN TD TG

Publication Language: English

Fulltext Word Count: 14991

Main International Patent Class: G06F-017/30

International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description  
Claims

English Abstract

...values in response to the serendipity function and the community item popularity data, and to **combine** the **item recommendation** data with the set of item serendipity control values to produce a serendipity-weighted and...

Detailed Description

... values in response to the serendipity function and the community item popularity data, and to **combine** the **item recommendation** data with the set of item serendipity 1 5 control values to produce a serendipity ...example). Also, this may include setting the maximum neighborhood size n -maximum at ninax. The **user item preferences** of the **customer** are compared with the **preferences** of **users** stored on the **database**

(known as database users), at step 502. The number of similar **preferences** between the **customer's preferences** and the **database user's preferences** are counted, at step 504, and if the number is equal to or higher than...

...that particular database user is entered into the neighborhood, step 506. If there are more **database users** whose **preferences** have to be examined, as determined at step 508, then the next **database user's preferences** are compared with the preferences of the customer, at step 510.

Once the **preferences** of all the **database users** have been compared 15 against the preferences of the customer, the neighborhood is examined ...

...that the number of members in the neighborhood exceeds n - maximum, then the n-maximum **database users** whose **preferences** are most similar to the preferences of the customer are selected for the neighborhood, in...f Univ, and the total number of user profiles T-univ are retrieved from a **database of user profiles**, in step 1102. The community item popularity is determined from f univ and...

...in the method of FIG. 11.

In this method, a first item in the **user preference database** is selected, at step 1200. The frequency of that item's occurrence in the universe...and the community item popularity data 204. The processing system 1500 is also configured to **combine** the **item recommendation** data 306 with the set of item serendipity control values 1502 to produce a serendipity...

...304. A second processor 1506 (also in dashed lines) is configured to receive the **item recommendation** data 306 and to **combine** the **item recommendation** data 306 with the set of item serendipity control values 1502 to produce the serendipity...

...1602 in response to the serendipity function and the community item popularity data, and to **combine** the **item recommendation** 1603 set with the set of item serendipity control values 1602 to produce a serendipityweighted...

...and the community item popularity data 210. The second processor 1612 is configured to **combine** the **item recommendation** set 1603 with the set of serendipity control values 1602 to produce the set of...

#### Claim

... response to  
 I 0 the serendipity function and the community item popularity data, and  
 c. **combine** the **item recommendation** data with the set of item serendipity control values to produce a serendipity-weighted and...

...recommendation data to the processing system,  
 b) wherein the processing system is further configured to **combine** the **item recommendation** data received from the **recommender** system with the set of item serendipity control values to produce the serendipity-weighted and...

...response to the serendipity control function and the received community item popularity data, and

d) **combine** the **item recommendation** data with the set of item serendipity control values to produce the serendipity-weighted and...

...ii) receive the set of item serendipity control values from the first processor, and

iii) **combine** the **item recommendation** data with the set of item serendipity control values to produce the serendipity-weighted and...

11/3,K/44 (Item 42 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2005 WIPO/Univentio. All rts. reserv.

00143093 \*\*Image available\*\*  
**COMPUTER AUTOMATED SENSORY AND MOTOR FUNCTION ASSESSMENT**  
**ESTIMATION AUTOMATISEE PAR ORDINATEUR DE FONCTIONS SENSORIELLES ET MOTRICES**  
Patent Applicant/Assignee:  
BOARD OF REGENTS THE UNIVERSITY OF TEXAS SYSTEM,  
Inventor(s):  
KONDRASKE George V,  
Patent and Priority Information (Country, Number, Date):  
Patent: WO 8707969 A2 19871230  
Application: WO 87US1473 19870622 (PCT/WO US8701473)  
Priority Application: US 86110 19860623  
Designated States:  
(Protection type is "patent" unless otherwise stated - for applications prior to 2004)  
AT AT AU BB BE BG BJ BR CF CG CH CH CM DE DE DK FI FR GA GB GB HU IT JP  
KP KR LK LU LU MC MG ML MR MW NL NL NO RO SD SE SE SN SU TD TG  
Publication Language: English  
Fulltext Word Count: 18488

Main International Patent Class: G06F-015/42  
Fulltext Availability:  
Detailed Description

#### Detailed Description

... personnel from the office and the data collection site where the subject was tested. All **users** have access to the statistical **profiles** that describe the **database** as a whole, but not to information in data records from other data collection sites...bars 126 in the graphical portion of the report. In this wayr a user can **select multiple items** to be included in the report, each 5 of which would appear on the chart...

?

16/3,K/1 (Item 1 from file: 347)  
DIALOG(R)File 347:JAPIO  
(c) 2005 JPO & JAPIO. All rts. reserv.

08270098 \*\*Image available\*\*  
FACE IMAGE REGISTRATION AND EXTRACTION SYSTEM, FACE IMAGE REGISTRATION AND  
EXTRACTION METHOD AND COMPUTER PROGRAM

PUB. NO.: 2005-018358 [JP 2005018358 A]  
PUBLISHED: January 20, 2005 (20050120)  
INVENTOR(s): SASAKI YOKO  
APPLICANT(s): NEC SOFT LTD  
APPL. NO.: 2003-181334 [JP 2003181334]  
FILED: June 25, 2003 (20030625)

INTL CLASS: G06T-007/00; G06F-017/30 ; G06T-001/00

ABSTRACT

... 300 for generating face preference data according to preference  
information on a preference about each preference selection item  
input by a user , and a database 200 for storing the plurality of  
face images and the face preference data. The member information publishing  
Web...

16/3,K/2 (Item 1 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2005 Thomson Derwent. All rts. reserv.

016856240 \*\*Image available\*\*  
WPI Acc No: 2005-180522/200519  
XRPX Acc No: N05-150522

Electronic catalog system for use in web site, has personalized blurb  
selection component to select blurbs to present to users based on user's  
item selection histories, and blurb display component to display selected  
blurbs

Patent Assignee: BRINKERHOFF R S (BRIN-I); HYMAN M I (HYMA-I); MCQUEEN C D  
(MCQU-I)

Inventor: BRINKERHOFF R S; HYMAN M I; MCQUEEN C D

Number of Countries: 108 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20050038717	A1	20050217	US 2003640512	A	20030813	200519 B
WO 200519994	A2	20050303	WO 2004US26019	A	20040811	200519

Priority Applications (No Type Date): US 2003640512 A 20030813

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

US 20050038717 A1 17 G06F-017/60

WO 200519994 A2 E G06F-000/00

Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BW BY BZ  
CA CH CN CO CR CU CZ DE DK DM DZ EC EE EG ES FI GB GD GE GH GM HR HU ID  
IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ  
NA NI NO NZ OM PG PH PL PT RO RU SC SD SE SG SK SL SY TJ TM TN TR TT TZ  
UA UG US UZ VC VN YU ZA ZM ZW

Designated States (Regional): AT BE BG BW CH CY CZ DE DK EA EE ES FI FR  
GB GH GM GR HU IE IT KE LS LU MC MW MZ NA NL OA PL PT RO SD SE SI SK SL  
SZ TR TZ UG ZM ZW

Abstract (Basic):

... The system (30) has a **user profile database** to maintain **user -specific item selection** histories of **items selected** from a browsable electronic catalog by users. A user interface provides functionality for users to...

International Patent Class (Main): G06F-000/00 ...

... G06F-017/60

16/3,K/3 (Item 2 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
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016560102 \*\*Image available\*\*  
WPI Acc No: 2004-718842/200470  
XRPX Acc No: N04-569872

**Program selection apparatus for television set, uses selection unit for selecting program item to be stored over long period of time, based on program schedule data and user preferences**

Patent Assignee: KONINK PHILIPS ELECTRONICS NV (PHIG )

Inventor: MEULEMAN P G; VERHAEGH W F J

Number of Countries: 108 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200484105	A1	20040930	WO 2004IB50265	A	20040317	200470 B

Priority Applications (No Type Date): EP 2003100677 A 20030318

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
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WO 200484105	A1	E	19	G06F-017/60	
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Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BW BY BZ CA CH CN CO CR CU CZ DE DK DM DZ EC EE EG ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NA NI NO NZ OM PG PH PL PT RO RU SC SD SE SG SK SL SY TJ TM TN TR TT TZ UA UG US UZ VC VN YU ZA ZM ZW

Designated States (Regional): AT BE BG BW CH CY CZ DE DK EA EE ES FI FR GB GH GM GR HU IE IT KE LS LU MC MW MZ NL OA PL PT RO SD SE SI SK SL SZ TR TZ UG ZM ZW

Abstract (Basic):

... data corresponding to program item and, a timer sets time for program item to be **stored**. A **user preference** module obtains **user preferences** for **stored program item** for specific period. A **selection unit selects** program item based on program schedule data and user preferences and stores it for a longer time...

International Patent Class (Main): G06F-017/60

16/3,K/4 (Item 3 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
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016386030 \*\*Image available\*\*  
WPI Acc No: 2004-543939/200452  
XRPX Acc No: N04-430081

**User surveying method for worker compensation analysis, involves adding user profile created based on user response to specific queries, to user affinity groups, and producing customized compensation reports based on user profile**

Patent Assignee: Payscale Inc (PAYS-N); GIORDANO J (GIOR-I); TARR D



(TARR-I)

Inventor: GIORDANO J; TARR D

Number of Countries: 106 Number of Patents: 003

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200461740	A1	20040722	WO 2003US41413	A	20031229	200452 B
US 20040210820	A1	20041021	US 2002436809	P	20021227	200470
			US 2003748968	A	20031229	
AU 2003300404	A1	20040729	AU 2003300404	A	20031229	200477

Priority Applications (No Type Date): US 2002436809 P 20021227; US 2003748968 A 20031229

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
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WO 200461740	A1	E	85	G06F-017/60	
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Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NI NO NZ OM PG PH PL PT RO RU SC SD SE SG SK SL SY TJ TM TN TR TT TZ UA UG US UZ VC VN YU ZA ZM ZW

Designated States (Regional): AT BE BG BW CH CY CZ DE DK EA EE ES FI FR GB GH GM GR HU IE IT KE LS LU MC MW MZ NL OA PT RO SD SE SI SK SL SZ TR TZ UG ZM ZW

US 20040210820	A1			G06F-017/00	Provisional application US 2002436809
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AU 2003300404	A1			G06F-017/60	Based on patent WO 200461740
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Abstract (Basic):

... 2) computer software **product storing user profile matching** program...

International Patent Class (Main): G06F-017/00 ...

... G06F-017/60

16/3,K/5 (Item 4 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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015005844 \*\*Image available\*\*

WPI Acc No: 2003-066361/200306

Related WPI Acc No: 1999-633506

XRPX Acc No: N03-051423

**User interface for database evaluation system, has two or more attribute window panes, each of which displays representations of stored record that has attribute matching with that of displayed reference record**

Patent Assignee: BIZRATE.COM (BIZR-N)

Inventor: SCHMITT M

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 6463431	B1	20021008	US 956812	P	19951115	200306 B
			US 96748944	A	19961114	
			US 99344637	A	19990625	

Priority Applications (No Type Date): US 956812 P 19951115; US 96748944 A 19961114; US 99344637 A 19990625

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
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US 6463431	B1		40	G06F-017/30	Provisional application US 956812 Cont of application US 96748944
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Sylvia Keys

02-Jun-05 08:22 AM

Abstract (Basic):

... The user interface allows a user to iteratively and quickly identify **items** of the **database** that **match** the **user**'s utility **preferences** .

International Patent Class (Main): G06F-017/30

16/3,K/6 (Item 5 from file: 350)

DIALOG(R)File 350:Derwent WPIX

(c) 2005 Thomson Derwent. All rts. reserv.

014697833 \*\*Image available\*\*

WPI Acc No: 2002-518537/200255

XRPX Acc No: N02-410423

**Product information notification method for sales promotion in stores, online shopping, involves providing selected basic and additional product information corresponding to user profile information from respective databases , to user**

Patent Assignee: FUJITSU LTD (FUIT ); MATSUKURA R (MATS-I); MATSUMOTO T (MATS-I); SASAKI K (SASA-I); YANO A (YANO-I)

Inventor: MATSUKURA R; MATSUMOTO T; SASAKI K; YANO A

Number of Countries: 002 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020062299	A1	20020523	US 2001809110	A	20010316	200255 B
JP 2002157268	A	20020531	JP 2000355269	A	20001122	200255

Priority Applications (No Type Date): JP 2000355269 A 20001122

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
US 20020062299	A1	33	G06F-007/00	
JP 2002157268	A	17	G06F-017/30	

**Product information notification method for sales promotion in stores, online shopping, involves providing selected basic and additional product information corresponding to user profile information from respective databases , to user**

International Patent Class (Main): G06F-007/00 ...

... G06F-017/30

International Patent Class (Additional): G06F-017/60

16/3,K/7 (Item 6 from file: 350)

DIALOG(R)File 350:Derwent WPIX

(c) 2005 Thomson Derwent. All rts. reserv.

011585291 \*\*Image available\*\*

WPI Acc No: 1998-002420/199801

Related WPI Acc No: 1998-002419

XRPX Acc No: N98-001888

**Product selection system for use in supermarkets etc - has user preference device for determining user preference based on selected characteristics of product and product data includes set characteristics of each product**

Patent Assignee: INTELLIDENT LTD (INTE-N); HANKINS T G (HANK-I)

Inventor: HANKINS T G

Number of Countries: 075 Number of Patents: 009

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
GB 2313941	A	19971210	GB 971808	A	19970129	199801 B
WO 9746960	A1	19971211	WO 97GB1169	A	19970429	199804
AU 9727813	A	19980105	AU 9727813	A	19970429	199821
GB 2313941	B	20000126	GB 971808	A	19970129	200007
EP 976075	A1	20000202	EP 97921934	A	19970429	200011
			WO 97GB1169	A	19970429	
NZ 333170	A	20000228	NZ 333170	A	19970429	200017
			WO 97GB1169	A	19970429	
AU 717127	B	20000316	AU 9727813	A	19970429	200024
US 6375077	B1	20020423	WO 97GB1169	A	19970429	200232
			US 98194854	A	19981202	
US 20020079368	A1	20020627	US 98194854	A	19981202	200245
			US 200122019	A	20011214	

Priority Applications (No Type Date): GB 9611788 A 19960606

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
GB 2313941	A	41	G06F-017/30	
WO 9746960	A1 E	43	G06F-017/60	
Designated States (National): AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GE HU IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK TJ TM TR TT UA UG US UZ VN				
Designated States (Regional): AT BE CH DE DK EA ES FI FR GB GH GR IE IT KE LS LU MC MW NL OA PT SD SE SZ UG				
AU 9727813	A		G06F-017/60	Based on patent WO 9746960
GB 2313941	B		G06F-017/30	
EP 976075	A1 E		G06F-017/60	Based on patent WO 9746960
Designated States (Regional): BE DE DK ES FR IT NL SE				
NZ 333170	A		G06F-017/60	Based on patent WO 9746960
AU 717127	B		G06F-017/60	Previous Publ. patent AU 9727813
				Based on patent WO 9746960
US 6375077	B1		G06K-007/10	Based on patent WO 9746960
US 20020079368	A1		G06K-015/00	CIP of application US 98194854
				CIP of patent US 6375077

...Abstract (Basic): The system includes a product database comprising data on a number of **products**, a **product selection** device for **selecting** a particular **product** listed in the **database**, and **user preference** device for determining **user preferences** based on **selected** characteristics of the **product**. The **product** data includes set characteristics of each product. E.g. one or more of the characteristics...

International Patent Class (Main): G06F-017/30 ...

... G06F-017/60

16/3,K/8 (Item 7 from file: 350)  
 DIALOG(R)File 350:Derwent WPIX  
 (c) 2005 Thomson Derwent. All rts. reserv.

010338250 \*\*Image available\*\*  
 WPI Acc No: 1995-240338/199531  
 XRPX Acc No: N95-187462

Database user alerting method for use with data base system - involves comparing parameters stored in association with each information item and stored interest profile for that user

Patent Assignee: OFFICE EXPRESS PTY LTD (EXPR-N)

Inventor: BROOKES C

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 5428778	A	19950627	US 92834788	A	19920213	199531 B
			US 94304812	A	19940913	

Priority Applications (No Type Date): US 92834788 A 19920213; US 94304812 A 19940913

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
US 5428778	A	21	G06F-017/30	Cont of application US 92834788

...Abstract (Basic): associated priority level value for each keyword. The parameters stored in association with each information **item** are **compared** with the **stored** interest **profile** for each **database user**. A **database** user is alerted of the existence of an information item when the interest profile for...

International Patent Class (Main): G06F-017/30

16/3,K/9 (Item 1 from file: 348)

DIALOG(R)File 348:EUROPEAN PATENTS

(c) 2005 European Patent Office. All rts. reserv.

01242276

DOCUMENT DELIVERY SYSTEM FOR AUTOMATICALLY PRINTING A DOCUMENT ON A PRINTING DEVICE

DOKUMENTENAUSLIEFERUNGSSYSTEM ZUM AUTOMATISCHEN AUSDRUCKEN EINES DOKUMENTS AUF EINEM DRUCKER

SYSTEME DE REMISE DE DOCUMENTS POUR L'IMPRESSION AUTOMATIQUE D'UN DOCUMENT SUR UN DISPOSITIF D'IMPRESSION

PATENT ASSIGNEE:

Hewlett-Packard Company, A Delaware Corporation, (3016020), 3000 Hanover Street, Palo Alto, CA 94304, (US), (Proprietor designated states: all)

INVENTOR:

BREWSTER, Jon, A., 488 Glacier Way, Monmouth, OR 97361, (US)

CRANGLE, Kenneth, W., 4424 NE Bramblewood Court, Albany, OR 97321, (US)

GUPTA, Aloke, 3630 NW Twinberry Place, Corvallis, OR 97330, (US)

MILLER, Robert, M., 955 NW Raintree Drive, Corvallis, OR 97330, (US)

NEUMANN, Edmund, B., 1653 NW 127th Terrace, Portland, OR 97229, (US)

ROBERTS, Michael, L., 4361 NW Honeysuckle Drive, Corvallis, OR 97330, (US)

VAN ZEE, Pieter, J., 1149 NW Alder Creek Drive, Corvallis, OR 97330, (US)

LEGAL REPRESENTATIVE:

Carpmaels & Ransford (101821), 43 Bloomsbury Square, London WC1A 2RA, (GB)

PATENT (CC, No, Kind, Date): EP 1108326 A1 010620 (Basic)  
EP 1108326 B1 040825  
WO 2000076204 001214

APPLICATION (CC, No, Date): EP 2000936448 000601; WO 2000US15122 000601

PRIORITY (CC, No, Date): US 325040 990607

DESIGNATED STATES (Pub A): AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI; LU; MC; NL; PT; SE; (Pub B): DE; ES; FR; GB; IT; SE

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: H04N-001/32; G06F-003/12

NOTE:

No A-document published by EPO

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS B	(English)	200435	825
CLAIMS B	(German)	200435	813
CLAIMS B	(French)	200435	875
SPEC B	(English)	200435	5096
Total word count - document A			0
Total word count - document B			7609
Total word count - documents A + B			7609

...INTERNATIONAL PATENT CLASS: G06F-003/12

...CLAIMS 10330, 10350, 10360) should be printed by the printing device  
(320, 330, 350, 370);  
(b) **storing a user profile** ;  
(c) **selecting items** to be printed, in accordance with the stored  
user profile;  
(d) selecting advertising content to...

16/3,K/10 (Item 2 from file: 348)  
DIALOG(R) File 348:EUROPEAN PATENTS  
(c) 2005 European Patent Office. All rts. reserv.

01083076

**System and method for retrieving customer information at a transaction center**

**Vorrichtung und Verfahren zum Erfassen von Kundeninformation in einer Transaktions-Zentrale**

**Systeme et methode pour recherche d'information des clients dans un centre de transaction**

PATENT ASSIGNEE:

Nortel Networks Limited, (3029040), World Trade Center of Montreal, 380  
St. Antoine Street West, 8th floor, Montreal, Quebec H2Y 3Y4, (CA),  
(Applicant designated States: all)

INVENTOR:

Roberts, Jobe L. W., PO Box 266, Wakefield, Quebec J0X 3G0, (CA)  
Stolte, Patricia A., 671 Brierwood Avenue, Ottawa, Ontario, (CA)  
Brisebois, Michel A., 95 Colbert, Wakefield, Quebec H0X 3G0, (CA)

LEGAL REPRESENTATIVE:

Coyle, Philip Aidan et al (72291), F. R. KELLY & CO. 27 Clyde Road  
Ballsbridge, Dublin 4, (IE)

PATENT (CC, No, Kind, Date): EP 952539 A2 991027 (Basic)  
EP 952539 A3 031001

APPLICATION (CC, No, Date): EP 99302974 990416;

PRIORITY (CC, No, Date): US 62727 980420

DESIGNATED STATES: DE; FR; GB

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: G06F-017/60

ABSTRACT WORD COUNT: 73

NOTE:

Figure number on first page: 1

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	9943	1670
SPEC A	(English)	9943	3704
Total word count - document A			5374
Total word count - document B			0
Total word count - documents A + B			5374

INTERNATIONAL PATENT CLASS: G06F-017/60

...SPECIFICATION database includes marketing information such as messages, new stories, specifications, etc., that relate to the **products** or services offered.

A **comparison** between the **customer profile** and the company **database** is performed to create a listing of products or services not currently owned or used...

16/3,K/11 (Item 3 from file: 348)  
DIALOG(R)File 348:EUROPEAN PATENTS  
(c) 2005 European Patent Office. All rts. reserv.

00401131

User interface tool.

Anwenderschnittstellenwerkzeug.

Outil interface d'utilisateur.

PATENT ASSIGNEE:

International Business Machines Corporation, (200120), Old Orchard Road, Armonk, N.Y. 10504, (US), (applicant designated states: BE;CH;DE;ES;FR;GB;IT;LI;NL;SE)

INVENTOR:

Fabbio, Robert Anthony, 8406 Saber Creek Traik, Austin, Texas 78759, (US)  
Leonard, Anne Gregory, 8405 Hub Cove, Austin, Texas 78759, (US)  
Schneiker, Conrad William, 11511 Metric Boulevard, Apt. 1026, Austin, Texas 78758, (US)

LEGAL REPRESENTATIVE:

Burt, Roger James, Dr. (52152), IBM United Kingdom Limited Intellectual Property Department Hursley Park, Winchester Hampshire SO21 2JN, (GB)  
PATENT (CC, No, Kind, Date): EP 398646 A2 901122 (Basic)  
EP 398646 A3 930113

APPLICATION (CC, No, Date): EP 90305219 900515;

PRIORITY (CC, No, Date): US 352530 890515

DESIGNATED STATES: BE; CH; DE; ES; FR; GB; IT; LI; NL; SE

INTERNATIONAL PATENT CLASS: G06F-015/40 ; G06F-003/023

ABSTRACT WORD COUNT: 190

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	EPABF1	934
SPEC A	(English)	EPABF1	13883
Total word count - document A			14817
Total word count - document B			0
Total word count - documents A + B			14817

INTERNATIONAL PATENT CLASS: G06F-015/40 ...

... G06F-003/023

...SPECIFICATION the invention the interface tool further comprises means for retrieving the objects from the object **database** in response to the **user selected item**.

According to another **preferred** feature of the invention the interface tool further comprises means for iteratively presenting the interface...

16/3,K/12 (Item 1 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT  
(c) 2005 WIPO/Univentio. All rts. reserv.

01219827      \*\*Image available\*\*

**A RENTAL SYSTEM, METHOD AND APPARATUS  
SYSTEME, PROCEDE ET APPAREIL DE LOCATION**

Patent Applicant/Inventor:

LEVI Ronald M, 5000 North Parkway Calabasas, Suite 231, Calabasas, CA  
91302, US, US (Residence), US (Nationality)

PICCIONELLI Gregory A, 1925 Century Park East, Suite 2350, Los Angeles,  
CA 90067, US, US (Residence), US (Nationality)

Legal Representative:

VRADENBURGH Anna M (et al) (agent), Koppel, Jacobs, Patrick & Heybl, 555  
St. Charles Drive, Suite #107, Thousand Oaks, CA 91360, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200526902 A2 20050324 (WO 0526902)

Application: WO 2004US29208 20040907 (PCT/WO US04029208)

Priority Application: US 2003501966 20030911

Designated States:

(All protection types applied unless otherwise stated - for applications  
2004+)

AE AG AL AM AT AU AZ BA BB BG BR BW BY BZ CA CH CN CO CR CU CZ DE DK DM  
DZ EC EE EG ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC  
LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NA NI NO NZ OM PG PH PL PT RO  
RU SC SD SE SG SK SL SY TJ TM TN TR TT TZ UA UG US UZ VC VN YU ZA ZM ZW  
(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PL PT RO  
SE SI SK TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) BW GH GM KE LS MW MZ NA SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 9000

Main International Patent Class: **G06F**

Fulltext Availability:

Detailed Description

Detailed Description

... and a written request to override the restriction.

[0048] In addition to searching the inventory **database** 47 for **items**  
**matching** the **user**'s restrictions, in some **preferred** embodiments, the  
system reviews the inventory database 47 to determine whether any items  
are restricted...

**16/3,K/13      (Item 2 from file: 349)**

DIALOG(R)File 349:PCT FULLTEXT

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01161232      \*\*Image available\*\*

**SELECTING PROGRAM ITEMS DEPENDING ON A PERIOD OF TIME IN WHICH THE PROGRAM  
ITEMS ARE TO BE STORED**

**SELECTION D'EMISSIONS EN FONCTION D'UN INTERVALLE DE TEMPS AU COURS DUQUEL  
LES EMISSIONS DOIVENT ETRE GARDEES EN MEMOIRE**

Patent Applicant/Assignee:

KONINKLIJKE PHILIPS ELECTRONICS N V, Groenewoudseweg 1, NL-5621 BA

Eindhoven, NL, NL (Residence), NL (Nationality), (For all designated  
states except: US)

Patent Applicant/Inventor:

VERHAEGH Wilhelmus F J, c/o Prof. Holstlaan 6, NL-5656 AA Eindhoven, NL,  
NL (Residence), NL (Nationality), (Designated only for: US)  
MEULEMAN Petrus G, c/o Prof. Holstlaan 6, NL-5656 AA Eindhoven, NL, NL  
(Residence), NL (Nationality), (Designated only for: US)

Legal Representative:

GROENENDAAL Antonius W M (agent), Prof. Holstlaan 6, NL-5656 AA Eindhoven  
, NL,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200484105 A1 20040930 (WO 0484105)  
Application: WO 2004IB50265 20040317 (PCT/WO IB04050265)  
Priority Application: EP 2003100677 20030318

Designated States:

(All protection types applied unless otherwise stated - for applications  
2004+)

AE AG AL AM AT AU AZ BA BB BG BR BW BY BZ CA CH CN CO CR CU CZ DE DK DM  
DZ EC EE EG ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC  
LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NA NI NO NZ OM PG PH PL PT RO  
RU SC SD SE SG SK SL SY TJ TM TN TR TT TZ UA UG US UZ VC VN YU ZA ZM ZW  
(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PL PT RO  
SE SI SK TR  
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG  
(AP) BW GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 5086

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description  
Claims

English Abstract

The invention relates to an apparatus for **selecting** at least one  
program **item** to be **stored** on the basis of **user preferences**. The  
apparatus comprises a receiver (110) for obtaining program schedule data  
related to at least...

Detailed Description

... which the program items are to be  
stored

The invention relates to an apparatus for **selecting** at least one  
program **item** to be **stored** on the basis of **user preferences**, and a  
method thereof.

Document GB 2,354,089 discloses a system for automatically selecting...

...to be stored.

The object of the invention is realized in that the apparatus for  
**selecting** at least one program **item** to be **stored** on the basis of  
**user preferences**, comprises.

- a receiver for obtaining program schedule data related to at least one  
program  
item...

...period of time. This can be realized, for example, by maintaining two  
user profiles for **selecting** the program **items** to be **stored**, e.g. a



regular **user profile** used for **selecting** the program **items** to be stored for the user who regularly uses the apparatus, for example, on a ...

...1 5 The object of the invention is also realized in that the method of **selecting** at least one program **item** to be **stored** on the basis of **user preferences** in an apparatus, comprises the steps of obtaining program schedule data related to at least...

...a signal or an instruction, the selection unit to use the vacation user profile for **selecting** the program **items** to be **stored**. More than one vacation **user profile** may be **stored** in the **user preference** module. The threshold period of time may be manually input by the user for the...

#### Claim

An apparatus (I 00) for **selecting** at least one program **item** to be **stored** on the basis of **user preferences**, the apparatus comprising:  
a receiver (I 10) for obtaining program schedule data related to at...

...to generate and store a summary of its content.

1 5

8 A method of **selecting** at least one program **item** to be **stored** on the basis of **user preferences** in an apparatus, the method comprising the steps of  
obtaining program schedule data related to...

16/3,K/14 (Item 3 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2005 WIPO/Univentio. All rts. reserv.

01122779 \*\*Image available\*\*

#### ENHANCED CLIENT RELATIONSHIP MANAGEMENT SYSTEMS AND METHODS SYSTEMES ET PROCEDES AMELIORES DE GESTION DES RELATIONS CLIENTS

Patent Applicant/Assignee:

CLIENTDYNAMICS INC, 20 Truman Street, Suite 200, Irvine, CA 92620-5742,  
US, US (Residence), US (Nationality), (For all designated states  
except: US)

Patent Applicant/Inventor:

LUCAS Scott, 264 Metate Place, Palm Desert, CA 92260, US, US (Residence),  
US (Nationality), (Designated only for: US)  
MOORE Erik, 17041 Conway Springs court, Austin, TX 78717, US, US  
(Residence), US (Nationality), (Designated only for: US)  
LEE David, 6 Skycrest, Mission Viejo, CA 92692, US, US (Residence), US  
(Nationality), (Designated only for: US)

Legal Representative:

PIERRI Margaret A (et al) (agent), Fish & Neave, 1251 Avenue of the  
Americas, New York, NY 10020, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200444708 A2-A3 20040527 (WO 0444708)  
Application: WO 2003US36109 20031112 (PCT/WO US03036109)  
Priority Application: US 2002293393 20021112

Parent Application/Grant:

Related by Continuation to: US 2002293393 20021112 (CON)

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BW BY BZ CA CH CN CO CR CU CZ DE DK DM  
DZ EC EE EG ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC  
LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NI NO NZ OM PG PH PL PT RO RU  
SC SD SE SG SK SL SY TJ TM TN TR TT TZ UA UG US UZ VC VN YU ZA ZM ZW  
(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PT RO SE  
SI SK TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) BW GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 14045

Main International Patent Class: G06F-017/30

Fulltext Availability:

Detailed Description

Detailed Description

... an important date with a  
client (e.g., a birthday, and anniversary, etc.) that  
is **stored** in the **client's profile**. **Selectable** date  
**items** may appear in important dates list 220 on the day  
they occur and the user...

16/3,K/15 (Item 4 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

(c) 2005 WIPO/Univentio. All rts. reserv.

01104759 \*\*Image available\*\*

**OPTIMISED MESSAGES CONTAINING BARCODE INFORMATION FOR MOBILE RECEIVING  
DEVICE**

**MESSAGES OPTIMISES CONTENANT DES INFORMATIONS A CODE A BARRES POUR  
DISPOSITIFS RECEPTEURS MOBILES**

Patent Applicant/Assignee:

MOBIQA LIMITED, 111 George Street, Edinburgh EH2 4JN, GB, GB (Residence),  
GB (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

FORBES Ronald, 4 Red Fox Crescent, Penicuik, Midlothian EH26 0RG, GB, GB  
(Residence), GB (Nationality), (Designated only for: US)

Legal Representative:

KENNEYDS PATENT AGENCY LIMITED (agent), Floor 5, Queens House, 29 St  
Vincent Place, Glasgow G1 2DT, GB,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200427662 A1 20040401 (WO 0427662)

Application: WO 2003GB4131 20030917 (PCT/WO GB03004131)

Priority Application: GB 200221544 20020917; GB 200310692 20030509

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX MZ NI NO NZ OM PG PH PL PT RO RU SC SD  
SE SG SK SL SY TJ TM TN TR TT TZ UA UG US UZ VC VN YU ZA ZM ZW

(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PT RO SE  
SI SK TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 4989

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... preferences

- Customer buying history

In the Target Profile step (step 206). an offer for a **product**, service, or information is **matched** with the **database** of **customer profiles**. The matching criteria may include one or more of.

- Demographics

- Preferences/Product Criteria

- Buying History...

16/3,K/16 (Item 5 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00984748 \*\*Image available\*\*

PERSONALIZED INTERACTIVE DIGITAL CATALOG PROFILING

PROFILAGE DE CATALOGUE NUMERIQUE INTERACTIF PERSONNALISE

Patent Applicant/Inventor:

ANANIAN John Allen, 300-50 Kamiyamae, AZA, Oya, Ogawar-machi,  
Shibata-gun, Miyagi 989-1201, JP, JP (Residence), US (Nationality)

Legal Representative:

ALLEMAN Mark D (agent), Kolisch Hartwell Dickinson McCormack & Heuser,  
Suite 200, 520 S.W. Yamhill Street, Portland, OR 97204, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200314867 A2-A3 20030220 (WO 0314867)

Application: WO 2002US23933 20020726 (PCT/WO US0223933)

Priority Application: US 2001309932 20010803

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ

EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR

LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO RU SD SE SG SI

SK SL TJ TM TN TR TT TZ UA UG US UZ VN YU ZA ZM ZW

(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR IE IT LU MC NL PT SE SK TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 42230

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... that does not reveal a user's identity.

The method may further include receiving and **storing** personal data of a **user** in a corresponding luser profile. The personal data may include **user** attributes **selected** from the account, **product** profiles and

data stores, which describe the user demographically but do not reveal the identity...

16/3,K/17 (Item 6 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2005 WIPO/Univentio. All rts. reserv.

00952640 \*\*Image available\*\*

**METHODS AND SYSTEMS FOR PROCESSING OF FORMS FROM A CENTRAL DATABASE**  
**PROCEDES ET SYSTEMES DE TRAITEMENT DE FORMES A PARTIR D'UNE BASE DE DONNEES**  
**CENTRALE**

Patent Applicant/Assignee:

FINANCIAL TECHNOLOGIES LLC, #17 Ginger Creek Meadow Place, Glen Carbon,  
IL 62034, US, US (Residence), US (Nationality)

Inventor(s):

EATON Robert G Jr, 105 Kingsbrooke Blvd., Glen Carbon, IL 62034, US,  
DEVERS Charles H, 1300 South Geyer Rd., Kirkwood, MO 63122, US,

Legal Representative:

BEULICK John S (et al) (agent), Armstrong Teasdale LLP, Suite 2600, One  
Metropolitan Square, St. Louis, MO 63102, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200286788 A1 20021031 (WO 0286788)

Application: WO 2002US12131 20020418 (PCT/WO US0212131)

Priority Application: US 2001284909 20010419

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO RU SD SE SG SI  
SK SL TJ TM TN TR TT TZ UA UG UZ VN YU ZA ZM ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 7661

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Claims

Detailed Description

... and a database of client information. The provided method comprises  
logging in to the **database** management system, **selecting** a **client**  
**profile**, **selecting** a **product**, and determining if all information  
needed to complete an application form for the selected product...

Claim

... database server and a database of client  
information, said method comprising:

logging in to the **database** management system;

**selecting** a **client profile**;

**selecting** a **product**;

determining if all information needed to complete an application form  
for the selected product is...

16/3,K/18 (Item 7 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2005 WIPO/Univentio. All rts. reserv.

00835838 \*\*Image available\*\*

**METHODS AND APPARATUS FOR CUSTOMIZING PET FOOD**  
**PROCEDES ET DISPOSITIFS POUR PERSONNALISER DES ALIMENTS POUR ANIMAUX DE**  
**COMPAGNIE**

Patent Applicant/Assignee:

RALSTON PURINA COMPANY, Checkerboard Square, St. Louis, MO 63164, US, US  
(Residence), US (Nationality)

Inventor(s):

SINGH Bhajmohan Ricky, 712 E. Madison, St. Louis, MO 63122, US,  
KALISHMAN Diane S, 21 Rio Vista Drive, St. Louis, MO 63124, US,  
SAUER Teresa L, 316 Woodland Hill Court, Manchester, MO 63021, US,  
STOLL Jill, 227 W. Old Watson Road, Webster Groves, MO 63119, US,

Legal Representative:

BEULICK John S (et al) (agent), Armstrong Teaseale LLP, Suite 2600, One  
Metropolitan Square, St. Louis, MO 63102, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200169487 A1 20010920 (WO 0169487)  
Application: WO 2001US7459 20010308 (PCT/WO US0107459)  
Priority Application: US 2000522586 20000310

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE  
ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT  
LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM  
TR TT TZ UA UG UZ VN YU ZA ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR  
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 4398

Main International Patent Class: G06F-017/60

Fulltext Availability:

Claims

Claim

... the steps of  
maintaining an electronic customer interface including information  
fields for completion by the **customer** indicating **customer preference**  
of **selected**  
**product** characteristics; and  
**storing** the completed information fields for future reference.

4 A method in accordance with Claim 1...the steps of  
maintaining an electronic customer interface including information  
fields for completion by the **customer** indicating **customer preference**  
of **selected**  
**product** characteristics; and  
**storing** the completed information fields for future reference.  
. A method in accordance with Claim 24 wherein...

16/3,K/19 (Item 8 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2005 WIPO/Univentio. All rts. reserv.

00785174 \*\*Image available\*\*

**AN ON-SCREEN BUYERS GUIDE FOR USE IN A BROADCAST PROGRAMMING NETWORK  
GUIDE POUR ACHETEURS A L'ECRAN UTILISE DANS UN RESEAU DE PROGRAMMATION DE  
DIFFUSION**

Patent Applicant/Assignee:

COMMERCE TV CORPORATION, 325 Wood Road, Braintree, MA 02184, US, US  
(Residence), US (Nationality)

Inventor(s):

KAY Matthew W, 8 Charles Everett Way, Hingham, MA 02043, US,  
LAUGHLIN Matthew J, 228 River Street, Norwell, MA 02061, US,  
CAMPBELL Colin P, 60 Robinwood Road, Norwood, MA 02062, US,

Legal Representative:

STADNICKI Alfred (agent), Fifth Floor, 1146 Nineteenth Street, NW,  
Washington, DC 20036, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200118706 A2-A3 20010315 (WO 0118706)  
Application: WO 2000US23626 20000828 (PCT/WO US0023626)  
Priority Application: US 99384182 19990827

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AU CA JP

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

Publication Language: English

Filing Language: English

Fulltext Word Count: 8215

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... each such CTPs 22. CCP server 26 also  
aggregates user data in order to create **user profiles**. These **user  
profiles** can be **compared** to a **stored product list** and then used  
to  
allow a product lists to be customized for groups of...

16/3,K/20 (Item 9 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2005 WIPO/Univentio. All rts. reserv.

00554420 \*\*Image available\*\*

**USE OF ELECTRONIC SHOPPING CARTS TO GENERATE PERSONAL RECOMMENDATIONS  
UTILISATION DE CARTES D'ACHATS ELECTRONIQUES POUR ELABORER DES  
RECOMMANDATIONS PERSONNELLES**

Patent Applicant/Assignee:

AMAZON COM,

Inventor(s):

JACOBI Jennifer A,  
BENSON Eric A,  
LINDEN Gregory D,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200017793 A1 20000330 (WO 0017793)  
Application: WO 99US21108 19990913 (PCT/WO US9921108)

Priority Application: US 98156237 19980918  
Designated States:  
(Protection type is "patent" unless otherwise stated - for applications prior to 2004)  
AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DE DK DK DM  
EE EE ES FI FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK  
LR LS LT LU LV MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SK SL  
TJ TM TR TT UA UG UZ VN YU ZA ZW GH GM KE LS MW SD SL SZ UG ZW AM AZ BY  
KG KZ MD RU TJ TM AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE  
BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
Publication Language: English  
Fulltext Word Count: 10798

Main International Patent Class: G06F-017/60  
Fulltext Availability:  
Detailed Description

Detailed Description  
... embodiments described in detail below, the items of known interest are identified based on information stored in the user's profile, such as by selecting all items purchased by the user or all items in the user's shopping cart. In other...

16/3,K/21 (Item 10 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2005 WIPO/Univentio. All rts. reserv.

00554419 \*\*Image available\*\*  
COLLABORATIVE RECOMMENDATIONS USING ITEM-TO-ITEM SIMILARITY MAPPINGS  
RECOMMANDATIONS COMMUNES A L'AIDE DE TABLES DE CORRESPONDANCE DE SIMILARITE  
ARTICLE A ARTICLE

Patent Applicant/Assignee:  
AMAZON COM,  
Inventor(s):  
LINDEN Gregory D,  
JACOBI Jennifer A,  
BENSON Eric A,  
Patent and Priority Information (Country, Number, Date):  
Patent: WO 200017792 A1 20000330 (WO 0017792)  
Application: WO 99US20974 19990910 (PCT/WO US9920974)  
Priority Application: US 98157198 19980918

Designated States:  
(Protection type is "patent" unless otherwise stated - for applications prior to 2004)  
AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DE DK DK DM  
EE EE ES FI FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK  
LR LS LT LU LV MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SK SL  
TJ TM TR TT UA UG UZ VN YU ZA ZW GH GM KE LS MW SD SL SZ UG ZW AM AZ BY  
KG KZ MD RU TJ TM AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE  
BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
Publication Language: English  
Fulltext Word Count: 10860

Main International Patent Class: G06F-017/60  
Fulltext Availability:  
Detailed Description

Detailed Description  
... embodiments described in detail below, the items of known interest are

identified based on information **stored** in the **user 's profile** , such as by **selecting** all **items** purchased by the user or all items in the user's shopping cart. In other...

16/3,K/22 (Item 11 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2005 WIPO/Univentio. All rts. reserv.

00482062 \*\*Image available\*\*

**DATA STORAGE AND RETRIEVAL**

**STOCKAGE ET RECUPERATION DE DONNEES**

Patent Applicant/Assignee:

CAMBRIDGE CONSULTANTS LIMITED,  
MARTIN Sean Christopher,  
SHARP David William Nathaniel,

Inventor(s):

MARTIN Sean Christopher,  
SHARP David William Nathaniel,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9913414 A1 19990318

Application: WO 98GB2636 19980902 (PCT/WO GB9802636)

Priority Application: GB 9718905 19970905

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

JP US AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

Publication Language: English

Fulltext Word Count: 9465

Main International Patent Class: **G06F-017/30**

Fulltext Availability:

Claims

Claim

... user profile;

comparing information relating to the content of the data items with the information **stored** in the **user profile** ;

determining those data **items** whose content **matches** the information in the user profile to be of interest to the user;

modifying the...content of data items whose level of interest exceeds the threshold to a user profile;

**comparing** the content of the data **items** with the information **stored** in the **user profile** ;

determining those data **items** whose content **matches** the information in the user profile to be of interest to the user;

modifying the...

16/3,K/23 (Item 12 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2005 WIPO/Univentio. All rts. reserv.

00406215 \*\*Image available\*\*

**PRODUCT SELECTION SYSTEM**

**SYSTEME DE SELECTION D'UN PRODUIT**

Patent Applicant/Assignee:

INTELLIDENT LIMITED,



HANKINS Timothy Glyn,  
Inventor(s):

HANKINS Timothy Glyn,  
Patent and Priority Information (Country, Number, Date):

Patent: WO 9746960 A1 19971211

Application: WO 97GB1169 19970429 (PCT/WO GB9701169)

Priority Application: GB 9611788 19960606; GB 971808 19970129

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GE HU IL  
IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN MW MX NO NZ PL PT  
RO RU SD SE SG SI SK TJ TM TR TT UA UG US UZ VN GH KE LS MW SD SZ UG AM  
AZ BY KG KZ MD RU TJ TM AT BE CH DE DK ES FI FR GB GR IE IT LU MC NL PT  
SE BF BJ CF CG CI CM GA GN ML MR NE SN TD TG

Publication Language: English

Fulltext Word Count: 9625

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Claims

Detailed Description

... to purchase a product, including a product database comprising product data on a plurality of **products**, **product** selection means for **selecting** a particular **product** listed in the **database**, **user preference** means for determining **user preferences** based on **selected** characteristics of the **product**, wherein the product data includes predetermined characteristics of each product, one or more of said...

Claim

... not to purchase a product, including a product database comprising data on a plurality of **products**, **product** selection means for **selecting** a particular **product** listed in the **database**, **user preference** means for determining **user preferences** based on **selected** characteristics of the **product**, wherein the product data includes predetermined characteristics of each product, one or more of said...

?

18/3,K/1 (Item 1 from file: 348)  
DIALOG(R)File 348:EUROPEAN PATENTS  
(c) 2005 European Patent Office. All rts. reserv.

01796015

Mobile electronic commerce system  
Mobiles elektronisches Handelssystem  
Systeme de commerce electronique mobile

PATENT ASSIGNEE:

MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD, (216884), 1006,  
Oaza-Kadoma, Kadoma-shi, Osaka 571-0000, (JP), (Applicant designated  
States: all

INVENTOR:

Takayama, Hisashi, 5-6-12-104 Matsubara, Setagaya-ku Tokyo 156-0043, (JP)

LEGAL REPRESENTATIVE:

Grunecker, Kinkeldey, Stockmair & Schwanhausser Anwaltssozietat (100721)  
, Maximilianstrasse 58, 80538 Munchen, (DE)

PATENT (CC, No, Kind, Date): EP 1467300 A1 041013 (Basic)

APPLICATION (CC, No, Date): EP 2004015278 980813;

PRIORITY (CC, No, Date): JP 97230564 970813

DESIGNATED STATES: DE; FR; GB

RELATED PARENT NUMBER(S) - PN (AN):

EP 950968 (EP 98937807)

INTERNATIONAL PATENT CLASS: G06F-017/60 ; H04Q-007/32; G07F-007/08

ABSTRACT WORD COUNT: 150

NOTE:

Figure number on first page: 1

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200442	17631
SPEC A	(English)	200442	160348
Total word count - document A			177979
Total word count - document B			0
Total word count - documents A + B			177979

PATENT ASSIGNEE:

MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD...

INTERNATIONAL PATENT CLASS: G06F-017/60 ...

...SPECIFICATION comprises:

user information processing means for communicating with the  
electronic wallet and for processing information **stored** in **user**  
information storage means;

merchant information processing means for communicating with the  
electronic payment card settlement...the present invention;

Fig. 15 is a block diagram illustrating the arrangement of a mobile  
**user** terminal according to the embodiment of the present invention;

Fig. 16A is a diagram illustrating...provider that provides the  
digital wireless telephone service. In the telephone card mode, the  
mobile **user** terminal 100 serves as a digital wireless telephone that  
employs the electronic telephone card for...key certificate area 1708 is  
an area in which a public key certificate for a **user** is **stored**; the  
**user preference** area 1709 is an area in which is **stored preference**  
information for a **user** concerning the mobile electronic commerce  
service; the telephony information area 1710 is an area in...

18/3,K/2 (Item 2 from file: 348)  
DIALOG(R)File 348:EUROPEAN PATENTS  
(c) 2005 European Patent Office. All rts. reserv.

01698371

**RECIPE PROVIDING SYSTEM AND RECIPE PROVIDING METHOD**  
**REZEPTBEREITSTELLUNGSSYSTEM UND REZEPTBEREITSTELLUNGSVERFAHREN**  
**SYSTEME ET PROCEDE DE CREATION D'UNE RECETTE**

**PATENT ASSIGNEE:**

Dentsu Inc., (3305471), 1-8-1, Higashi-Shimbashi, Minato-ku, Tokyo  
105-7001, (JP), (Applicant designated States: all)  
Tsuji Academy, (4642140), 2-2-9, Ukita, Kita-ku, Osaka-shi, Osaka  
530-0021, (JP), (Applicant designated States: all)  
**MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD.**, (216883), 1006,  
Oaza-Kadoma, Kadoma-shi, Osaka 571-8501, (JP), (Applicant designated  
States: all

**INVENTOR:**

MAEDA, Hiroki, c/o DENTSU INC. KANSAI, 2-4-5, Dojima, Kita-ku, Osaka-shi,  
Osaka 530-8228, (JP)  
INOUE, Tatsuo, c/o TSUJI ACADEMY, 2-2-9, Ukita, Kita-ku, Osaka-shi, Osaka  
530-0021, (JP)  
HIRAGA, Kazuaki, 4-35 Wakabadai, Inagi-city, Tokyo 206-0824, (JP)

**LEGAL REPRESENTATIVE:**

Arth, Hans-Lothar, Dr. (134062), Arth, Bucher & Kollegen, Am Klopferspitz  
19, 82152 Martinsried, (DE)

PATENT (CC, No, Kind, Date): EP 1515253 A1 050316 (Basic)  
WO 2003107233 031224

APPLICATION (CC, No, Date): EP 2003715579 030328; WO 2003JP3949 030328

PRIORITY (CC, No, Date): JP 2002172478 020613

DESIGNATED STATES: AT; BE; BG; CH; CY; CZ; DE; DK; EE; ES; FI; FR; GB; GR;  
HU; IE; IT; LI; LU; MC; NL; PT; RO; SE; SI; SK; TR

EXTENDED DESIGNATED STATES: AL; LT; LV; MK

INTERNATIONAL PATENT CLASS: G06F-017/60

ABSTRACT WORD COUNT: 113

**NOTE:**

Figure number on first page: 0003

LANGUAGE (Publication,Procedural,Application): English; English; Japanese  
FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200511	1698
SPEC A	(English)	200511	13400
Total word count - document A			15098
Total word count - document B			0
Total word count - documents A + B			15098

**PATENT ASSIGNEE:**

... Applicant designated States: all)  
**MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD.**...  
INTERNATIONAL PATENT CLASS: G06F-017/60

...SPECIFICATION recipe requirement" corresponds to the retrieve key  
information inputted at step 601 in Fig. 6, the **user profile** being  
**stored** in the **client** data 400 illustrated in Fig. 14, the vendor  
profile, the recipe profile inputted as retrieve...

18/3,K/3 (Item 3 from file: 348)  
DIALOG(R)File 348:EUROPEAN PATENTS

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01644283

**INFORMATION PROVIDING APPARATUS, PROVIDED INFORMATION PRESENTING APPARATUS,  
AND INFORMATION PROVIDING METHOD**

**VORRICHTUNG ZUR BEREITSTELLUNG VON INFORMATIONEN, VORRICHTUNG ZUR  
DARSTELLUNG VON BEREITGESTELLTEN INFORMATIONEN UND INFORMATIONSBEREITST  
ELLUNGSVERFAHREN**

**APPAREIL DE FOURNITURE D'INFORMATIONS, APPAREIL DE PRESENTATION  
D'INFORMATIONS FOURNIES ET PROCEDE DE FOURNITURE D'INFORMATIONS**

PATENT ASSIGNEE:

**MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD.**, (216883), 1006,  
Oaza-Kadoma, Kadoma-shi, Osaka 571-8501, (JP), (Applicant designated  
States: all

INVENTOR:

NAITO, Eiichi, 12-1, Kinmeidai-nishi, Yawata-shi, Kyoto 614-8297, (JP)

OZAWA, Jun, 3810-2-506, Obuchi-cho, Nara-shi, Nara 631-0005, (JP)

LEGAL REPRESENTATIVE:

Grunecker, Kinkeldey, Stockmair & Schwanhauser Anwaltssozietat (100721)  
, Maximilianstrasse 58, 80538 Munchen, (DE)

PATENT (CC, No, Kind, Date): EP 1406429 A1 040407 (Basic)

WO 2003069881 030821

APPLICATION (CC, No, Date): EP 2003705132 030213; WO 2003JP1513 030213

PRIORITY (CC, No, Date): JP 200235221 020213

DESIGNATED STATES: AT; BE; BG; CH; CY; CZ; DE; DK; EE; ES; FI; FR; GB; GR;  
HU; IE; IT; LI; LU; MC; NL; PT; SE; SI; SK; TR

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO

INTERNATIONAL PATENT CLASS: H04M-003/46; H04M-003/42; H04M-011/00;

H04Q-007/22; **G06F-013/00**

ABSTRACT WORD COUNT: 133

NOTE:

Figure number on first page: 0002

LANGUAGE (Publication,Procedural,Application): English; English; Japanese

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200415	1450
SPEC A	(English)	200415	5674
Total word count - document A			7124
Total word count - document B			0
Total word count - documents A + B			7124

PATENT ASSIGNEE:

**MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD...**

...INTERNATIONAL PATENT CLASS: **G06F-013/00**

...SPECIFICATION database) for storing a plurality of contents to be  
provided. Reference numeral 112 denotes a **user profile DB** for  
**storing a user profile** for retrieving (filtering) provided  
information. Reference numeral 113 denotes a content provision managing  
section for...

...provided with maintenance, such as addition, deletion and updating, by  
an administrator whenever necessary.

(Other **stored** contents and the like)

The **user profile DB** 112 stores a **user profile** used for  
selecting a content to be presented to a user. Specifically, for example,  
a...

...provided information is suitable at step S106, the content provision managing section 113 extracts a **user profile** from the **user profile DB** 112. The content provision managing section 113 retrieves from the content DB 111 one of...

18/3,K/4 (Item 4 from file: 348)  
DIALOG(R)File 348:EUROPEAN PATENTS  
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01640449

Device control system, network constructed by the system, and program executed on device constructing the system

Geratsteuerungssystem, dadurch erzeugtes Netzwerk, und dabei auf dem Gerat ausgeführtes Programm

Système de commande d'un appareil, réseau construit par le système, et programme exécuté sur l'appareil construisant le système

PATENT ASSIGNEE:

MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD., (216887), 1006, Oaza Kadoma, Kadoma-shi, Osaka-fu, (JP), (Applicant designated States: all

INVENTOR:

Takemoto, Takahiro, 6640-1-B102, Jike, Saijo-cho, Higashihiroshima-shi, Hiroshima-ken 739-0041, (JP)

Motomura, Naohisa, 6-32-23-501, Saijochuo, Higashihiroshima-shi, Hiroshima-ken 739-0025, (JP)

LEGAL REPRESENTATIVE:

Gassner, Wolfgang, Dr. (85693), Dr. Gassner & Partner Patentanwalt, Nagelsbachstrasse 49a, 91052 Erlangen, (DE)

PATENT (CC, No, Kind, Date): EP 1351138 A2 031008 (Basic)

APPLICATION (CC, No, Date): EP 2003007762 030404;

PRIORITY (CC, No, Date): JP 2002102581 020404

DESIGNATED STATES: AT; BE; BG; CH; CY; CZ; DE; DK; EE; ES; FI; FR; GB; GR; HU; IE; IT; LI; LU; MC; NL; PT; RO; SE; SI; SK; TR

EXTENDED DESIGNATED STATES: AL; LT; LV; MK

INTERNATIONAL PATENT CLASS: G06F-009/445

ABSTRACT WORD COUNT: 129

NOTE:

Figure number on first page: 1

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200341	3469
SPEC A	(English)	200341	13922
Total word count - document A			17391
Total word count - document B			0
Total word count - documents A + B			17391

PATENT ASSIGNEE:

MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD...

INTERNATIONAL PATENT CLASS: G06F-009/445

...SPECIFICATION information about the device specs of the host device 1, and an area 113 for **storing user preference** information (FIG. 9). The spec information managed in the storage area 112 includes the same whether the language contained in the **user preference** information **stored** in the storage area 113 coincides with the language displayed on a GUI at the...

...the optimal program code is determined based on both of the spec

information and the **user preference** information **stored** in the host device. Alternatively, either one of these pieces of information can be used...

18/3,K/5 (Item 5 from file: 348)  
DIALOG(R) File 348:EUROPEAN PATENTS  
(c) 2005 European Patent Office. All rts. reserv.

01584484

**System and device for using attribute information**  
**System und Gerat fur das Verwenden der Attributinformation**  
**Systeme et dispositif pour utilisation des informations de l'attribut**  
PATENT ASSIGNEE:

**MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD.**, (216883), 1006,  
Oaza-Kadoma, Kadoma-shi, Osaka 571-8501, (JP), (Applicant designated  
States: all

INVENTOR:

Kageyama, Mitsuhiro, 5-24-19, Kamisuna-cho, Tachikawa-shi, Tokyo 190-0032  
, (JP)

Tsurubayashi, Ken, 3-32-16-302, Kameari, Katsushika-ku, Tokyo 125-0061,  
(JP)

Nakamura, Yasuhiro, 4-16-20, Katahira, Asao-ku, Kawasaki-shi, Kanagawa  
215-0023, (JP)

Uranaka, Sachiko, 3-13-8, Honkomagome, Bunkyo-ku, Tokyo 113-0021, (JP)

Okamura, Kazuo, 510-1-101, Suenaga, Takatsu-ku, Kawasaki-shi, Kanagawa  
213-0013, (JP)

Morioka, Mikio, 2-20-5-608, Higashirokugo, Ota-ku, Tokyo 144-0046, (JP)

Sakata, Tsuyoshi, 4-56-18, Sasanodai, Asahi-ku, Yokohama-shi, Kanagawa  
241-0816, (JP)

LEGAL REPRESENTATIVE:

Grunecker, Kinkeldey, Stockmair & Schwanhauser Anwaltssozietat (100721)  
, Maximilianstrasse 58, 80538 Munchen, (DE)

PATENT (CC, No, Kind, Date): EP 1315109 A1 030528 (Basic)

APPLICATION (CC, No, Date): EP 2002025698 021120;

PRIORITY (CC, No, Date): JP 2001356567 011121; JP 2002257531 020903

DESIGNATED STATES: AT; BE; BG; CH; CY; CZ; DE; DK; EE; ES; FI; FR; GB; GR;  
IE; IT; LI; LU; MC; NL; PT; SE; SK; TR

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: **G06F-017/60**

ABSTRACT WORD COUNT: 147

NOTE:

Figure number on first page: 1

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
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CLAIMS A	(English)	200322	1000
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SPEC A	(English)	200322	6156
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Total word count - document A	7156
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Total word count - document B	0
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Total word count - documents A + B	7156
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PATENT ASSIGNEE:

**MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD...**

INTERNATIONAL PATENT CLASS: **G06F-017/60**

...SPECIFICATION portable storage device manages the preference information  
of all the attribute types related to one **user**. The **preference DB**

72 stores the preference information as shown in Fig.5.

When this portable storage device...

18/3,K/6 (Item 6 from file: 348)  
DIALOG(R)File 348:EUROPEAN PATENTS  
(c) 2005 European Patent Office. All rts. reserv.

01584483

System apparatuses and computer program for protecting personal attributes information

Gerat und Programm fur das Schutzen von persohnlichen Attribut-Informationen

Appareil et logiciel pour la protection des informations d'attributs personnels

PATENT ASSIGNEE:

MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD.; (216883), 1006,  
Oaza-Kadoma, Kadoma-shi, Osaka 571-8501, (JP), (Applicant designated  
States: all

INVENTOR:

Kageyama, Mitsuhiro, 5-24-19, Kamisuna-cho, Tachikawa-shi, Tokyo 190-0032  
, (JP)

Tsurubayashi, Ken, 3-32-16-302, Kameari, Katusushika-ku, Tokyo 125-0061,  
(JP)

Sato, Mitsuhiro, 4-11-11, Miyanosato, Atsugi-shi, Kanagawa 243-0216, (JP)

Suzuki, Hiroyuki, 4-22-10-501, Shimokodanaka, Nakahara-ku, Kawasaki-shi,  
Kanagawa 211-0041, (JP)

Uranaka, Sachiko, 3-13-8, Honkomagome, Bunkyo-ku, Tokyo 113-0021, (JP)

LEGAL REPRESENTATIVE:

Grunecker, Kinkeldey, Stockmair & Schwanhausser Anwaltssozietat (100721)  
, Maximilianstrasse 58, 80538 Munchen, (DE)

PATENT (CC, No, Kind, Date): EP 1315108 A2 030528 (Basic)  
EP 1315108 A3 030716

APPLICATION (CC, No, Date): EP 2002025697 021120;

PRIORITY (CC, No, Date): JP 2001356566 011121; JP 2002257532 020903

DESIGNATED STATES: DE; FR; GB

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: G06F-017/60

ABSTRACT WORD COUNT: 146

NOTE:

Figure number on first page: 1

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
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CLAIMS A	(English)	200322	1647
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SPEC A	(English)	200322	8982
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Total word count - document A	10629
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Total word count - document B	0
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Total word count - documents A + B	10629
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PATENT ASSIGNEE:

MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD...

INTERNATIONAL PATENT CLASS: G06F-017/60

...SPECIFICATION generated preference information is stored; a means for profile setting 335 to receive and save **profile** information entered by the **customer** (terminal **user** ); a **profile** DB 336 in which the profile information is stored; and a means for managing PAI 337...the means for managing PAI 337.

(3) The means for managing PAI 337 retrieves the **customer** 's **profile** and **preference** information from the profile DB 336 and the preference DB 334 and sends that information to the means for modifying

...the means for managing PAI 337.

(3) The means for managing PAI 337 retrieves the **customer's profile** and **preference** information from the profile DB 336 and the preference DB 334 and sends that information to the means for setting...

18/3,K/7 (Item 7 from file: 348)  
DIALOG(R) File 348:EUROPEAN PATENTS  
(c) 2005 European Patent Office. All rts. reserv.

01575407

Information providing system and information providing server apparatus for use therein, information terminal unit, and information providing method using to user profile

Informationsbereitstellungssystem und -gerat zur Verwendung darin, Informationsendgerät und Informationsbereitstellungsverfahren abhängig von einem Benutzerprofil

Systeme de fourniture d'informations et dispositif serveur de fourniture d'informations pour son utilisation, terminal d'information et procede de fourniture d'informations dependant d'un profil utilisateur

PATENT ASSIGNEE:

MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD., (216883), 1006,  
Oaza-Kadoma, Kadoma-shi, Osaka 571-8501, (JP), (Applicant designated States: all

INVENTOR:

Hara, Noriyo, 2-17-13-904, Sangenjaya, Setagaya-ku, Tokyo 154-0024, (JP)

LEGAL REPRESENTATIVE:

Balsters, Robert et al (83705), Novagraaf International SA 25, avenue du Pailly, 1220 Les Avanchets - Geneva, (CH)

PATENT (CC, No, Kind, Date): EP 1308856 A2 030507 (Basic)

APPLICATION (CC, No, Date): EP 2002024436 021029;

PRIORITY (CC, No, Date): JP 2001336339 011101; JP 2001357142 011122

DESIGNATED STATES: AT; BE; BG; CH; CY; CZ; DE; DK; EE; ES; FI; FR; GB; GR; IE; IT; LI; LU; MC; NL; PT; SE; SK; TR

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: G06F-017/30

ABSTRACT WORD COUNT: 115

NOTE:

Figure number on first page: 2

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200319	1859
SPEC A	(English)	200319	6905
Total word count - document A			8764
Total word count - document B			0
Total word count - documents A + B			8764

PATENT ASSIGNEE:

MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD...  
INTERNATIONAL PATENT CLASS: G06F-017/30

...SPECIFICATION user's preference and individuality and a characteristic of the information terminal unit 200, a **user profile storing** section 202 to store **user profiles** generated, an information presentation section 203 to present the information delivered from the information providing...when Enter button 304 is clicked, a user profile is generated. The content entered is **stored** in the **user profile storing** section 208. The content entered can be displayed, on a screen,



by numerals/signs 306...forwarded to the information providing server apparatus 210 through the network 100. However, the prepared **user profile** may be forwarded by being **stored** to a storing medium such as a Flexible disk. Meanwhile, a user-profile registering sheet...

...CLAIMS a request is made to deliver contents, dynamically generating a transforming specification of the content **stored** according to a **user profile** describing a presentation form of information fitting to a **preference** of a **user**; and transforming and delivering the **stored** contents according to the transforming specification.

23. An information providing method according to claim 22...

...a request is made to deliver contents, dynamically generating a transforming specification of the contents **stored** according to a **user profile** describing a presentation form of information fitting to a preference of a user; and presentation...

...transforming specification generating means for dynamically generating a transforming specification of the instruction manual information **stored** according to a **user profile** describing a presentation form of the instruction manual information fitting to a preference of a...

18/3,K/8 (Item 8 from file: 348)  
DIALOG(R)File 348:EUROPEAN PATENTS  
(c) 2005 European Patent Office. All rts. reserv.

01567495

INFORMATION PROVIDING METHOD AND INFORMATION PROVIDING DEVICE  
INFORMATIONSBEREITSTELLUNGSVERFAHREN UND -VORRICHTUNG  
PROCEDE ET DISPOSITIF PERMETTANT DE FOURNIR DES INFORMATIONS  
PATENT ASSIGNEE:

MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD., (216883), 1006,  
Oaza-Kadoma, Kadoma-shi, Osaka 571-8501, (JP), (Applicant designated  
States: all

INVENTOR:

KUDO, Takahiro, 5-2-403, Myokenzaka, Katano-shi, Osaka 576-0021, (JP)  
OZAWA, Jun, 3810-2-506, Obuchi-cho, Nara-shi, Nara 631-0005, (JP)

LEGAL REPRESENTATIVE:

Grunecker, Kinkeldey, Stockmair & Schwanhausser Anwaltssozietat (100721)  
, Maximilianstrasse 58, 80538 Munchen, (DE)

PATENT (CC, No, Kind, Date): EP 1380813 A1 040114 (Basic)  
WO 2003014670 030220

APPLICATION (CC, No, Date): EP 2002755818 020805; WO 2002JP7957 020805

PRIORITY (CC, No, Date): JP 2001237500 010806; JP 2002474438 020225

DESIGNATED STATES: AT; BE; BG; CH; CY; CZ; DE; DK; EE; ES; FI; FR; GB; GR;  
IE; IT; LI; LU; MC; NL; PT; SE; SK; TR

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: G01C-021/00; G08G-001/0969; **G06F-017/60** ;  
**G06F-017/30**

ABSTRACT WORD COUNT: 119

NOTE:

Figure number on first page: 0001

LANGUAGE (Publication,Procedural,Application): English; English; Japanese

FULLTEXT AVAILABILITY:

Available Text Language Update Word Count

CLAIMS A	(English)	200403	1080
SPEC A	(English)	200403	11713
Total word count - document A			12793
Total word count - document B			0
Total word count - documents A + B			12793

PATENT ASSIGNEE:

**MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD...**  
 ...INTERNATIONAL PATENT CLASS: **G06F-017/60** ...

... **G06F-017/30**

...SPECIFICATION of a system according to a third embodiment of the present invention. In this embodiment, **preference** information regarding places which a **user** prefers is previously **stored** in a car navigation system to provide the user with information to which the preference...

18/3,K/9 (Item 9 from file: 348)  
 DIALOG(R)File 348:EUROPEAN PATENTS  
 (c) 2005 European Patent Office. All rts. reserv.

01431079

**Group forming system, group forming apparatus, group forming method, program, and medium**

**Medium, Programm, System, Vorrichtung und Verfahren zum Bilden von Gruppen Support, programme, systeme, appareil et methode de formation de groupes**

PATENT ASSIGNEE:

**MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD.**, (216883), 1006,  
 Oaza-Kadoma, Kadoma-shi, Osaka 571-8501, (JP), (Applicant designated States: all

INVENTOR:

Kudo, Takahiro, 25-3, Midocho, Kadoma-shi, Osaka 571-0064, (JP)  
 Matsuura, Satoshi, 45-5, Tanabedoho, Kyotanabe-shi, Kyoto 610-0331, (JP)  
 Ozawa, Jun, 3810-2-506, Obuchicho, Nara-shi, Nara 631-0005, (JP)

LEGAL REPRESENTATIVE:

Grunecker, Kinkeldey, Stockmair & Schwanhauser Anwaltssozietat (100721)  
 , Maximilianstrasse 58, 80538 Munchen, (DE)

PATENT (CC, No, Kind, Date): EP 1209599 A2 020529 (Basic)

APPLICATION (CC, No, Date): EP 2001127836 011122;

PRIORITY (CC, No, Date): JP 2000355405 001122

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;  
 LU; MC; NL; PT; SE; TR

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: **G06F-017/60 ; G06F-017/30**

ABSTRACT WORD COUNT: 122

NOTE:

Figure number on first page: 1

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200222	1429
SPEC A	(English)	200222	11956
Total word count - document A			13385
Total word count - document B			0
Total word count - documents A + B			13385

PATENT ASSIGNEE:

**MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD...**

INTERNATIONAL PATENT CLASS: G06F-017/60 ...

... G06F-017/30

...SPECIFICATION invention of the present invention is a group forming method comprising:

a storing step of **storing** personal information or **preference** information of a **user** belonging to a group which is formed on Internet, with classifying the information into first...age, and interests of the user.

The reference numeral 205 denotes a preference history storage **database** which, when the **user** has already held **preference** information, stores the preference information.

The reference numeral 206 denotes a preference producing section which ...diagram illustrating the operation of the embodiment.

The reference numeral 2401 denotes a preference history **database** which stores histories of **preferences** of **users**.

The reference numeral 2402 denotes a preference history reflection data producing section which refers history...that information shown in Fig. 37 is posted to the community. With reference to the **profile** of member **users** of the community **stored** in the profile managing section 3603, and the concept storage database 3602, the display information...

...CLAIMS information related to the groups.

9. A group forming method comprising:

a storing step of **storing** personal information or **preference** information of a **user** belonging to a group which is formed on Internet, with classifying the information into first...

18/3,K/10 (Item 10 from file: 348)  
DIALOG(R)File 348:EUROPEAN PATENTS  
(c) 2005 European Patent Office. All rts. reserv.

01389884

RECEIVING/STORING DEVICE, TRANSMISSION DEVICE, BROADCASTING SYSTEM,  
RECEIVING/STORING METHOD, TRANSMISSION METHOD, BROADCASTING METHOD,  
PROGRAMME AND MEDIUM

EMPFANGS-/SPEICHEREINRICHTUNG, UBERTRAGUNGSEINRICHTUNG, RUNDSENDESYSTEM,  
EMPFANGS-/ SPEICHERVERFAHREN, UBERTRAGUNGSVERFAHREN, RUNDSENDEVERFAHREN  
, PROGRAMM UND MEDIUM

DISPOSITIF DE RECEPTION/STOCKAGE, DISPOSITIF D'EMISSION, SYSTEME DE  
DIFFUSION, PROCEDE DE RECEPTION/STOCKAGE, PROCEDE D'EMISSION, PROCEDE  
DE DIFFUSION, PROGRAMME ET SUPPORT

PATENT ASSIGNEE:

MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD., (216883), 1006,  
Oaza-Kadoma, Kadoma-shi, Osaka 571-8501, (JP), (Applicant designated  
States: all

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KATAOKA, Mitsuteru, 4-15-11, Amanogahara-cho, Katano-shi, Osaka 576-0034,  
(JP)

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Grunecker, Kinkeldey, Stockmair & Schwanhauser Anwaltssozietat (100721)  
, Maximilianstrasse 58, 80538 Munchen, (DE)

PATENT (CC, No, Kind, Date): EP 1288781 A1 030305 (Basic)  
WO 2001095112 011213

APPLICATION (CC, No, Date): EP 2001934518 010604; WO 2001JP4692 010604

PRIORITY (CC, No, Date): JP 2000167260 000605

DESIGNATED STATES: DE; FR; GB

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

Sylvia Keys

02-Jun-05 08:28 AM

INTERNATIONAL PATENT CLASS: G06F-012/00 ; G06F-013/00 ; H04N-007/16

ABSTRACT WORD COUNT: 111

NOTE:

Figure number on first page: 1

LANGUAGE (Publication,Procedural,Application): English; English; Japanese  
FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200310	1204
SPEC A	(English)	200310	24070
Total word count - document A			25274
Total word count - document B			0
Total word count - documents A + B			25274

PATENT ASSIGNEE:

MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD...

INTERNATIONAL PATENT CLASS: G06F-012/00 ...

... G06F-013/00

...SPECIFICATION as a user profile, in the reception apparatus in advance, whereby contents matching with each **user profile** are solely **stored** is to write sole contents matching with each user profile into a disk (or ...the filter information provided to each content output from the receiving means 0131 with the **user profile stored** in the **user** managing means 0132, and thereby determines the matching thereof. Then, matched contents are solely output...consumption, and the like.

(Embodiment 4)

Embodiment 4 has the filtering function of changing the **stored** contents depending on the **preference** of each **user** in any of Embodiments 1, 2, and 3.

In addition to the features of the...a user profile is already set for a registered user and filtered contents are already **stored** on the basis of the **user profile**.

Figure 47 is a diagram used for the description of a process flowchart according to...contents.

In particular, in Flowchart 4600 of Figure 46, even a content unmatching with any **user profile** is **stored** in the entity layer by virtue of Steps 0940 and 0950 or Steps 0970 and 0980. In other words, even a content unmatching with any **user profile** before the change of a **user profile** is **stored** in the entity layer, despite that the presentation node of the content does not exist...

...2, and 3, contents matching with user preference are solely selected automatically, whereby contents are **stored** depending on each **user's preference**. The **user preference** is reflected by generating the presentation node of a content matching with **user preference**, in the presentation layer. The **user preference** is **stored** as a **user profile** in the reception apparatus in advance. However, even in case of the change of the user profile, contents having unmatched with the previous **user profile** but matching with the new **user profile** are immediately **stored** for the **user** without waiting for the new reception of contents. The change of a user profile is...

18/3,K/11 (Item 11 from file: 348)

DIALOG(R)File 348:EUROPEAN PATENTS

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01358697

Method and apparatus for assigning keywords to documents

Verfahren und Vorrichtung zur Zuordnung von Schlüsselwörtern zu Dokumenten

Procede et appareil pour assigner des mots-cles a des documents

PATENT ASSIGNEE:

**MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD.**, (216883), 1006,  
Oaza-Kadoma, Kadoma-shi, Osaka 571-8501, (JP), (Applicant designated  
States: all

INVENTOR:

Kanai, Junichi, 24 Berwick Circle, East Windsor, New Jersey 08520, (US)

LEGAL REPRESENTATIVE:

Franks, Robert Benjamin (74666), Franks & Co., 9 President Buildings,  
Saville Street East, Sheffield S4 7UQ, (GB)

PATENT (CC, No, Kind, Date): EP 1158429 A2 011128 (Basic)

EP 1158429 A3 020227

APPLICATION (CC, No, Date): EP 2001304154 010509;

PRIORITY (CC, No, Date): US 568409 000511

DESIGNATED STATES: DE; FR; GB

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: G06F-017/30

ABSTRACT WORD COUNT: 74

NOTE:

Figure number on first page: 1

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200148	733
SPEC A	(English)	200148	4401
Total word count - document A			5134
Total word count - document B			0
Total word count - documents A + B			5134

PATENT ASSIGNEE:

**MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD.**...

INTERNATIONAL PATENT CLASS: G06F-017/30

...SPECIFICATION her user identification, the layout of the user interface will be automatically customized to that **user's preferences**. **User preferences** are **stored** in the **Profile** data store 122, an optional feature of the preferred embodiments. Also, once the user enters...

...pre-stored keywords from memory 120 and displays them on the touch screen according the **user's preferred** layout.

Keywords are **stored** in memory 120 in association with user I.D.'s, so that the entry of...

18/3,K/12 (Item 12 from file: 348)

DIALOG(R)File 348:EUROPEAN PATENTS

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01355177

Information recommendation apparatus and information recommendation system

System und Vorrichtung zum Empfehlen von Informationen

Systeme et appareil de recommandation d'informations

PATENT ASSIGNEE:

**MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD.**, (216883), 1006,  
Oaza-Kadoma, Kadoma-shi, Osaka 571-8501, (JP), (Applicant designated  
States: all

Sylvia Keys

02-Jun-05 08:28 AM

INVENTOR:

Kutsumi, Hiroshi, 1-4-31, Terakatanishikidori, Moriguchi-shi, Osaka  
570-0042, (JP)  
Araki, Shouichi, 3-15-22-503, Imafukuhigashi, Joto-ku, Osaka-shi, Osaka  
536-0002, (JP)  
Naito, Eiichi, 2-31, Takigikuwanoki, Kyotanabe-shi, Kyoto 610-0341, (JP)  
Hiratsuka, Tomoyasu, Park City Chiharadai 2-510, 3-32-1-1, Chiaradai,  
Ichibara-shi, Chiba 290-0158, (JP)  
Jitousho, Yuumi, 3-13-2-105, Osone, Minatokita-ku, Yokohama-shi, Kanagawa  
222-0003, (JP)

LEGAL REPRESENTATIVE:

Grunecker, Kinkeldey, Stockmair & Schwanhausser Anwaltssozietat (100721)  
, Maximilianstrasse 58, 80538 Munchen, (DE)

PATENT (CC, No, Kind, Date): EP 1156424 A2 011121 (Basic)

APPLICATION (CC, No, Date): EP 2001111063 010508;

PRIORITY (CC, No, Date): JP 2000145169 000517

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;  
LU; MC; NL; PT; SE; TR

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: G06F-017/30

ABSTRACT WORD COUNT: 96

NOTE:

Figure number on first page: 1

LANGUAGE (Publication, Procedural, Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200147	4079
SPEC A	(English)	200147	21944
Total word count - document A			26023
Total word count - document B			0
Total word count - documents A + B			26023

PATENT ASSIGNEE:

MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD...

INTERNATIONAL PATENT CLASS: G06F-017/30

...SPECIFICATION is possible to accomplish an information recommendation  
apparatus wherein content data stored in the content **database** 2 can be  
made complete, **users** having similar **preferences** can be selected, and  
content data registered by the users having can be recommended.

Furthermore...

18/3,K/13 (Item 13 from file: 348)

DIALOG(R) File 348:EUROPEAN PATENTS

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01308846

DATA ADAPTING DEVICE, DATA ADAPTING METHOD, STORAGE MEDIUM, AND PROGRAM  
DATENANPASSUNGSVORRICHTUNG, DATENANPASSUNGSVERFAHREN, SPEICHERMEDIUM UND  
PROGRAMM

DISPOSITIF D'ADAPTATION DE DONNEES, PROCEDE D'ADAPTATION DE DONNEES,  
SUPPORT DE STOCKAGE ET PROGRAMME

PATENT ASSIGNEE:

MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD., (216883), 1006,  
Oaza-Kadoma, Kadoma-shi, Osaka 571-8501, (JP), (Applicant designated  
States: all

INVENTOR:

EMURA, Koichi, 1-10-18-A402, Nagatahigashi, Minami-ku, Yokohama-shi,

Kanagawa 232-0072, (JP)  
 MUNETSUGU, Toshihiko, 3-2-6, Kuraji, Katano-shi, Osaka 576-0051, (JP)  
 LEGAL REPRESENTATIVE:  
 Grunecker, Kinkeldey, Stockmair & Schwanhausser Anwaltssozietat (100721)  
 , Maximilianstrasse 58, 80538 Munchen, (DE)  
 PATENT (CC, No, Kind, Date): EP 1246070 A1 021002 (Basic)  
 WO 2001040953 010607  
 APPLICATION (CC, No, Date): EP 2000979008 001129; WO 2000JP8408 001129  
 PRIORITY (CC, No, Date): JP 99344476 991203; JP 200066531 000310  
 DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;  
 LU; MC; NL; PT; SE; TR  
 EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI  
 INTERNATIONAL PATENT CLASS: G06F-013/00 ; G06F-017/30 ; G06F-012/00 ;  
 G06F-017/60 ; H04N-005/93; H04N-007/173  
 ABSTRACT WORD COUNT: 69  
 NOTE:  
 Figure number on first page: 1

LANGUAGE (Publication,Procedural,Application): English; English; Japanese  
 FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200240	1503
SPEC A	(English)	200240	23440
Total word count - document A			24943
Total word count - document B			0
Total word count - documents A + B			24943

PATENT ASSIGNEE:  
**MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD...**  
 INTERNATIONAL PATENT CLASS: G06F-013/00 ...

... G06F-017/30 ...

... G06F-012/00 ...

... G06F-017/60

...SPECIFICATION d103. As shown in FIG.2, user preferences d103 are composed of a plurality of **user preference** descriptions 3a to 3n. In **user preference** descriptions 3a to 3n are **stored** a plurality of content identifiers 34 corresponding to each of user preference descriptions 3a to...d103.

As shown in FIG.10, user preferences d103 are composed of a plurality of **user preference** descriptions 131 to 133. In **user preference** descriptions 131 to 133 are **stored** a plurality of content identifiers 134 corresponding to each of user preference descriptions 131 to...

...predetermined segment from content. Thus, priority levels corresponding to keywords 136a and 136b are not **stored** in the **user preferences** of Embodiment 3. This is a point of difference between the user preferences of Embodiment...

...140 in FIG.11 that a priority level corresponding to the keyword 136 is not **stored** in the **user preferences** of Embodiment 3.

Next, **user preferences** created using the **user preference** description definition shown in FIG.11 will be described. FIG.12 is a drawing showing...

...CLAIMS to said network information.

19. The content adaptation apparatus according to claim 1, wherein said **user preference** information is **stored** beforehand in this

apparatus.

20. The content adaptation apparatus according to claim 1, wherein said  
...

18/3,K/14 (Item 14 from file: 348)  
DIALOG(R)File 348:EUROPEAN PATENTS  
(c) 2005 European Patent Office. All rts. reserv.

01270187

System and method for accessing TV-related information over the internet  
System und Verfahren um auf fernsehbezogene Informationen über das Internet  
zuzugreifen

Procede et dispositif pour acceder aux informations en rapport avec la  
television par l'internet

PATENT ASSIGNEE:

Matsushita Electric Industrial Co., Ltd., (2691492), 1006, Oasa  
Kadoma, Kadoma City, Osaka 571, (JP), (Applicant designated States: all  
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Li, Weiyang, 3430 Jean-Talon East, Apt no. 1, Montreal H2A 1W9, (CA)  
Zhao, Yi, 715 Gayley Walk no. 203, Goleta, California 93117, (US)

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PATENT (CC, No, Kind, Date): EP 1094406 A2 010425 (Basic)  
EP 1094406 A3 010606

APPLICATION (CC, No, Date): EP 2000306964 000815;

PRIORITY (CC, No, Date): US 383763 990826

DESIGNATED STATES: DE; ES; FR; GB; IT

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: G06F-017/30 ; G10L-015/26

ABSTRACT WORD COUNT: 133

NOTE:

Figure number on first page: 1

LANGUAGE (Publication,Procedural,Application): English; English; English  
FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200117	287
SPEC A	(English)	200117	4129
Total word count - document A			4416
Total word count - document B			0
Total word count - documents A + B			4416

PATENT ASSIGNEE:

Matsushita Electric Industrial Co., Ltd...  
INTERNATIONAL PATENT CLASS: G06F-017/30 ...

...SPECIFICATION data store 32 that may be used to further enhance the  
usefulness of the system. User preferences stored in the user  
profile data store can be combined with information in the electronic  
program guide to generate search...

...CLAIMS video program.

5. The system of claim 1 wherein said search engine commander includes a



user profile data store for storing historical data about prior requests by the user for information.  
6. The system of claim...

18/3,K/15 (Item 15 from file: 348)  
DIALOG(R) File 348:EUROPEAN PATENTS  
(c) 2005 European Patent Office. All rts. reserv.

01247179

Mechanism for storing information about recorded television broadcasts  
Vorrichtung zum Speichern von Informationen uber aufgezeichnete  
Fernsehsendungen

Mecanisme de stockage d'informations concernant des emissions de  
television enregistrees

PATENT ASSIGNEE:

Matsushita Electric Industrial Co., Ltd., (2691492), 1006, Oasa  
Kadoma, Kadoma City, Osaka 571, (JP), (Applicant designated States: all

INVENTOR:

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Kuhn, Roland, 5014 Oak Ridge Road, Santa Barbara, California 93111, (US)

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Li, Weiyang, 3430 Jean-Talon East, Apt. no. 1, Montreal H2A 1W9, (CA)

Zhao, Yi, 715 Gayley Walk no. 203, Goleta, California 93117, (US)

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PATENT (CC, No, Kind, Date): EP 1079387 A2 010228 (Basic)

EP 1079387 A3 030709

APPLICATION (CC, No, Date): EP 2000306974 000815;

PRIORITY (CC, No, Date): US 383759 990826

DESIGNATED STATES: DE; ES; FR; GB; IT

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: G11B-027/11; G11B-027/031; G06F-017/30 ;

G11B-027/32

ABSTRACT WORD COUNT: 166

NOTE:

Figure number on first page: 1

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200109	397
SPEC A	(English)	200109	3661
Total word count - document A			4058
Total word count - document B			0
Total word count - documents A + B			4058

PATENT ASSIGNEE:

Matsushita Electric Industrial Co., Ltd...

...INTERNATIONAL PATENT CLASS: G06F-017/30

...SPECIFICATION the basic problem is how to locate stored information at a later time.

The presently preferred embodiment provides an interactive, multimodal user interface for storing and retrieving information. The replay file system of the preferred embodiment captures information about each...

18/3,K/16 (Item 16 from file: 348)  
DIALOG(R)File 348:EUROPEAN PATENTS  
(c) 2005 European Patent Office. All rts. reserv.

01030324

**MOBILE ELECTRONIC COMMERCE SYSTEM**  
**MOBILES ELEKTRONISCHES HANDELSSYSTEM**  
**SYSTEME DE COMMERCE ELECTRONIQUE MOBILE**

PATENT ASSIGNEE:

**MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD**, (216884), 1006,  
Oaza-Kadoma, Kadoma-shi, Osaka 571-0000, (JP), (Applicant designated  
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, Maximilianstrasse 58, 80538 Munchen, (DE)

PATENT (CC, No, Kind, Date): EP 950968 A1 991020 (Basic)  
WO 9909502 990225

APPLICATION (CC, No, Date): EP 98937807 980813; WO 98JP3608 980813

PRIORITY (CC, No, Date): JP 97230564 970813

DESIGNATED STATES: DE; FR; GB

RELATED DIVISIONAL NUMBER(S) - PN (AN):  
(EP 2004015278)

INTERNATIONAL PATENT CLASS: **G06F-017/60**

ABSTRACT WORD COUNT: 150

NOTE:

Figure number on first page: 1

LANGUAGE (Publication,Procedural,Application): English; English; Japanese  
FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	9942	17239
SPEC A	(English)	9942	160346
Total word count - document A			177585
Total word count - document B			0
Total word count - documents A + B			177585

PATENT ASSIGNEE:

**MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD...**  
INTERNATIONAL PATENT CLASS: **G06F-017/60**

...SPECIFICATION comprises:

user information processing means for communicating with the  
electronic wallet and for processing information **stored** in **user**  
information storage means;

merchant information processing means for communicating with the  
electronic payment card settlement...the present invention;

Fig. 15 is a block diagram illustrating the arrangement of a mobile  
**user** terminal according to the embodiment of the present invention;

Fig. 16A is a diagram illustrating...key certificate area 1708 is an  
area in which a public key certificate for a **user** is **stored**; the  
**user preference** area 1709 is an area in which is **stored preference**  
information for a **user** concerning the mobile electronic commerce  
service; the telephony information area 1710 is an area in...

18/3,K/17 (Item 17 from file: 348)  
DIALOG(R) File 348:EUROPEAN PATENTS  
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00957813

**PERSONAL ELECTRONIC SETTLEMENT SYSTEM, ITS TERMINAL, AND MANAGEMENT APPARATUS**

**PERSONLICHES ELEKTRONISCHES REGELUNGSSYSTEM, TERMINAL UND MANAGEMENTAPPARAT  
SYSTEME DE REGLEMENT ELECTRONIQUE PERSONNEL, TERMINAL DE CE DERNIER ET  
APPAREIL PERMETTANT DE GERER CE SYSTEME**

PATENT ASSIGNEE:

**MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD.**, (216883), 1006, Oaza  
Kadoma, Kadoma-shi, Osaka-fu, 571, (JP), (applicant designated states:  
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INVENTOR:

TAKAYAMA, Hisashi, 21-22, Matsubara 4-chome, Setagaya-ku, Tokyo 156, (JP)

LEGAL REPRESENTATIVE:

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PATENT (CC, No, Kind, Date): EP 910028 A1 990421 (Basic)  
WO 9821677 980522

APPLICATION (CC, No, Date): EP 97912468 971114; WO 97JP4161 971114

PRIORITY (CC, No, Date): JP 96316897 961114; JP 97117681 970422

DESIGNATED STATES: DE; FR; GB

INTERNATIONAL PATENT CLASS: **G06F-017/60**

ABSTRACT WORD COUNT: 119

LANGUAGE (Publication,Procedural,Application): English; English; Japanese

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	9916	12261
SPEC A	(English)	9916	116678
Total word count - document A			128939
Total word count - document B			0
Total word count - documents A + B			128939

PATENT ASSIGNEE:

**MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD...**

INTERNATIONAL PATENT CLASS: **G06F-017/60**

...SPECIFICATION internal data are lost, the data can be recovered by using the data that are **stored** in the first or the second storage means of the settlement means.

In the invention...1607 is an area in which the portrait image data for the face of a **user** are **stored**; the **user preference** area 1608 is an area in which is **stored preference** information for a **user** concerning the personal remote credit transaction service; the telephone function information area 1609 is an...sales list address 2606 respectively represent the first addresses for the areas in which are **stored** the merchant **preference** information 2506, the telephone function information 2507, the available credit card list 2508, and the ...the serial number, the memory capacity of a RAM and the version of a program **stored**.

The **user preference** 2904 is **preference** information concerning the personal remote credit transaction service, and corresponds to the user preference 1608...21807 is an area in which the portrait image data for the face of a **user** are **stored**; the **user preference** area 21808 is an area in which is **stored preference** information for a **user** concerning the personal remote credit transaction service; the telephone function information area 21809 is an...

18/3,K/18 (Item 1 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2005 WIPO/Univentio. All rts. reserv.

01191461 \*\*Image available\*\*

**NETWORK RECORDING SYSTEM, RECORDING SERVER, AND TERMINAL DEVICE**  
**SYSTEME D'ENREGISTREMENT EN RESEAU, SERVEUR D'ENREGISTREMENT, ET DISPOSITIF**  
**TERMINAL**

Patent Applicant/Assignee:

**MATSUSHITA ELECTRIC INDUSTRIAL CO LTD**, 1006, Oazakadoma,  
Kadoma-shi, Osaka 571-8501, JP, JP (Residence), JP (Nationality), (For  
all designated states except: US

Patent Applicant/Inventor:

IWATA Yoshiaki, -- (Residence), -- (Nationality), (Designated only for:  
US)

ICHO Keiji, -- (Residence), -- (Nationality), (Designated only for: US)

TANIKAWA Kentaro, -- (Residence), -- (Nationality), (Designated only for:  
US)

Legal Representative:

NAKAJIMA Shiro (agent), 6F, Yodogawa 5-Bankan, 2-1, Toyosaki 3-chome,  
Kita-ku, Osaka-shi, Osaka 531-0072, JP,

Patent and Priority Information (Country, Number, Date):

Patent: WO 2004114156 A1 20041229 (WO 04114156)

Application: WO 2004JP8252 20040607 (PCT/WO JP04008252)

Priority Application: JP 2003172877 20030618

Designated States:

(All protection types applied unless otherwise stated - for applications  
2004+)

AE AG AL AM AT AU AZ BA BB BG BR BW BY BZ CA CH CN CO CR CU CZ DE DK DM  
DZ EC EE EG ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC  
LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NA NI NO NZ OM PG PH PL PT RO  
RU SC SD SE SG SK SL SY TJ TM TN TR TT TZ UA UG US UZ VC VN YU ZA ZM ZW  
(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PL PT RO  
SE SI SK TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) BW GH GM KE LS MW MZ NA SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 9708

Patent Applicant/Assignee:

**MATSUSHITA ELECTRIC INDUSTRIAL CO LTD...**

Main International Patent Class: **G06F-017/30**

Fulltext Availability:

Detailed Description

Claims

Detailed Description

... select the user profile to which the user belongs,  
out of the plurality of **user profiles**, based on the rule **stored**  
in the rule storing unit.

According to these constructions, the user can know a program...

...rule obtaining unit 47.

The profile selecting unit 44 has a function of selecting

a **user profile** to which the **user** belongs, based on the **profile** selecting rule **stored** in the profile selecting rule **storing** unit 45. The selected **user profile** is sent to the transmission information generating unit 42 and the recommended program notifying data...

Claim

... and store the rule transmitted from the recording server, and the selecting unit selects the **user profile** to which the **user** belongs, based on the rule **stored** in the rule storing unit.

3 The network recording system of Claim 2, wherein the...

...to select the user profile to which the user belongs, out of the plurality of **user profiles**, based on the rule **stored** in the rule storing unit.

38

18/3,K/19 (Item 2 from file: 349)  
DIALOG(R) File 349:PCT FULLTEXT  
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01123153 \*\*Image available\*\*

**NAVIGATION AND PROMOTION DISTRIBUTION SYSTEM**  
**SYSTEME DE REPARTITION DE NAVIGATION ET DE PROMOTION**

Patent Applicant/Assignee:

**MATSUSHITA ELECTRIC INDUSTRIAL CO LTD**, 1006 Oaza Kadoma, Kadoma-shi, Osaka 571-8501, JP, JP (Residence), JP (Nationality), (For all designated states except: US

Patent Applicant/Inventor:

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Legal Representative:

**STOBBS Gregory A (et al)** (agent), Harness, Dickey & Pierce, P.L.C., P. O. Box 828, Bloomfield Hills, MI 48303, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200444605 A2-A3 20040527 (WO 0444605)

Application: WO 2003US33016 20031017 (PCT/WO US03033016)

Priority Application: US 2002289661 20021107

Parent Application/Grant:

Related by Continuation to: US 2002289661 20021107 (CON)

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EC EE EG ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK  
LR LS LT LU LV MA MD MG MK MN MW MX MZ NI NO NZ OM PG PH PL PT RO RU SC  
SD SE SG SK SL SY TJ TM TN TR TT TZ UA UG US UZ VC VN YU ZA ZM ZW  
(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PT RO SE  
SI SK TR  
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 5175

Patent Applicant/Assignee:

**MATSUSHITA ELECTRIC INDUSTRIAL CO LTD...**

Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Detailed Description

Detailed Description

... information 50,  
is accessed in step 54. Examples of extracted information include target  
destination 18, **stored** , extracted and/or recently extracted **user**  
**preferences** 54, and **stored** , extracted and/or recently extracted  
personal information 56. Other types of available information include  
current..

19/3,K/1 (Item 1 from file: 347)  
DIALOG(R)File 347:JAPIO  
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07892369 \*\*Image available\*\*  
INFORMATION PROCESSING SYSTEM AND ELECTRONIC COMMERCE SYSTEM USING THE SAME

PUB. NO.: 2004-005128 [JP 2004005128 A]  
PUBLISHED: January 08, 2004 (20040108)  
INVENTOR(s): NICHOGI MUTSUKO  
SHIDA TAKEHIKO  
HARA KIYO  
NARUOKA TOMONOBU  
MORII KEIKO  
NAGAO KENJI  
KONUMA TOMOHIRO  
APPLICANT(s): MATSUSHITA ELECTRIC IND CO LTD  
APPL. NO.: 2002-159099 [JP 2002159099]  
FILED: May 31, 2002 (20020531)

INVENTOR(s): NICHOGI MUTSUKO  
SHIDA TAKEHIKO  
HARA KIYO  
NARUOKA TOMONOBU  
MORII KEIKO  
NAGAO KENJI  
KONUMA TOMOHIRO

#### ABSTRACT

...exactly acquire reliable information which the user desires.

SOLUTION: This information processing system has a **user profile** storage means 12 **storing** a **user 's profile** , and a contents storage means 13 storing information contents sent from the user. When the...

...active information among the information contents stored in the contents storage means 13 and the **user** whose **profile stored** in the **user profile** storage means 12 is approximate to the profile of the information demander by an active...  
?